

**CORRECTIONAL INSTITUTION INSPECTION COMMITTEE**

**BIENNIAL REPORT TO  
THE 128<sup>TH</sup> OHIO GENERAL ASSEMBLY:**

**THE PRISONS**

**March 2, 2009**

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**CORRECTIONAL INSTITUTION INSPECTION COMMITTEE****BIENNIAL REPORT TO  
THE 128<sup>TH</sup> OHIO GENERAL ASSEMBLY:****THE PRISONS****EXECUTIVE SUMMARY**

The Correctional Institution Inspection Committee (CIIC) is required to submit a biennial report 15 days after the first session of the next General Assembly, to include findings made in its inspections and evaluations of institutional operations, conditions and grievance procedure. *Reports on inspections were submitted throughout the biennium on each inspection, all in advance of the January 21, 2009 deadline.* Readers are urged to visit the Publications section of the Correctional Institution Inspection Committee website at [www.ciic.state.oh.us](http://www.ciic.state.oh.us) to access individual reports.

This is the fourth and last of the biennial reports to the 128<sup>th</sup> Ohio General Assembly. Three other reports were completed as follows:

1. Executive Summary, February 11, 2009
2. The Work of the Correctional Institution Inspection Committee, February 11, 2009
3. Juvenile Correctional Facilities, February 17, 2009

Thirty-three reports were completed in the biennium, including but not limited to 11 prison inspection reports, six on-site visit reports, five grievance procedure evaluation reports and two reports on contacts and reported problems, issues and concerns.

**CIIC Inspection Statute Amended:** Effective April 6, 2009, the statute *requires inspections to be conducted by one or more CIIC staff.* A legislative member of the CIIC is no longer required to be present for an inspection to occur. CIIC members are urged to attend inspections. Every effort will be made to accommodate the schedule of CIIC members who are willing to attend one or more inspections. CIIC staff will prepare and maintain a continuing program of inspections, in compliance with the statute to ensure that every prison receives at least the mandatory biennial inspection. Already, Representative Tyrone Yates and CIIC staff conducted an unannounced inspection of the Warren Correctional Institution on February 23, 2009.

**Inspections, Meetings**

Fourteen inspections were conducted in the biennium, including eleven prison inspections. In addition, nine on-site visits by CIIC staff were conducted. Five CIIC meetings were conducted in the biennium, and CIIC staff attended 95 meetings primarily regarding institutional corrections.

**Contacts**

During the biennium, **4,221 persons** contacted the CIIC regarding the prisons, with **733** regarding the *Southern Ohio Correctional facility*, and from **201 to 236** contacts regarding: *North*

*Central Correctional Institution, Marion Correctional Institution, Mansfield Correctional Institution, Warren Correctional Institution and Chillicothe Correctional Institution.*

### **Response to Contacts**

In the two-year period, CIIC staff sent **3,201 letters of response** to those who contacted the CIIC regarding a problem, issue or concern. A total of **1,601 inquiries** were made to institutions, including: **1,005 phone inquiries** and **596 letters of inquiry** to institutions. Ten in-office interviews were also conducted.

### **Seriousness of Simultaneous Overcrowding, Staff Shortages and Inadequate Funds:**

In the best of circumstances, it is a challenge to meet all of the demands and responsibilities of operating an extremely large prison system. In any time or place, in any jurisdiction, the *predictable consequence of continued overcrowding, chronic staff shortages or inadequate funds for maintenance, operations, and programs are violence and/or court intervention. Both are extremely costly.*

Certainly, the 1993 riot at the Southern Ohio Correctional Facility was preceded by *unfulfilled promises of additional staff and a reduced inmate population*, both which had been identified as contributing to violence affecting inmates and employees. History has proven that *staff shortages* alone can make it impossible for staff to follow post orders, which can result in *lack of needed supervision, impacting the basic safety and security of any institution*. Such was the conclusion of a legislative committee sent to the Southern Ohio Correctional Facility after a prison teacher was killed at pre-riot SOCF.

