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The logo for the Correctional Institution Inspection Committee (CIIC), featuring the letters "CIIC" in a bold, serif font, with a sunburst design behind the letters.

Indian River Juvenile Correctional Facility

January 7, 2020

**Jeffrey Noble,
Report Coordinator**

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**CORRECTIONAL INSTITUTION INSPECTION COMMITTEE REPORT
ON THE INSPECTION AND EVALUATION OF THE
INDIAN RIVER JUVENILE CORRECTIONAL FACILITY**

Dates of Inspection:	January 7, 2020
Type of Inspection:	Unannounced
Legislators/CIIC Staff Present:	Charlie Adams, Executive Director Rachel Helbing, Senior Research Analyst Jeffrey Noble, Senior Research Analyst
Facility Staff Present:	Superintendent Jim Darnell

CIIC spoke with many additional staff throughout the course of the inspection.

Facility Overview:

The Indian River Juvenile Correctional Facility (IRJCF) occupies 40 acres in Massillon, Ohio and houses male juvenile offenders between the ages of 12-21. Demographically, at the time of the inspection, all youth were between the ages of 14 and 20, with the most number of youth being 18 years old.ⁱ The facility's average juvenile count was 155 in 2019. The number of juveniles housed at Indian River on the day of the site visit was 151. There are eight housing units. Each housing unit consist of a living area, an activity room, and social service offices. The facility employs approximately 271 staff, including 124 youth specialists.

The institution scored high on its most recent American Correctional Association (ACA) Audit.ⁱⁱ The most recent ACA audit of the facility was conducted on September 11-13, 2017. The facility scored 100% compliant for mandatory standards and 100% compliant on non-mandatory standards.¹

¹ Staffing positions are located in administration, food service, maintenance, laundry, storeroom, training, religion, recreation, social services, medical services, vocational and academic education, substitute teachers, fiscal, personnel, behavioral health services, and unit management; Juvenile Correctional Officers (JCO) are now called Youth Specialists (YS).

I. INSPECTION SUMMARY

SAFETY AND SECURITY: ACCEPTABLE²

INDICATORS	RATING	FINDINGS
Violence Outcome Measures	Good	<ul style="list-style-type: none"> • During January-November 2019, the average juvenile population count at Indian River Juvenile Correctional Facility was 155. The average juvenile population totals for the three state operated facilities combined was 146 in 2019. IRJCF housed 35% of the DYS youth population in 2019. • IRJCF had 810 acts of violence incidents from January-November 2019, which was an average of 73.6 per month. 45.5% of DYS Acts of violence classified incidents from January-November 2019 were at IRJCF. • The rate of acts of violence classified incidents at Indian River Juvenile Correctional Facility from January-November 2019 was .515. The DYS average from January-November 2019 was .308.
Use of Force	Acceptable	<ul style="list-style-type: none"> • During CY 2018, the facility reported 1,190 physical response counts by incident.ⁱⁱⁱ Compared to CY 2017, in which there were 1,059 incidents reported, which showed a 12.3 percent increase in 2018. • The number of physical response count by youth for CY 2018 at IRJCF was 1,862 compared to 1,728 in 2017. That was a 7.75 percent increase from 2017 to 2018.
Youth Perception of Safety	Good	<ul style="list-style-type: none"> • 76 percent of survey respondents (n=25) reported they feel safe from other youth at the facility. • 38 percent of survey respondents (n=24) indicated they had been mistreated by another youth at the Indian River Juvenile Correctional Facility. • 58 percent of survey respondents (n=24) indicated if they had a problem they would feel comfortable reporting it.

² CIIC ratings are based on a four point scale: Exceptional, Good, Acceptable, and In Need of Improvement. Ratings for the overall area are based on the balance of the indicator ratings for that area. A rating of “Exceptional” for an indicator means that there is no room for improvement and, generally, that the facility performs above other facilities. A rating of “Good” for an indicator means that the facility more than meets the standard, but is not significantly better than other facilities or there is still room for improvement. A rating of “Acceptable” for an indicator means that the facility just meets the standard or meets the standard with minor exceptions. A rating of “In Need of Improvement” for an indicator means that the facility does not meet standards, is significantly different from other facilities in a negative manner, or that CIIC staff had serious concerns.

Unit Security Management	Good	<ul style="list-style-type: none"> • During the inspection, CIIC staff checked a random selection of rooms in each unit for cleanliness and any security issues³. • The atmosphere in the housing units appeared to be calm and clean.
Institutional Security Management	Good	<ul style="list-style-type: none"> • Staff relayed that information regarding critical or violent incidents is shared upon arrival at the facility during roll calls and supervisor rounds.
Prison Rape Elimination Act (PREA)	Good	<ul style="list-style-type: none"> • The facility past PREA audits were reviewed and to the site visit. • The facility had their first PREA audit August 5-6, 2014, which they passed 40 of the 40 applicable standards.⁴ • The latest facility PREA audit was on July 27-28, 2017, which they passed 41 of the 41 required standards. The auditor did note that the shower process required more privacy for the youth and it was corrected at the time of the audit.⁵

HEALTH AND WELLBEING: GOOD

INDICATORS	RATING	FINDINGS
Unit Conditions	Good	<ul style="list-style-type: none"> • There are eight housing units which consist of a living area, an activity room, and social service offices. • The level of cleanliness for youth rooms living areas on all units was good. CIIC noted temperatures in units to be comfortable. • The level of cleanliness for common areas was exceptional
Medical Services	Good	<ul style="list-style-type: none"> • 35 percent (n=26) of youth surveyed by CIIC indicated that they are seen within 1 day by a nurse, after submitting a health call slip. • 70 percent (n=26) of youth surveyed by CIIC indicated that they are seen within 2 days or less by a nurse, after submitting a health call slip. • 71 percent (n=24) of youth surveyed by CIIC indicated that the nurse was helpful with their medical concerns.

³ Common security issues may include obstruction of windows, material in locks and cuff ports, inappropriate pictures, clotheslines, and graffiti.

