



## CORRECTIONAL INSTITUTION INSPECTION COMMITTEE

*A Joint Committee of the 134<sup>th</sup> Ohio General Assembly*

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# SUMMARY OF THE UNANNOUNCED INSPECTION AND EVALUATION OF TOLEDO CORRECTIONAL INSTITUTION

DECEMBER 7, 2021

### Facility Overview

Toledo Correctional Institution (ToCI) is a maximum security male prison that houses Level 4 (maximum) security, as well as Extended Restrictive Housing (E) offenders. ToCI additionally houses offenders under protective custody of all security levels. The facility opened in 2000 and is located on 45.2 acres in Toledo, Ohio. The initial design capacity for ToCI was 1,000 offenders. As of December 7, 2021, the institution housed 690 offenders. As of December 1, 2021, the institution employed 389 total staff, of which 266 were officers.

### Highlighted Facts

- ToCI is managed by Warden Harold May.
- In attendance at the inspection were CIIC staff.
- On the March 9-11, 2020 American Correctional Association (ACA) Reaccreditation audit, the institution scored 100% compliance for 58 applicable, mandatory standards, and 99.06% on the 427 applicable, non-mandatory standards. The areas of non-compliance were related to unencumbered cell space and dayroom natural lighting.

### Key Inspection Findings

#### Safety and Security

- All housing units', common areas, and living units were rated as acceptable to exceptional. Telephones, video kiosks, water fountains, sinks, toilets, fans, laundry machines, ice machines, and microwaves were in good working order.
- The housing unit showers were rated from acceptable to good, with peeling ceiling paint and rust around the windows in most showers, reportedly due to ventilation issues.
- The top substances reported as available were suboxone, tobacco, marijuana, and alcohol. The top activities reported to gang activity were drug trade, assaults, and extortion.

#### Fair Treatment

- Nine informal complaint responses (ICR's) were reviewed and presented multiple errors. Four of the nine complaints were not responded to by staff. Of the five that received responses, only two adequately addressed the offenders' concerns. Greater oversight of informal complaint responses is needed.
- The Transitional Programming Unit (TPU) was toured and appeared clean and calm. Staff reported that due to the increased number of rule violators and individuals on protective control, there is both a TPU overflow unit and a protective control unit that has no contact with general population offenders.

#### Health and Wellbeing

- ToCI medical facilities appeared clean and orderly. Staff reported that they had no vacancies at the time of inspection, which is exceptional.
- ToCI has a need for additional safe cells available for offenders experiencing mental health crises.
- Serving sizes and temperatures of the meals presented to CIIC staff were appropriate and overall taste was good.

#### Rehabilitation and Reentry

- Staff shared that ToCI is preparing to begin a \$40,000 upgrade to the visitation area planned for Spring 2023.
- The Toledo education department offers Pre-GED, GED, ABLE, Literacy, Special Education, Title 1, career technical education/career enhancement program, advanced job training, and apprenticeship programs.