History has shown time and again that *overcrowding* alone can put *stress and strain on staff and inmates that fundamentally changes the environment, contributing to tension, incidents and increasing violence*. *Overcrowding was experienced in 2007-2008 inspections when one had to stand sideways to walk through the rows of bunk beds. Changes due to overcrowding were seen in a previous program building that is now wall- to-wall bunks.*

At least one high security prison wisely stopped the practice of double-celling in segregation years ago, after an inmate murdered his cellie. *There were two such reported homicides this biennium in double-celled segregation cells in level two (medium) security institutions. Additional incidents of violence have been reported between cellies in segregation. The overcrowding has resulted in long waits in some cases for those in segregation who are being transferred to other prisons, all due to the need to wait for an open bed. Some who are waiting have already been in segregation for six months in "local control". Letters from those in segregation have included some who reached a point of near panic with the long-term lockdown, especially those with mental illness.*

The simultaneous overcrowding, staff shortages and chronic funding shortage that has impacted the Ohio Department of Rehabilitation and Correction and its prisons has been termed "challenging." *While the job is not done, it is only right to acknowledge the fine, in fact, amazing*

*job done to date. It takes serious effort on the part of many enlightened correctional administrators to achieve uneventful results in the biennium under extreme circumstances.*

When the DRC Director attended the December 2008 Correctional Institution Inspection Committee meeting to discuss overcrowding in the prisons, he relayed that *while the prisons are "safe," all it would take is the "wrong word in the wrong place at the wrong time."* As noted below, of the documented concerns relayed to the CIIC regarding the prisons, the largest category of reported problems, issues or concerns is "Force/Supervision" which includes "Abusive language" and "Racial slurs."

**Re-entry:** In the last decade, Ohio prisons began to talk about, then to implement a philosophy called "*Re-entry*," which wisely addressed society's expectation that prisons prepare offenders for release, addressing their "criminogenic needs" and recidivism risk, from their first day in reception to their last day in prison. Such efforts, if successful, lessen the safety and security risk to the community that receives the released offender, and if successful, such efforts eliminate the cost of re-incarceration of those who otherwise re-offend.

#### **Substance Abuse, Therapeutic Community and Sex Offender Treatment:**

*Substance abuse programs and sex offender treatment programs are two clear examples of purposeful programming. Long before the Department began to suffer major budget cuts, there was never enough funding to truly meet the need in even just these two areas.* It was recently announced that significant cuts in prison Recovery Services (Substance Abuse) will be made. Already in this past biennium, a *Therapeutic Community at the Grafton Correctional Institution was closed for budgetary reasons. This was devastating news for many of the inmates who regard the program as a lifeline. Evidence is strong that the therapeutic community model works where traditional substance abuse programs have failed.*

#### **Loss of Unit Management:**

Not only are re-entry efforts good for the prisons, they are good for the public. One DRC correctional officer stated during a 2008 inspection, "*Where there is good programming, there is good security.*" *Programming has suffered and will suffer even more with the recent announcement that 500 more positions will be cut, and "unit management" will be replaced with the former "social services model."* College contracts will also be reduced, likely reducing already sparse vocational programs in the prison system.

#### **Unit Staff and Programs:**

The transition to the social services model has already been implemented in the high security prisons. Some report that *what unit staff used to do simply is not getting done. Unit staff previously conducted programs.*

One inmate recently wrote the CIIC about an alleged institutional problem in the use of racial slurs, a subject that could be addressed in any Cultural Awareness Program. He is assigned to a level two (medium) security facility that until recently was known as a "program prison" due to

its prior abundance of programs. The prison was contacted to make sure that he could be referred to the cultural awareness program, but it was learned that the prison has *no such program*. This was clearly one of the best programs in the system that helped to educate and promote good communication about racism and all types of prejudice. It was a popular program at nearly every prison at one time.

Now, all prisons will lose the benefits of unit management. The unit management model divides a huge institution into smaller, more manageable units, so that staff know the inmates in their unit, and inmate access to staff is maximized. *Both serve safety and security purposes.*

### **Town Hall Meetings:**

Unit management even encouraged Town Hall Meetings with inmates, so that they could maintain good communication about any areas of concern or upcoming changes. CIIC was pleased to learn in the October 23, 2008 inspection of the Ohio Reformatory for Women, that they still conduct Town Hall Meetings, even in their mental health unit. Unfortunately, it is rare to find a prison for men where Town Hall meetings are conducted in the unit.