⁴ https://www.dys.ohio.gov/Portals/0/PDFs/InsideDYS/PREA/PREA_Audits/2014/IRJCF_PREA_Final.pdf

⁵ https://www.dys.ohio.gov/Portals/0/PDFs/InsideDYS/PREA/PREA_Audits/2017/IndianRiverJCF_2017_PREA_FinalAuditReport.pdf

Behavioral Health Services	Good	<ul style="list-style-type: none"> • 40 percent (n=25) of the youth surveyed indicated that they could talk to mental health staff when they need. • 21 percent (n=24) the youth surveyed reported liking Cognitive Behavioral Therapy Programming.
Food Services	Good	<ul style="list-style-type: none"> • 11 percent of youth survey respondents (n=27) stated that they did not like the food served at Indian River Juvenile Correctional Facility. • 67 percent of youth respondents (n=44) indicated that the food tastes bad. • 63 percent of youth respondents indicated they had the same food every day.
Recreation	Good	<ul style="list-style-type: none"> • Physical facilities appeared clean and in good condition. • A family day event was taking place at the gymnasium the day of the site visit.

FAIR TREATMENT: GOOD

INDICATORS	RATING	FINDINGS
Staff/Youth Interactions	Good	<ul style="list-style-type: none"> • 50 percent (n=24) of youth survey respondents indicated that the youth specialists on their unit is helpful. • 68 percent (n=25) of the youth survey respondents indicated that the Unit Manager is helpful. • 56 percent (n=25) of the youth survey respondents indicated that there is a staff person at the facility that they can talk to and that they trust.
Youth Discipline Process	Good	<ul style="list-style-type: none"> • 64% (n=25) of youth survey respondents felt that staff followed hearing procedures. 31% (n=26) of the youth survey respondents felt that their hearing decision was fair.
Youth Grievance Procedure	Good	<ul style="list-style-type: none"> • In CY 2018, 96 grievances were filed by youth at IRJCF, a 70 percent decrease from CY 2017.⁶

⁶There were 324 grievances filed in CY 2017.

		<ul style="list-style-type: none"> Of grievances filed in 2018, 56.3 percent were determined not to have merit, 11.45 percent were found to have merit, 27 percent were closed and handled through investigation,⁷ and the remaining 3.12 percent were resolved.
Seclusion	Good	<ul style="list-style-type: none"> For CY2019, Indian River Juvenile Facility reported 2,927 hours of seclusion. CY 2019 showed a total increase of the number of seclusion hours from hours reported in CY 2018.⁸

REHABILITATION AND REENTRY: GOOD

INDICATORS	RATING	FINDINGS
Access to Purposeful Activities	Good	<ul style="list-style-type: none"> Indian River Juvenile Correctional Facility offers a wide range of programs to keep youth purposefully and productively occupied. Programs include educational opportunities, recreational activities, community service activities, and various planned activities with staff and volunteers from the community.
Educational Programming	Good	<ul style="list-style-type: none"> 15 youth have completed ServSafe certification in 2018. 30 youth have received their forklift licenses in 2018. 30 youth have completed driving simulation in 2018.

⁷ Generally, all grievances regarding physical or verbal abuse are handled through investigation. In addition to these two categories of concern, if any grievance raises red flags or it appears to the Grievance Coordinator that an investigation is appropriate, then the grievance is closed and handled through investigation. A youth is notified by the Grievance Coordinator if his/her grievance is to be handled through investigation and the youth later receives notice from the Chief Inspector's Office regarding their decision.

⁸ CY 2018 there were 1,788 seclusion hours reported.

Library	Good	<ul style="list-style-type: none"> • 29 (n=24) percent of the survey respondents indicated that they like the library at the Indian River Juvenile Correctional Facility • 53 percent (n=25) of the survey respondents indicated that there were no books or materials at the library that they liked. • 41 percent (n=25) of the survey respondents indicated that they had not had an opportunity to use the library.
Reentry Planning	Good	<ul style="list-style-type: none"> • Youth are provided information on resume writing, creating an employment plan, and searching for jobs. • The O.N.E. - STOP room⁹ is equipped with materials on careers, technical and trade schools, and institutions of higher learning.¹⁰ Indian River Juvenile Correctional Facility O.N.E.-STOP room was equipped with five computers and a driving simulator. • A portfolio of “My Important Documents” is created for each youth prior to release. These documents support youth in gaining employment and higher education after reintegration.

FISCAL ACCOUNTABILITY: GOOD

INDICATORS	RATING	FINDINGS
Fiscal Wellness	Good	<ul style="list-style-type: none"> • In FY 2019, IRJCF paid \$1,252,382.51 in total staff overtime hours^{iv}, which was an increase of 16.37% from FY 2018, when \$1,653,455.44 was spent on total overtime. • IRJCF paid \$1,289,387.97 in youth specialist overtime costs for FY 2019, which was an increase of 30.6% from FY2018, when \$987,206.52

⁹ O.N.E. – STOP! is a program of Ohio Jobs and Family Services. The acronym stands for “Offender Network for Employment to STOP recidivism. The program includes 10 components, including a job readiness center with access to the latest technology, career guidance, workshops, provider services and resource information, mock interviewing, computer skills, and resume help.

¹⁰ Youth can explore their career interests on the Ohio Career Information System (OCIS) and they can search for jobs in their communities. They can set up an account on the OhioMeansJobs website, so that they can so that they can access after their release.

II. SAFETY AND SECURITY

CIIC EXPECTATION: Correctional facilities will provide a safe and secure environment for all youth.

A. VIOLENCE OUTCOME MEASURES

CIIC's evaluation of violence outcome measures focuses on the number and rate of assaults as well as fights at the facility during a year in comparison to the previous year and the DYS system-wide average. The evaluation also considers the facility's response and efforts to reduce violence. Overall, the CIIC inspection team rated violence outcome measures as **GOOD**.

Acts of Violence¹¹

- During January-November 2019, the average juvenile population count at Indian River Juvenile Correctional Facility was 155. The average juvenile population totals for the three state operated facilities combined was 146 in 2019. IRJCF housed 35 percent of the DYS youth population in 2019.
- IRJCF had 810 acts of violence classified incidents from January-November 2019, which was an average of 73.6 per month. 45.5 percent of DYS acts of violence classified incidents from January-November 2019 were at IRJCF.
- The rate of acts of violence classified incidents from January-November 2019 was .515. The DYS average of substantiated acts of violence incident classification January-November 2019 was .308.

