



## CORRECTIONAL INSTITUTION INSPECTION COMMITTEE

*A Joint Committee of the 134<sup>th</sup> Ohio General Assembly*

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# SUMMARY OF THE UNANNOUNCED INSPECTION AND EVALUATION OF FRANKLIN MEDICAL CENTER

JUNE 29, 2021

### Facility Overview

Franklin Medical Center (FMC) is the primary medical care facility of the Ohio Department of Rehabilitation and Correction (DRC). FMC provides inpatient medical services to offenders in need of intensive skilled medical and nursing care. FMC also provides services to offenders with significant physical disabilities. All security levels are able to be housed at FMC including offenders on death row. As of June 22, 2021, the institution housed 266 offenders, including 6 females. As of June 1 2021 the institution employed 536 total staff of which 335 were officers.

### Highlighted Facts

- FMC is managed by Warden Jenny Hildebrand.
- In attendance at the inspection were CIIC staff.
- FMC Zone A has an outpatient unit for offenders from other facilities to come to for specialized procedures and testing, as well as a physical therapy room. Zone B contained a smaller medical services facility, similar to those in traditional prisons, for the cadre population, and is preparing to be closed.

### Key Inspection Findings

#### Safety and Security

- All housing units' cleanliness was rated from acceptable to good throughout the visit.
- Telephones, video kiosks, water fountains, and microwaves were in good working order. The washers, dryers, and ice machines were in good working condition.
- The top substances reported as available were alcohol, suboxone, and marijuana. No gang activities received significant responses indicating they occur.

#### Health and Wellbeing

- FMC medical facilities appeared clean and well maintained.
- Staff relayed they currently have vacancies for various nursing staff.
- FMC Zone A provides individual mental health services directly to offenders due to mobility constraints. Zone B operates more traditionally with mental health staff offices and outpatient programming rooms.
- Temperatures and serving sizes of meals were appropriate and the overall taste was good.

#### Fair Treatment

- All of the responses to informal complaints and grievances were thorough, professional, and within policy timelines. It took an average of 3.67 days for staff to answer informal complaints and 11.14 days to answer inmate grievances.
- The Inspector reported the top areas of complaints to be regarding medical, food service, and supervision.
- FMC does not have a Transitional Programming Unit (TPU) due to its unique missions. If offenders violate a minor rule, they receive sanctions from the Rules Infraction Board (RIB) and remain in their respective housing.

#### Rehabilitation and Reentry

- FMC has two visitation rooms; one in Zone A and another in Zone B. Neither visitation area had rooms designated for attorney visits but staff relayed that alternative areas are provided for this use when requested.
- Staff relayed that unlike other facilities, offenders do not have access to the Lexis Nexis on their GTL tablets.
- FMC does not have a dedicated area for vocational training but staff relayed that there is one offender currently enrolled in the HVAC apprenticeship.