### **Serious Prison Crowding:**

As of December 29, 2008, the prison population totaled 50,877. With prison bed capacity of 38,320, the population was 133 percent of the capacity, exceeding capacity by 12,567 beds. *The inmate population in DRC Reception centers is from 182 to 263 percent of their capacity. The high security Lebanon and Warren Correctional Institutions, and medium security Chillicothe Correctional Institution are at 172 percent to 180 percent of their capacities. In all, 20 prisons are over capacity.* At three of the prisons, including one reception center, the percent of capacity increased by 11 to 18 percent from December 31, 2007 to December 29, 2008. System-wide in the same period, the inmate population's crowding rate increased by three percent. *From December 26, 2006 to December 29, 2008, the percent of capacity increased six percent overall, with six prisons increasing from 10 to 29 percent.*

### **Near Future Prison Population Projections:**

By July 1, 2009, the population is projected to reach 51,841, *which is 135 percent of bed capacity.* By July 1, 2011, the population is projected to reach 53,992, *which will be 141 percent of the capacity.*

### **Youth in Prison:**

There were 2,028 prison commitments in fiscal year 2008 of persons 16 through 20 years of age. *This number exceeds the total number of incarcerated youth in the Department of Youth Services aged 13 through 20.*

### **Options:**

It would cost over one billion dollars to add 12,567 prison beds at the estimated cost of \$90,000 per medium security bed, according to DRC. Prison beds are extremely costly to build and costly



to properly staff, maintain and operate to ensure the safety and security of the institutions, employees and inmates. That is one of the reasons why prisons should not be clogged up with short term, low level non-violent offenders most suitable for community- based corrections.

The DRC Director has reported that the prisons are filled with a large majority of inmates who are non-violent offenders, serving less than six months. The Department of Rehabilitation and Correction has proposed a number of measures to significantly reduce the prison population, such as:

- Increasing earned credit from one to seven days per month for approved education, vocational and treatment programs for eligible inmates;
- Diverting low-level non-violent offenders from prison to community programs;
- Increasing the threshold of \$500 to \$750 for the value of stolen property that would be a felony charge.
- Diverting inmates imprisoned for failure to pay child support to other community sanctions, based on the successful results of a pilot program already conducted in seven counties.
- Reducing the number of persons re-sentenced for parole violations by changing the felony level for absconding, which includes failure to show up for an appointment, from a felony one to a felony five.

### **Inmate Deaths:**

There were *213 inmate deaths* in the biennium, with 123 in 2007 and 90 in 2008. The deaths included *three alleged homicides, two at Pickaway Correctional Institution and one at Belmont Correctional Institution*. Two of the three occurred in the deceased's segregation cell, allegedly by the cellie. *Seventeen* inmates committed suicide in prison, with 11 in 2007 and six in 2008. The largest number of suicides occurred at the *Southern Ohio Correctional Facility and Chillicothe Correctional Institution, with three suicides each*.

### **Suicide Attempts:**

There were **228 suicide attempts** in the biennium, with *127 suicide attempts in 2007, and 101 in 2008*. The largest number of attempts occurred at the *Chillicothe Correctional Institution* with 29, followed by 19 at the *Ohio Reformatory for Women*, and 18 each at the *Southern Ohio Correctional Facility and Ross Correctional Institution*.

### **Mentally Ill in Prison:**

The CIIC staff frequently report on the mental health data to increase awareness among legislators of the **massive number of mentally ill in the prison system**. A class action suit in 1993 on behalf of inmates diagnosed with "Serious Mental Illness" resulted in grand improvements in staff, resources and protections for the seriously mentally ill, *at great financial cost*.

In more recent years, a class action and settlement agreement regarding prison medical care diverted attention and resources away from the mentally ill. *With the budget cuts suffered by the*

*Department of Rehabilitation and Correction, all resources, including mental health resources have been negatively impacted. One of the first budget cuts in 2001 closed the Residential Treatment Unit at the Mansfield Correctional Institution.*

*There is a huge difference in the behavior of the mentally ill in prison when they have the benefit of treatment staff in a treatment environment, such as a Residential Treatment Unit. Without such resources, many are unable to adjust to prison, may be treated as a disciplinary problem, may move higher and higher in security level, and may eventually earn the label of being “dangerous” to themselves or others. The courts have already spoken through *Dunn v. Voinovich*. It is imperative to at least maintain the minimum constitutional standards met by *Dunn*, which happens also to be consistent with enlightened corrections.*

### **Mental Health Caseload:**

Based on the monthly average in the biennium, there were 9,113 inmates on the mental health caseload in the prisons, comprising 17.7 percent of the population of 51,488. The *Southern Ohio Correctional Facility* has 428 on the mental health caseload, comprising 30 percent of its population, the highest percent on the caseload of all male prisons in Ohio. The three female prisons have from 41-50 percent of the population on the caseload. *Ohio Reformatory for Women* has the largest number on the caseload of all the prisons, at 1,004 followed by *Chillicothe Correctional Institution* with 592. Of the 9,113 on the mental health caseload, 4,172 are “*Seriously Mentally Ill*,” comprising 45.7 percent of the mental health caseload.