B. USE OF FORCE

CIIC's evaluation of use of force focuses on the number of uses of force at the facility during a year in comparison to the previous year and the DYS system-wide average. A further evaluation is conducted by reviewing a random sample of completed use of force reports. Overall, the CIIC inspection team rated use of force as **ACCEPTABLE**.

Incident Caseload

- During CY 2018, the facility reported 1,190 physical response counts by incident.^v Compared to CY 2017, in which there were 1,059 incidents were reported, total physical response counts by incident increased by 12.3 percent in 2018.
- Staff reported that the number of physical response count by youth for CY 2018 at IRJCF was 1,862 compared to 1,728 in CY 2017. That was a 7.75 percent increase from CY 2017 to CY 2018.

¹¹ Acts of violence include assaults on youth, assaults on staff, fights, sexual misconduct, sexual imposition on other youth and sexual imposition on staff.

C. YOUTH PERCEPTION OF SAFETY

CIIC's evaluation of youth perception of safety focuses on survey responses. Overall, the CIIC inspection team rated youth perception of safety as **GOOD**.

- 76 percent of survey respondents (n=25) reported they feel safe from other youth at the facility.
- 38 percent of survey respondents (n=24) indicated they had been mistreated by another youth at the facility.
- Open-ended survey responses relayed a few concerns regarding being teased and arguing.
- 58 percent of survey respondents (n=24) indicated if they had a problem they would feel comfortable reporting it to staff.

D. UNIT SECURITY MANAGEMENT

CIIC's evaluation of unit security management focuses on policy compliance for youth specialists rounds, documented shakedowns, and security checks. Overall, the CIIC inspection team rated unit security management as **GOOD**.

Youth Room Security Check

- During the inspection, CIIC staff checked a random selection of rooms in each unit for cleanliness and security issues¹².
- The atmosphere in the housing units appeared to be calm and clean.
- During the tour of the facility, it was noted by CIIC staff that the staff restrooms were located in close proximity to the inmate restrooms and showers.

E. INSTITUTIONAL SECURITY MANAGEMENT

CIIC's evaluation of security management focuses on executive staff rounds, violent incident management, Security Threat Group (STG) management, and escapes. Overall, the CIIC inspection team rated institutional security management as **GOOD**.

Violent Incident Management

- Staff relayed that information regarding critical incidents, STG concerns, etc. are shared upon arrival at the facility during their roll call period and during supervisory rounds.

¹² Common security issues may include obstruction of windows, material in locks and cuff ports, inappropriate pictures, clotheslines, and graffiti.

Security Threat Group (STG) / Gang Management

- Youth participant responses to the CIIC survey were ask the following gang related questions: Are gangs a problem here? Have you ever been pressured to join a gang here?
- 26 percent (n=23) of youth survey respondents reported that they had been pressured to join a gang.
- 58 percent (n=24) of respondents felt that gangs were not a problem at the facility.

Escapes

- There has been one escape since 2017. (2017 to current date).

F. PRISON RAPE ELIMINATION ACT (PREA)

CIIC's evaluation of the institution's compliance with the Prison Rape Elimination Act (PREA) focuses on a review of the most recent PREA audit report, education and awareness of reporting, the number of reported sexual assaults, and youth responses. Overall, the CIIC inspection team rated PREA compliance as **GOOD**.

PREA Management

- The facility had their last PREA audit on July 27-28, 2017, which they passed 41 of 41 standards. The auditor did note that the shower process required more privacy for the youth and it was corrected at the time of the audit.¹³
- The facility had their first PREA audit August 5-6, 2014, which they passed 40 of the 40 applicable standards.¹⁴ The auditor made some notes of improvements made to the facility to improve PREA related concerns, such as: shower partitions added to provide coverage for the youth while undressing/dressing and drying off, shower renovations, locks being installed on all restrooms in the school, PREA notification systems installed at the entrance of each housing unit, social workers desk being reconfigured in each office, storage areas were caged and locked in the vocational areas, 46 cameras were added, and 60 mirrors were installed to eliminate blind spots. 25 staff and 12 youth were interviewed as required by the audit guidelines.
- The new units provide each youth with single housing.
- This facility has a PREA audit scheduled for June 11-12, 2020.
- The Ohio Department of Youth Services Prison Rape Elimination Act Annual Data Review and Assessment was reviewed prior to the site visit.¹⁵
- The facility provided documentation to substantiate staff, volunteer, and contractor training as it relates to PREA requirements.

¹³https://www.dys.ohio.gov/Portals/0/PDFs/InsideDYS/PREA/PREA_Audits/2017/IndianRiverJCF_2017_PREA_FinalAuditReport.pdf

¹⁴ https://www.dys.ohio.gov/Portals/0/PDFs/InsideDYS/PREA/PREA_Audits/2014/IRJCF_PREA_Final.pdf

¹⁵https://www.dys.ohio.gov/Portals/0/PDFs/InsideDYS/PREA/PREA_Audits/2020/2020_PREA_Audit_Schedule.pdf

- The annual training plan was provided indicating the Prison Rape Elimination Act expectations were provided to all staff every year.
- Staff were questioned in every unit on the proper response to a PREA related incident and all responded appropriately.
- Shower concerns were noted on the tour as it relates to PREA related issues.

Youth Education and Awareness

- Youth are educated about PREA at orientation, through safety guides, monthly unit reviews, and provided anonymous tip line information.
- PREA posters, with information for youth on reporting of sexual assaults, were posted in the housing units. PREA Hotline information was available and posted in the units.
- 92 percent (n=25) of youth survey respondents indicated they knew how to report sexual contact.