### **CIIC Database: Problems, Issues and Reported Concerns**

The 4,221 persons, who contacted the CIIC regarding the prisons in the biennium, reported 17,064 problems, issues and concerns. The largest category of reported concerns is Staff Accountability, with 2,654, including 516 regarding failure of staff to respond to communication and 184 regarding problems with access to staff. There were 2,173 reported concerns in the Force/Supervision category, including: 424 reports of Retaliation, 419 concerns regarding Harassment, 269 concerns regarding Intimidation/Threats, 219 concerns regarding Use of Force, 198 reports of Abusive Language, and 65 reports of Racial Slurs.

CIIC received 1,707 reported concerns regarding Health Care, with 462 reports of problems with Access or Delay in Receiving Medical Care, and 475 reported concerns regarding Improper or Inadequate Care. CIIC received 1,414 reported concerns about the Inmate Grievance Procedure, with 527 relaying problems with the Inspector, 425 relaying problems regarding the Informal Complaint, and the remainder regarding the Chief Inspector.

Of the category of concern titled “Non-Grievable Matters,” the largest subcategory of concern pertained to conduct reports with 492 reported concerns. Of the total reported concerns, the largest number pertained to the *Southern Ohio Correctional Facility* with 3,315.

The largest category of concern at the prison was Force/Supervision, with 571 concerns, including 115 reports of Harassment. The second largest group of complaints regarding the

facility is *Staff Accountability*, totaling 548, including 101 reports of *failure to respond to communication* and 42 reports of problems *accessing staff*.

### **Grievance Procedure Evaluation:**

From March 30, 2007 to July 5, 2007, grievance procedure evaluation surveys were distributed to 8,931 inmates through a cooperative effort involving the CIIC staff, Chief Inspector's office, and the Institutional Inspectors. In all, 2,946 surveys were completed and returned to the CIIC staff, again, with the assistance of the Institutional Inspectors and the Chief Inspector's office. Two reports on the separate surveys conducted of all *prison wardens and inspectors* were completed on November 28, 2007 and March 20, 2008 respectively. Reports on results of inmate Surveys at three prisons were completed in April and June 2008.

The inmate *grievance procedure needs to be, and needs to be perceived as, an effective way for inmates to solve problems in a fair and speedy manner. Now more than ever, faith in the procedure needs to be restored. The procedure has the potential to identify and address sources of tension in any institution, and to solve problems which if ignored can lead to costly litigation. Of 9,787 grievances* decided by DRC prison inspectors in the biennium, **7,904 were "Denied,"** comprising 80.8 percent of the grievance decisions, and 1,882 were "Granted," comprising 19.2 percent of the decisions. The percentage of grievances that were denied at each prison include:

- Montgomery Education Pre-Release Center *100 percent denied*
- Warren Correctional Institution *92 percent denied*
- Noble, Lebanon, Lake Erie, Chillicothe and Lorain Correctional Institutions *89 percent denied*
- London Correctional Institution *86 percent denied*
- Madison, Trumbull, Southern Ohio Correctional Facility and Ohio State Penitentiary *85 percent denied*
- North Coast Correctional Treatment Facility *83 percent denied*
- Oakwood Correctional Facility *82 percent denied.*

**INSPECTIONS****TABLE 1. PRISONS SUBJECT TO INSPECTION BY THE  
CORRECTIONAL INSTITUTION INSPECTION COMMITTEE**

Thirty State Owned and Operated Ohio Department of Rehabilitation and Correction Institutions:
1. Allen Correctional Institution, Lima, Ohio
2. Oakwood Correctional Facility, Lima, Ohio
3. Belmont Correctional Institution, St. Clairsville, Ohio
4. Chillicothe Correctional Institution, Chillicothe, Ohio
5. Ross Correctional Institution, Chillicothe, Ohio
6. Corrections Medical Center, Columbus, Ohio
7. Franklin Pre-Release Center, Columbus, Ohio
8. Correctional Reception Center, Orient, Ohio
9. Pickaway Correctional Institution, Orient, Ohio
10. Dayton Correctional Institution, Dayton, Ohio
11. Montgomery Education and Pre-Release Center
12. Grafton Correctional Institution, Grafton, Ohio
13. Lorain Correctional Institution, Grafton, Ohio
14. Hocking Correctional Facility, Nelsonville, Ohio
15. Lebanon Correctional Institution, Lebanon, Ohio
16. Warren Correctional Institution, Lebanon, Ohio
17. London Correctional Institution, London, Ohio
18. Madison Correctional Institution, London, Ohio
19. Mansfield Correctional Institution, Mansfield, Ohio
20. Richland Correctional Institution, Mansfield, Ohio
21. Marion Correctional Institution, Marion, Ohio
22. North Central Correctional Institution, Marion, Ohio
23. Noble Correctional Institution, Caldwell, Ohio
24. Northeast Pre-Release Center, Cleveland, Ohio
25. Ohio Reformatory for Women, Marysville, Ohio
26. Ohio State Penitentiary, Youngstown, Ohio
27. Southeastern Correctional Institution, Lancaster, Ohio
28. Southern Ohio Correctional Facility, Lucasville, Ohio
29. Toledo Correctional Institution, Toledo, Ohio
30. Trumbull Correctional Institution, Leavittsburg, Ohio
Two Facilities State Owned but Privately Operated by Management Training Corporation:
31. Lake Erie Correctional Institution, Conneaut, Ohio
32. North Coast Correctional treatment Facility, Grafton, Ohio
One Privately Owned and Operated by Corrections Corporation of America: (Contracting with Federal Bureau of Prisons and United States Marshall Service):
33. Northeast Ohio Correctional Center, Youngstown, Ohio

In 2007 and 2008, Representative John White, CIIC Chairman, inspected nine facilities, Representative Matt Huffman inspected four, and Representative Tyrone Yates inspected one facility, for a total of 14 in the biennium, including three juvenile correctional facilities and 11 prisons. There were four inspections in 2007 and ten in 2008.

**TABLE 2. 2007-2008 INSPECTIONS BY MEMBER, FACILITY AND DATE**

FACILITY	Rep. HAGAN	Rep. HUFFMAN	Rep. WHITE	Rep. YATES	Senator SEITZ	Senator GRENDL	Senator MASON	Senato r SMIT H
<b>Ross Correctional Institution</b>			10-18- 07					
<b>Hocking Correctional Facility</b>			11-1-07					
<b>Lebanon Correctional Institution</b>			1-17-08					
<b>Dayton Correctional Institution</b>			4-28-08					
<b>Montgomery Education Pre- Release Center</b>			4-28-08					
<b>North Central Correctional Institution</b>		7-14-08						
<b>Marion Correctional Institution</b>		7-14-08						
<b>Warren Correctional Institution</b>			10-3-08					
<b>Southeastern Correctional Institution</b>			10-14- 08					
<b>Ohio Reformatory for Women</b>			10-23- 08					
<b>Toledo Correctional Institution</b>		11-24-08						
<b>Total Prisons (11)</b>		<b>3</b>	<b>8</b>					

In the biennium, CIIC staff conducted nine on-site visits, accompanied CIIC members on 14 inspections, and completed 20 inspection or on-site visit reports.