Investigations/Allegations

- There were eight total substantiated/founded PREA allegations at IRJCF in 2019. None of the substantiated/founded PREA allegations at IRJCF in 2019 were staff on youth.
- Eight of the substantiated/founded PREA allegations at IRJCF in 2019 were youth on youth. Four were sexual imposition, three were unforced sex, and one was sexual harassment.
- The agency indicated that there were two substantiated/founded youth on youth PREA incidents in 2017, ten in 2018, and eight in 2019.
- Two youth survey respondents (8 percent, n=26) reported in CIIC's survey that they had sexual contact (kissing, touching, etc.) with a staff member at the facility. Survey responses also indicated that two youth respondents (8 percent, n=26) have had sexual contact (kissing, touching, etc.) with another youth at the institution.
- 50 percent (n=26) of youth survey respondents relay that they would report sexual contact between an adult and youth. Increasingly, 84 percent (n=25) relay that they would report sexual contact between any youth.
- The agency indicated that there were ten unfounded/unsubstantiated staff on youth PREA allegations at IRJCF in 2019, thirty-three in 2018, and nine in 2017.
- The agency indicated that there were ten unfounded/unsubstantiated youth on youth PREA allegations at IRJCF in 2019, twenty-two in 2018, and thirteen in 2017.

SAFETY AND SECURITY RECOMMENDATIONS

Consider all staff and volunteers for continued required PREA annual training.

Consider a thorough review of youth survey respondent's report of sexual contact with other youth and staff.

Continue to train staff on response to PREA related allegations.

III. HEALTH AND WELLBEING

CIIC EXPECTATION: Correctional facilities will provide sanitary conditions and access to adequate healthcare and wellness programming.

A. UNIT CONDITIONS

CIIC's evaluation of unit conditions consists of direct observation of unit conditions. Based on its observation, CIIC rated unit conditions as **GOOD**.

- There are eight housing units each consisting of a living area, an activity room, and social service offices.
- The level of cleanliness for youth rooms living areas on all units was good. CIIC noted temperatures in units to be comfortable.
- The level of cleanliness for common areas was exceptional
- The shower areas were clean and orderly.
- Cleaning chemicals were found to be securely locked in a custodial closet on each unit and the materials matched the inventory list.

B. MEDICAL SERVICES

CIIC's inspection of medical services in a correctional facility focuses on cleanliness of facilities, staffing, access to medical staff, and staff and youth communication. The inspection includes information collected from interviewing the health care administrator, and observations of the facilities. CIIC does not evaluate the quality of medical care in a facility. Overall, the CIIC inspection team rated medical services as **GOOD**.

Facilities

- A walk-through of the medical facility was completed and it was in good condition.

Access to Medical Staff¹⁶

- 35 percent (n=26) of youth surveyed by CIIC indicated that they are seen within 1 day by a nurse, after submitting a health call slip.
- 70 percent (n=26) of youth surveyed by CIIC indicated that they are seen within 2 days or less by a nurse, after submitting a health call slip.
- 71 percent (n=24) of youth surveyed by CIIC indicated that the nurse was helpful with their medical concerns.
- 74 percent (n=23) of youth surveyed by CIIC indicated that the doctor was helpful with their medical concerns.

¹⁶ Access to medical staff is evaluated based on several factors: (1) time period between youth submission of a health service request form and appointment with medical staff; (2) time period between referral to the doctor and appointment with the doctor; (3) response times to youth requests; and (4) current backlogs for Nurse Health Call and Doctor Health Call.

- Health call slips were available on each housing unit.

C. BEHAVIORAL HEALTH SERVICES

CIIC's inspection of behavioral health services in a correctional facility focuses on cleanliness of facilities, staffing, access to staff, and critical incident data. CIIC does not evaluate the quality of care provided. Overall, the CIIC inspection team rated behavioral health services as **GOOD**.

Access to Mental Health Services

- 40 percent (n=25) of the youth surveyed indicated that they could talk to mental health staff when they need to.
- 21 percent (n=24) of the youth surveyed reported liking Cognitive Behavioral Therapy.
- 87 youth were on the mental health caseload.

Substance Abuse Treatment Services

- 56 percent (n=27) of survey participants reported they did not use drugs or alcohol prior to coming to DYS.

D. FOOD SERVICES

CIIC's inspection of food services included eating the youth meal, and observation of the dining hall, food preparation area, and loading dock. CIIC also interviews the Food Service Manager. Overall, food service was rated as **GOOD**.

Meal

- 11 percent of youth survey respondents (n=27) stated that they did not like the food served at IRJCF.
- 67 percent of youth respondents (n=44) indicated that the food tastes bad.
- 63 percent of the youth respondents indicated they had the same food every day.

E. RECREATION

Engagement in recreational activities promotes positive physical and mental health. CIIC's evaluation of recreational facilities is based on three factors: facilities, activities, and access. Overall, recreation was rated as **GOOD**.

Facilities

- Physical facilities appeared clean and in good condition.
- A family day event was taking place at the gymnasium the day of the site visit.

Activities

- Staff relayed that they have a media committee that rotates available movies.
- 35 percent (n=26) of youth surveyed reported that they are satisfied with recreation.
- 62 percent (n=28) of youth surveyed reported that there were not enough activities at recreation.
- Indian River Juvenile Correctional Facility personnel explained the Positive Response Incentive Driven Environment (PRIDE) program to the CIIC members, explained the incentives offered to youth at their facility, and showed us the various PRIDE related living and activity areas. A youth must start at the orientation stage and can increase his PRIDE status to a level 4.
- PRIDE levels are based on the youth meeting his personal responsibility expectations.

IV. FAIR TREATMENT

CIIC EXPECTATION: Correctional facilities will provide fair and professional treatment of youth.

A. YOUTH/STAFF INTERACTIONS

CIIC's evaluation of staff accountability is based on its survey of youth and analysis of grievance data. Overall, CIIC rates staff accountability as **GOOD**.

- 50 percent (n=24) of youth survey respondents indicated that the youth specialists on their unit is helpful.
- 68 percent (n=25) of the youth survey respondents indicated that the Unit Manager is helpful.
- 56 percent (n=25) of the youth survey respondents indicated that there is a staff person at the facility that they can talk to and that they trust.
- 58 percent (n=24) of the youth survey respondents indicated that they would feel comfortable reporting a problem with another youth or staff.
- 38 percent (n=24) of the youth survey respondents indicated that they have been mistreated by another youth.