**TABLE 3. ON-SITE VISITS, INSPECTIONS AND REPORTS COMPLETED 2007-2008**

<b>PRISON</b>	<b>PRIOR INSPECTION DATE SINCE OCTOBER 2003</b>	<b>ON-SITE VISIT BY CIIC STAFF</b>	<b>CIIC MEMBER PRESENT ON 2007-2008 INSPECTION</b>	<b>REPORT COMPLETION DATE</b>
Chillicothe CI	6-1-06	January 4, 2007		January 26, 2007
Oakwood CF	1-23-04	March 13, 2007		April 17, 2007
Oakwood CF	1-23-04	July 19, 2007		July 30, 2007
Ross CI			Rep. John White October 18, 2007	December 13, 2007
Hocking CF	2-23-04		Rep. John White November 1, 2007	February 11, 2008
Lebanon CI	5-3-04		Rep. John White January 17, 2008	March 10, 2008
Dayton CI			Rep. John White April 28, 2008	July 8, 2008
Grafton CI	11-7-03	7-16-08		July 30, 2008
Lorain CI	4-4-06	7-16-08		July 30, 2008
Montgomery Educ Pre-Release Center			Rep. John White April 28, 2008	June 26, 2008
Mansfield CI		5-21-08		July 9, 2008
Southern Ohio Correctional Facility		9-5-08		N/A
Marion CI		11-22-04	Rep. Matt Huffman July 14, 2008	September 30, 2008
North Central CI		2-12-04	Rep. Matt Huffman July 14, 2008	September 28, 2008
Warren CI		5-19-06	Rep. John White October 3, 2008	November 21, 2008
Southeastern CI		9-17-08	Rep. John White October 14, 2008	December 12, 2008
Ohio Reformatory for Women	3-12-04		Rep. John White October 23, 2008	January 7, 2009
Toledo CI	7-8-04		Rep. Matt Huffman November 24, 2008	January 13, 2009
<b>TOTAL 2007-2008*</b>		<b>9</b>	<b>14</b>	<b>20</b>
<b>TOTAL 2007-2008</b>		<b>ON-SITE VISITS BY STAFF</b>	<b>INSPECTIONS</b>	<b>REPORTS</b>

\*Totals include juvenile correctional facilities.

## **REPORTS**

A total of 33 CIIC reports have been completed in the biennium, consisting of the following:

1. Eleven inspection and evaluation reports regarding specific prisons,
2. Six on-site visit reports to specific prisons,
3. Five reports on the evaluation of the grievance procedure including the results of a survey regarding the wardens and inspectors, and results of a separate inmate survey at three specific prisons,
4. Four biennial reports detailing inspection findings regarding the prisons and juvenile correctional facilities, evaluation of the grievance procedure and other areas of evaluation,
5. Four inspection and evaluation reports regarding juvenile correctional facilities, and
6. Three other reports, with two regarding CIIC contacts and reported concerns, and one regarding the Prison Labor Advisory Council of Ohio Penal Industries.

The following specific reports were completed in the two-year period, and are provided in chronological order by type of report. All inspection and evaluation reports are posted on the CIIC website in the Publication section at [www.ciic.state.oh.us](http://www.ciic.state.oh.us). Only the reports regarding prisons are included below:

### Biennial Reports to the 127<sup>th</sup> Ohio General Assembly:

- Adult Correctional Institution Inspection Findings, January 10, 2007
- Grievance Procedure and Other Areas of Evaluation, January 24, 2007
- Correctional Institution Inspection Committee Activities, February 27, 2007

### Adult Correctional Institution Inspection and Evaluation Reports:

- Ross Correctional Institution, December 13, 2007
- Hocking Correctional Facility, February 11, 2008
- Lebanon Correctional Institution, March 10, 2008
- Montgomery Education and Pre-Release Center, June 26, 2008
- Dayton Correctional Institution, July 8, 2008
- North Central Correctional Institution, September 26, 2008
- Marion Correctional Institution, September 30, 2008
- Warren Correctional Institution, November 21, 2008
- Southeastern Correctional Institution, December 12, 2008
- Ohio Reformatory for Women, January 7, 2009
- Toledo Correctional Institution, January 13, 2009

### On-Site Visit Reports:

- Chillicothe Correctional Institution, January 26, 2007
- Oakwood Correctional Facility, April 17, 2007
- Oakwood Correctional Facility, July 30, 2007
- Mansfield Correctional Institution, July 9, 2008
- Grafton Correctional Institution, July 30, 2008
- Lorain Correctional Institution, July 30, 2008

## Grievance Procedure Evaluation Reports:

- Evaluation of the Inmate Grievance Procedure:
  - Warden's Survey, November 28, 2007
  - Inspectors' Survey, March 20, 2008
  - Allen Correctional Institution's Inmate Survey, April 8, 2008
  - Oakwood Correctional Facility's Inmate Survey, April 10, 2008
  - Toledo Correctional Institution's Inmate Survey, June 23, 2008

## Other Reports:

- Prison Labor Advisory Council and Ohio Penal Industries of the Ohio Department of Rehabilitation and Correction, March 9, 2007
- Data on Contacts and Reported Concerns Received from January 1, 2007 to July 16, 2007 regarding Adult Correctional Institutions
- CIIC Letters of Inquiry from January through June 2008 with Contacts and Reported Concerns from January 1, 2007 to July 2, 2008 (July 28, 2008)

**TABLE 4. 2007 AND 2008 PRISON INSPECTION REPORTS BY FACILITY  
WITH COMPLETION AND RELEASE DATES**

<b>Facility</b>	<b>Report Completion Date</b>	<b>Report Release Date</b>
Ross Correctional Institution	December 13, 2007	January 3, 2008
Hocking Correctional Facility	February 11, 2008	March 13, 2008
Lebanon Correctional Institution	March 10, 2008	March 20, 2008
Montgomery Education Pre-Release Center	June 26, 2008	July 30, 2008
Dayton Correctional Institution	July 8, 2008	July 30, 2008
North Central Correctional Institution	September 28, 2008	October 9, 2008
Marion Correctional Institution	September 30, 2008	October 9, 2008
Warren Correctional Institution	November 21, 2008	December 12, 2008
Southeastern Correctional Institution	December 12, 2008	January 5, 2009
Ohio Reformatory for Women	January 7, 2009	January 15, 2009
Toledo Correctional Institution	January 13, 2009	January 21, 2009

**TABLE 5. 2007-2008 ON-SITE VISIT REPORTS BY FACILITY  
WITH COMPLETION AND RELEASE DATES**

<b>Facility</b>	<b>Report Completion Date</b>	<b>Report Release Date</b>
Mansfield Correctional Institution	July 9, 2008	July 22, 2008
Lorain Correctional Institution	July 30, 2008	August 11, 2008
Grafton Correctional Institution	July 30, 2008	August 11, 2008
Southeastern Correctional Institution	December 12, 2008	January 5, 2009



**TABLE 6. GRIEVANCE PROCEDURE EVALUATION REPORTS WITH COMPLETION AND RELEASE DATES**

<b>Grievance Procedure Reports</b>	<b>Completion Date</b>	<b>Release Date</b>
Wardens' Survey	November 28, 2007	December 10, 2007
Inspectors' Survey	March 20, 2008	March 24, 2008
Allen Correctional Institution's Inmate Survey	April 8, 2008	April 15, 2008
Oakwood Correctional Facility's Inmate Survey	April 10, 2008	April 15, 2008
Toledo Correctional Institution's Inmate Survey	June 23, 2008	July 1, 2008

### **MEETINGS**

Although CIIC meetings are not statutorily mandated, they have proven to be an effective means of building and maintaining good communication and a meaningful connection between members and staff, as well as with the Department of Rehabilitation and Correction (DRC), Department of Youth Services (DYS), and other interested stakeholders. Monthly meetings when both the House of Representatives and the Senate are in session, seem to have worked the best for all concerned, including for members of the public who wish to address the committee. Five meetings were held in the biennium, with three in 2007, and two in 2008. Meetings are scheduled at the call of the CIIC Chairperson. During the biennium, committee staff attended 95 meetings.

CIIC staff met with citizens who visited the office on September 14, 2007, January 17, 2008, June 25, 2008, October 15, 2008, November 3, 2008 and December 1, 2008. The meetings pertained to concerns about two inmates at the Ohio Reformatory for Women including medical care, concerns about medical care of an inmate at the Chillicothe Correctional Institution, a religious services volunteer at the Marion Correctional Institution denied permission to similarly conduct religious classes on history and discipleship for the Messianic Jewish faith at the Richland Correctional Institution reportedly due to an inability to provide valid clergy verification, the safety concerns of an inmate at the North Central Correctional Institution who was reportedly assaulted and robbed by two inmates at the Allen Correctional Institution, then transferred to North Central where he was reportedly assaulted and robbed yet again. He reportedly does not leave the dorm for any reason, including meals, and seeks a transfer.