B. YOUTH DISCIPLINE PROCESS

CIIC's evaluation of youth discipline¹⁷ includes direct observation of Intervention Hearings (IH), an interview with the IH Coordinator, and review of CIIC youth survey responses. Overall, CIIC rates the youth discipline process as **GOOD**.

¹⁷ Youth alleged to have been involved in misconduct are given a Youth Behavior Intervention Report (YBIR). Depending on the seriousness of the alleged misconduct, a youth's YBIR may be handled informally through the youth's monthly treatment team. If the youth's misconduct is more serious in nature (i.e. a

- 64 percent (n=25) of youth survey respondents felt that staff followed hearing procedures. 31% (n=26) of the youth survey respondents felt that their hearing decision was fair.
- 35 percent (n=26) of respondents felt that their youth advocate was helpful.

C. YOUTH GRIEVANCE PROCEDURE

CIIC's evaluation of the youth grievance procedure¹⁸ includes an interview with the grievance coordinator, analysis of CIIC youth survey responses, a review of randomly selected closed grievances, and data analysis. Overall, CIIC rates the youth grievance procedure as **GOOD**.

- In 2018, 96 grievances were filed by youth at IRJCF^{vi}, a 70 percent decrease from 2017, when 324 grievances were filed.
- Of grievances filed in 2018, 56.25 percent were determined not to have merit, 11.45 percent were found to have merit, 27 percent were closed and handled through investigation,¹⁹ and the remaining 3.12 percent were resolved without involvement by the Grievance Coordinator.
- The top five grievances for 2018 were sexual conduct (22), medical concerns (11), physical abuse from staff (8), verbal abuse from staff (7), and program concerns (5).

Youth were asked several questions regarding the grievance procedure as part of CIIC's youth survey. The following provides a summary of the responses:

- 84 percent (n=25) of total respondents reported that they normally have access to grievance forms.
- 75 percent (n=24) of total respondents reported that they knew who the Grievance Coordinator was.

severe rule violation), then the youth will be referred for an Intervention Hearing (IH). Hearings are conducted by one staff member (typically the youth's unit manager at CHJCF) and there is also a youth advocate present. Youth are given the opportunity to call relevant witnesses and provide a statement. The staff member will then consider all evidence (packet, staff/youth statements, and medical report) and decide whether the misconduct is proven or not proven and make a recommendation of appropriate sanctions using the Intervention Sanctions and Treatment Grid. The staff member's sanction recommendations are then submitted to the Superintendent, who makes the final decision.

¹⁸ Pursuant to Section 103.73 of the Ohio Revised Code, the CIIC is required to evaluate the grievance procedure at each state correctional institution. The Youth Grievance Procedure is a process by which youth can address concerns pertaining to the conditions of confinement. The youth completes and submits a grievance form that is investigated by the facility's grievance coordinator. All decisions of the grievance coordinators are reviewed by the Chief Inspector's Office at DYS Central Office to ensure the grievances were addressed in compliance with policy.

¹⁹ Generally, all grievances regarding physical or verbal abuse are handled through investigation. In addition to these two categories of concern, if any grievance raises red flags or it appears to the Grievance Coordinator that an investigation is appropriate, then the grievance is closed and handled through investigation. A youth is notified by the Grievance Coordinator if his/her grievance is to be handled through investigation and the youth later receives notice from the Chief Inspector's Office regarding their decision.

- 60 percent (n=25) of total respondents that have filed a grievance in the past.
- 23 percent (n=26) of total respondents indicated that they believe grievances are generally dealt with fairly at the facility.
- 46% (n=13) of total respondents indicated that they had no problems or reason to use the grievance procedure.

D. SECLUSION²⁰

CIIC’s evaluation of seclusion includes focuses on the total number of seclusion hours and the rate of seclusion hours per youth at the facility. Overall, the CIIC inspection team rated seclusion as **GOOD**.

- In 2019, IRJCF reported 2,927 hours of seclusion.^{vii} This total is a 62.7 percent increase from the number of seclusion hours reported in 2018, which totaled 1,788.

V. REHABILITATION AND REENTRY

CIIC EXPECTATION: Correctional Facilities will provide access to quality programming and purposeful activities that will ultimately aid reentry.

A. ACCESS TO PURPOSEFUL ACTIVITIES

CIIC’s evaluation of access to purposeful activities includes data review, staff interview, and youth survey. Overall, CIIC rates access to purposeful activities as **GOOD**.

- IRJCF offers a wide range of programs to keep youth purposefully and productively occupied. Programs include educational opportunities through the school, recreation, community service activities, planned activities with staff and volunteers from the community.

IRJCF Programs (Not Exhaustive)		
Orientation/Preparation for Treatment	Anger, Aggression/Violence	Aggression Replacement Training (ART)
CBT/Emotional Intelligence	Substance Abuse Phase ½	Education Orientation Training
Coping Skills/Problem Solving	Youth Sexual Conduct	Victim Awareness
Gang Intervention	Extended Stay Phase 1/2/3	Phoenix New Freedom Substance Abuse Education
Risk Factors/Protective Factors	SPARCS-Structured Psychotherapy for Adolescents Responding to Chronic Stress	Servsafe Food handler Course

²⁰ Seclusion is defined as placement of a youth alone in his room or an isolation room and was previously primarily used for disciplinary purposes. DYS now utilizes seclusion only as a cooling off period and shall be discontinued at the point the youth is able to successfully demonstrate he or she has calmed down and safely able to return to population.

Transition	Low Needs Sex offender	PREP (Personal Responsibility and Education Program)
Phoenix New Freedom/Core B/C	Standard Needs Sex Offender	Roots of Success
Managing Aggression/Violence	Revocator Programming	Skill Cards
Grief/Loss	Thinking for a Change (T4C)	Buckeye Ranch
Encore Spoken Word/Music	Youth Council	Financial Literacy
Kroger's Mentoring Group	Baby Elmo	Fathering Program
On Grounds Youth Employment	Apprenticeship Programs	Off Grounds Youth Employment
Vocational education Off Grounds	Tutoring	BWC Trainings/OSHA Certification Trainings
Art Club	Family Engagement Day	Chop It Up With Chap
Driving Simulator	Temporary Drivers Permit	

Graduate Work Program

- IRJCF operates a Graduate Work Program at the facility for youth who have previously earned a diploma or GED. This provides youth who have graduated with purposeful activity during their day while others are in school.

Cognitive Behavioral Therapy (CBT) Programming

- Youth receive life skills and personal growth programming through Cognitive Behavioral Therapy (CBT),²¹ which is the treatment model for individual behavior modification used in all DYS facilities.
- 21 percent (n=24) of survey respondents indicated they liked CBT. 42 percent indicated that it didn't apply to their crime and 42 percent indicated that they don't relate to the examples.

Positive Response Incentive Driven Environment (PRIDE)²²

- Staff report PRIDE is beneficial because the youth are motivated by the incentives and learn that they need to work to earn privileges.
- Fair and consistent implementation of PRIDE is supported through close monitoring and oversight by the Unit Management Administrator, and youth's ability to utilize the grievance process.

²¹CBT focuses on targeting certain criminogenic factors present in youth and helps to restructure or change the way youth think and respond in various situations. This is accomplished through learning and practicing pro-social skills and behaviors. CBT is meant to encourage positive interaction between staff and youth. All youth are required to participate, mainly through multiple weekly group sessions on their housing unit with their peers. The group sessions are facilitated by unit staff.

²² PRIDE is a multi-level behavior motivation system built on the principles of effective interventions and follows best practice guidelines of reinforcing positive/desirable behavior and sanctioning negative/undesirable behavior. The system addresses immediate, short-term, and long-term behavior expectations. The program stresses immediacy and consistency in providing reinforcements (incentives) for a youth's positive behaviors while sanctioning those youth behaviors that are unacceptable.

Volunteer and Community Service Activities/Programming

- IRJCF youth are engaged in a wide range of on-site and off grounds community service activities.
- IRJCF youth logged 459 community service hours in April 2019. A community service project with Stark County Parks assists the park with raising meal worms to feed birds, bats, etc.

B. EDUCATIONAL PROGRAMMING

CIIC's evaluation of the quality of educational programming in a correctional facility focuses on data analysis, document review, direct observation of at least one program, and youth survey responses. Overall, CIIC rated the quality of programming as **GOOD**.

Staffing

- IRJCF has five active apprenticeship programs for maintenance repair, landscape management, janitorial-housekeeping, recovery operator-recycling, and food service-cook. There were twenty-five youth currently enrolled in an apprenticeship program.
- The education department was on intercession, but the building construction and CAD vocational program areas were toured. IRJCF also has an Auto Tech and landscaping vocational program.
- 15 youth have completed ServSafe certification in 2018.
- 30 youth have received their forklift licenses in 2018.
- 30 youth have completed driving simulation in 2018.
- The Career Technical Steering Committee met on December 5, 2019 and discussed various ways to improve their program. A local landscaper attended and discussed career opportunities in the landscaping business with the youth.

Education Enrollment and Attendance

- IRJCF Indian River High School recorded a 93 percent attendance rate for April 2019.
- Positively, in an interview, the principal reported only 6 percent of youth were absent in the month of April 2019.
- The educational department was on intersession at the time of the visit, but the school administration provided a tour of their school and explained the various programs.
- Staff development activities The Indian River High School faculty include:
 - Attendance at Correctional Education Association (CEA) conferences.
 - The principal reports a new curriculum called PEAK/Fuel Ed (which replaced A+).

- The DYS school district (Buckeye United) sent staff to the SCOPE Program and Center for Educational Excellence in Alternative Settings (CEEAS) conference, which both discuss how/what innovative and cost-effective technologies to provide educational services to youth in the juvenile justice system.
- 38 percent (n=26) youth survey respondents indicated that they did not like school.
- 47 percent (n=26) indicated that school was boring.

C. LIBRARY

CIIC's evaluation of the library includes an observation of the physical facility and consideration of youth survey responses. CIIC rates the library as **GOOD**.

- 29 percent (n=24) of the survey respondents indicated that they like the library at Indian River Juvenile Correctional Facility.
- 53 percent (n=25) of the survey respondents indicated that there were no books or materials at the library that they liked.
- 41 percent (n=25) of the survey respondents indicated that they had not had an opportunity to use the library.

D. REENTRY PLANNING

CIIC's evaluation of reentry planning²³ includes interviews of staff and youth surveys. Overall, CIIC rates reentry provisions as **GOOD**.

- The O.N.E. - STOP room²⁴ is equipped with materials on careers, technical and trade schools, and institutions of higher learning.²⁵ IRJCF O.N.E.-STOP room was equipped with five computers and a driving simulator.
- Youth are provided information on resume writing, creating an employment plan, and searching for jobs.
- A portfolio of "My Important Documents" is created for each youth prior to release. These documents support youth in gaining employment and higher education after reintegration.

²³ Reentry planning requires attention to specific details from the first day of commitment through the post-release period. Effective reentry planning is crucial for a successful reintegration into society. The inspection includes considerations of the degree and types of youth access to purposeful activities, youth contact with community, and staff accountability related to reentry processes and programs.

²⁴ O.N.E. – STOP! is a program of Ohio Jobs and Family Services. The acronym stands for "Offender Network for Employment to STOP recidivism. The program includes 10 components, including a job readiness center with access to the latest technology, career guidance, workshops, provider services and resource information, mock interviewing, computer skills, and resume help.

²⁵ Youth can explore their career interests on the Ohio Career Information System (OCIS) and they can search for jobs in their communities. They can set up an account on the OhioMeansJobs website, so that they can so that they can access after their release.

Family and Community Connections

- 25 percent (n=24) of survey respondents indicated they had experienced problems when sending or receiving mail.
- 39 percent (n=23) of survey respondents indicated they had experienced problem with telephone calls. The two problems most commonly reported were phone calls are too expensive and there are not enough phones.
- 35 percent (n=23) of surveyed youth indicated that they have had problems with visits. The most frequently reported problem was visitors must travel too far.
- IRJCF was hosting a family day the day of the visit.

REHABILITATION AND REENTRY

Continue to develop the PRIDE program to reward positive behavior.

Increase community service opportunities when available.

Continue to increase participation in the forklift licensing.

Continue to increase participation in the Servsafe certification.

Continue to develop vocational skills opportunities through vocational classes and apprenticeships.

IV. FISCAL ACCOUNTABILITY

CIIC EXPECTATION: Correctional facilities will responsibly utilize taxpayer funds and implement cost savings initiatives where possible.

A. FISCAL WELLNESS

CIIC's evaluation of fiscal wellness includes a document review of fiscal audits and an interview of staff regarding the implementation of cost saving initiatives, both those required by policy and those independently developed by staff. CIIC rates fiscal wellness as **GOOD**.

Overtime Management

- In FY 2019, IRJCF paid \$1,252,382.51 in total staff overtime hours^{viii}, which was a decrease of 16.37% from FY 2018, when \$1,653,455.44 was spent on total overtime.^{ix}
- IRJCF paid \$1,289,387.97 in youth specialist overtime costs for FY 2019^x, which was an increase of 30.6% from FY2018, when \$987,206.52.

SECTION VII. APPENDIX

A. YOUTH SURVEY

A voluntary, confidential and anonymous survey of the youth population was carried out for this inspection. The results of this survey formed part of the evidence base for the inspection. CIIC's youth survey attempts to capture a significant sample of the youth population across a wide range of issues. The questions and the total response counts are replicated on the following pages.

CIIC Youth Survey

DO NOT WRITE YOUR NAME OR NUMBER ON THIS FORM

Instructions for filling out survey: Please clearly mark within the boxes and do not select more than one option unless otherwise instructed.

Right Way



Wrong Way



Q1 How old are you?
 12, 13, or 14 0
 15, 16, or 17 13
 18, 19, or 20 14

Q2 Do you have enough clothes for the week?
 Yes 9
 No 18

If no, why?
Not appropriate for the weather (gloves, hats, etc.) 5
Clothes are ripped or torn 5
Clothes are the wrong size 8
Clothes are dirty 6
Not enough clothes 13

Q3 Are you able to shower 5 days a week?
 Yes 17
 No 10

Q4 Do you get clean sheets every week?
 Yes 9
 No 18

Q5 Is your housing unit clean?
 Yes 14
 No 13

Q6 Do you like the food?
 Yes 3
 No 24

If no, why?
Not enough food 10
Tastes bad 16
Same food every day 15
Other 3

Q7 Did you use drugs or alcohol before coming to DYS?
 Yes 15
 No 12

Q8 Do you like recreation?
 Yes 9
 No 17

If no, why?

<i>Not enough time</i>	6
<i>Not enough activities</i>	13
<i>Schedule not followed</i>	5
<i>Fear of other youth</i>	1
<i>Other</i>	3

Q9 How soon are you seen by a nurse when you submit a health call slip?

<i>Within 1 day</i>	9
<i>Within 2 days</i>	9
<i>Longer than 2 days</i>	7
<i>Never filed</i>	1

Q10 When you needed medical help, were the following staff helpful?

	Yes	No
Nurses	17	7
Doctor	17	6
Dentist	14	9

Q11 Can you talk to mental health staff when you need to?

Yes	10
No	13
<i>Never needed mental health staff</i>	2

Q12 Do you like CBT here?

Yes	5
No	9
<i>Do not receive CBT</i>	10

If no, why?

<i>Frequently canceled</i>	3
<i>Does not apply to me or my crime</i>	5
<i>Too easy</i>	3
<i>It is the same thing everyday</i>	2
<i>I don't relate to the examples</i>	5
<i>Other</i>	2

Q18 Was a youth advocate present at the hearing?

Yes	19
No	6
<i>Never had a hearing</i>	1

Q19 Was the youth advocate helpful?

Yes	9
No	16
<i>Never had a hearing</i>	1

Q13 Do you have access to:

	Yes	No
Grievances	21	4
Health Call Slips	22	1
Legal Request Forms	21	2
Request for Services Form	20	3

Q14 Do you know who the Grievance Coordinator is?

Yes	18
No	6

Q15 Have you ever filed a grievance?

Yes	15
No	10

If no, why?

<i>No problems or reason to use</i>	6
<i>Grievance procedure does not work</i>	3
<i>Staff retaliation</i>	2
<i>Grievance form not available</i>	0
<i>Do not want to be a snitch</i>	2
<i>Do not know how to file a grievance</i>	0

Q16 Are grievances dealt with fairly?

Yes	6
No	13
<i>Never filed</i>	7

Q17 Have you received a YBIR here?

Yes	25
No	0

If yes, did it go to a intervention hearing?

Yes	21
No	5

Q20 Did staff follow hearing procedures?

Yes	16
No	8
<i>Never had a hearing</i>	1

Q21 Do you think that your hearing decision was fair?
 Yes 8
 No 16
 Never had a hearing 2

Q22 Have you ever been mistreated by staff here?
 Yes 18
 No 8

Q23 If yes, what happened?:
 16

Q24 Have you ever been hurt during a restraint?
 Yes 13
 No 9
 I have never been restrained at this facility... 4

Q25 Do you know how to report sexual contact (kissing, touching, etc.)?
 Yes 23
 No 2

Q26 Have you ever had sexual contact (kissing, touching, etc.) with an adult here?
 Yes 2
 No 22
 Refuse to answer 2

Q27 Would you report an incident of sexual contact (kissing, touching, etc.) between an adult and youth?
 Yes 13
 No 13

Q28 Have you ever had sexual contact (kissing, touching, etc.) with another youth here?
 Yes 2
 No 23
 Refuse to answer 1

Q29 Would you report an incident of sexual contact (kissing, touching, etc.) between youth?
 Yes 21
 No 4

Q30 Is your Unit Manager helpful?
 Yes 17
 No 8

Q31 Are the youth specialists on your unit helpful?
 Yes 12
 No 12

Q32 Is there a staff member here that you can talk to and that you trust?
 Yes 14
 No 11

Q33 Do you feel safe here from other youth (assaults, taxing, etc.)?
 Yes 19
 No 6

Q34 If no, why?
 3

Q35 Do you feel that you have ever been mistreated by another youth here?
 Yes 9
 No 15

Q36 If yes, what happened?:

5

Q37 If you had a problem with either youth or staff, would you feel comfortable reporting it?

Yes 14

No 10

Q38 Are gangs a problem here?

Yes 10

No 14

Q39 Have you ever been pressured to join a gang here?

Yes 6

No 17

Q40 Have staff talked with you about a plan for when you leave DYS and return home?

Yes 10

No 14

Q41 If you are a graduate, do you have a job?

Yes 2

No 5

Not a graduate 17

Q42 Do you like the school here?

Yes 9

No 14

Graduate 1

If no, why?

School is boring 7

Safety concerns 5

I don't like my class(es) 6

I don't like my teachers 7

Other: 1

Graduate 0

Q43 Do you like the A+ computer program here?

Yes 1

No 8

Never used A+ program 15

If no, why?

It's boring 2

It's too difficult 3

It's confusing 2

I run out of time 1

I don't get help from my teachers 3

Other: 3

Q44 Do you like the library?

Yes 7

No 17

If no, why?

Old materials 4

No books or materials I like 9

Librarian is not helpful 3

I don't have the opportunity to use 7

Other 2

Q45 Do you like the religious services offered?

Yes 17

No 6

Not religious 2

Q46 Do you like SBBMS here?

Yes 12

No 10

If no, why?

<i>I don't receive my points</i>	6
<i>I'm on restriction</i>	4
<i>I don't receive my daily incentive</i>	5
<i>I don't like the activities or items offered</i>	5
<i>Other :</i>	1

If yes, why?

<i>Visitors have to travel too far</i>	11
<i>Visitors can't come because of work/family</i>	3
<i>It is hard to schedule a visit</i>	5
<i>My visitor was turned away.....</i>	3
<i>My visitor was not approved</i>	3
<i>I do not have people who want to visit... ..</i>	1
<i>I do not have visitation privileges</i>	0

Q47 Do you have problems with the mail?

<i>Yes</i>	6
<i>No</i>	16
<i>I don't send or receive mail.....</i>	2

Q51 How often do you have visitors?

<i>1 time in a week</i>	3
<i>A few times a month</i>	7
<i>A few times a year.....</i>	2
<i>1 time in a year.....</i>	4
<i>Never had a visitor</i>	7

Q48 Do you have problems with the phones?

<i>Yes</i>	9
<i>No.....</i>	13
<i>I don't use the phones</i>	1

Q52 What is the best thing here?

18

If yes, why?

<i>Phones are broken</i>	1
<i>Phone calls are too expensive</i>	4
<i>Not enough phones</i>	8
<i>Currently do not have phone privileges.. ..</i>	1
<i>Prevented by another youth.....</i>	3

Q49 How many times in a week are you able to use the phone?

<i>I don't want to use the phone</i>	2
<i>I can't use the phone even though I want to.. ..</i>	4
<i>1 time per week</i>	4
<i>2 or more times per week.....</i>	13

Q53 What would you change here?

18

Q50 Have you had any problems with visits?

<i>Yes</i>	8
<i>No.....</i>	8
<i>I don't receive visits</i>	7

Indian River Juvenile Correctional Facility Open-Ended Responses

Have you ever been mistreated by staff here? If yes, what happened?

- I got wrote up the other youth didn't
- Staff cuss me out
- Staff didn't give me my tray an made me stay in a striped cell
- Disrespect mistreated
- I was toched in private square
- staff have done multiple things. One being refusing shower and snack
- They always mean
- Don't want to talk about
- youse the athhority badly
- N/A
- punched in the face
- favortism
- YS wood make sure I didn't hop on the phone and him say bad things about me to the youth
- Staff comments
- never got mistreated by staff.
- During restraint a staff slammed me on my head

Do you feel safe here from other youth (assaults, taxing, etc.)? If no, why?

- I am a threat
- gangs
- they keep punching me cause I am a glazed one

Do you feel that you have ever been mistreated by another youth here? If yes, what happened?

- I have been treaed bad by youth for no reason
- I am scared of Timothy Thompson
- favorartism
- arguing

What is the best thing here?

- Nothing
- Weight room
- Looking at the staff fat ass booty checks female
- Daily phone calls
- shool
- game room
- nothing
- games
- N/A
- Game systems weight room and flag football
- I dont know

- The phone
- nothing
- gym
- game room
- Tablets level 4
- The best thing here is doing puzzle
- Dk

What would you change here?

- everything
- The staff & the youth or move to a new facility close to family
- That I can't let staff swallow my balls and kids
- Alot more than theres room to write
- The staff and gym
- make a music room
- everything
- I would put games system on every unit
- Units
- Staffs won't talk crazy, aloud to order commissary as often as wanted. Choice to do split.
- Nothing
- The gang stuff
- Everything/Food, units, programes
- rooms
- room and gym
- everything
- I would change the fact that were not aloud to date. I think we should be able to date but not have sex. I respect that.

B. ENDNOTES

ⁱ Ohio Department of Youth Services, response to request, “Youth Population” received June 18, 2019.

ⁱⁱ American Correctional Association (ACA) Accreditation Report, Circleville Juvenile Correctional Facility, March 26-28, 2018.

ⁱⁱⁱ Ohio Department of Youth Services, response to request, “Physical Responses by Facility and by Month” received June 3, 2019.

^{iv} Ohio Department of Youth Services, response to request, “Fiscal Wellness” received June 18, 2019.

^v Ohio Department of Youth Services, response to request, “Physical Responses by Facility and by Month” received June 3, 2019.

^{vi} Ohio Department of Youth Services, response to request, “Grievance Decision Statistics by Location and Site” received June 3, 2019.

^{vii} Ohio Department of Youth Services, response to request, “Seclusion Counts by Facility Excluding Medical and Self-Seclusion” received June 3, 2019.

^{viii} Ohio Department of Youth Services, response to request, “Fiscal Wellness” received June 18, 2019.