**TABLE 7. DRC RELATED MEETINGS ATTENDED IN 2007-2008 BY CIIC STAFF  
WITH DATE AND TYPE**

<b>MEETING DATE</b>	<b>TYPE OF MEETING</b>
January 17, 2007	DRC Prison Labor Advisory Council
January 23, 2007	Medical and Mental Health Services
February 9, 2007	Faith-Based Programming, Reentry and Recidivism Symposium
February 20, 2007	CIIC and Ohio Correctional Faith-Based Initiatives Task Force Recommendations
February 21, 2007	DRC Prison Labor Advisory Council
February 22, 2007	Ex-offender proposal for temporary employment agency for those newly released from prison
February 23, 2007	DRC Prison Labor Advisory Council
February 28, 2007	DRC Grievance Procedure
March 6, 2007	Ex-offender regarding prison crowding
March 8, 2007	DRC/CIIC Grievance Procedure Evaluation
March 21, 2007	DRC Prison Labor Advisory Council
March 30, 2007	DRC Grievance Procedure: Inspectors meeting
April 12, 2007	Ex-offender proposal to create foundation to help hard to place offenders in level 4B maximum security to prepare for successful release from prison
April 18, 2007	DRC Prison Labor Advisory Council
May 16, 2007	DRC Prison Labor Advisory Council
May 21, 2007	DRC Medical and Mental Health Services
June 19, 2007	Legislator/CIIC and Ohio Correctional Faith-Based Initiatives Task Force Recommendations
June 20, 2007	DRC Prison Labor Advisory Council
July 17, 2007	DRC Prison Labor Advisory Council
July 31, 2007	Visitor of Inmate discussed the termination of visit
August 3, 2007	Visitor of Inmate discussed the termination of visit
August 7, 2007	Ex-Offender visit regarding PCI Dairy Processing Plan mercury spill
August 15, 2007	DRC Grievance Procedure
August 15, 2007	DRC Prison Labor Advisory Council
September 12, 2007	DRC Prison Labor Advisory Council
September 14, 2007	Visit from a concerned citizen
September 19, 2007	DRC Prison Labor Advisory Council
October 22, 2007	DRC Prison Labor Advisory Council
January 8, 2008	DRC Chief of Mental Health Services Meeting
January 14, 2008	DRC Chief of Mental Health Services Meeting
January 17, 2007	Citizen In Office Interview
February 6, 2008	Quarterly Meeting with new DRC Chief of Mental Health Services
March 14, 2008	Quarterly Meeting with DRC Chief Inspector
May 21, 2008	Prison Labor Advisory Council meeting and on-site visit at Mansfield Correctional Institution
June 19, 2008	Prison Labor Advisory Council meeting and DRC Annual Strategic Planning Meeting and Retreat (Columbus)
June 25, 2008	Citizens interviewed in CIIC office
July 16, 2008	Prison Labor Advisory Council meeting at Grafton Correctional Institution and on-site visit at Lorain Correctional Institution
August 20, 2008	Prison Labor Advisory Council meeting
September 5, 2008	Mental Health/Medical Services meeting at Southern Ohio Correctional Facility
September 17, 2008	Prison Labor Advisory Council meeting at Southeastern Correctional Institution
September 18, 2008	2008 Ohio Crime Conference (Riffe Center)
October 15, 2008	Citizens interviewed in CIIC office
October 15, 2008	Prison Labor Advisory Council meeting
October 20, 2008	DRC Chief Inspector meeting
November 3, 2008	Citizens interviewed in CIIC office
November 7, 2008	DRC Security Threat Group Investigator meeting
November 19, 2008	Prison Labor Advisory Council meeting
December 1, 2008	Citizens interviewed in CIIC office
December 12, 2008	DRC Chief Inspector meeting
December 17, 2008	Prison Labor Advisory Council

## DRC MEETINGS SUMMARY

### Meetings with DRC Chief Inspector

- **March 14, 2008:** CIIC staff met with the DRC Chief Inspector and new members of his staff, including a Registered Nurse to handle medical grievance appeals and two additional Assistant Chief Inspectors formerly a Warden and Deputy Warden whose positions were eliminated during consolidation of facilities.
- **October 20, 2008:** CIIC staff met with the DRC Chief Inspector and his staff at the CIIC office. Committee staff activities since the last meeting on March 14, 2008 were discussed. The Chief Inspector relayed that the DRC Director would like the CIIC staff and any members who are interested, to visit one of their regional parole offices. The CIIC Director expressed interest in also visiting one of the Community Based Correctional Facilities.
- **December 12, 2008:** CIIC staff met with the DRC Chief Inspector and his staff, including a contractual nurse serving as Assistant Chief Inspector for medical grievances. Discussion included matters regarding the grievance procedure, the special procedure for filing complaints regarding accommodation requests for those with disabilities, and the ability of inmates to file a grievance directly with the Chief Inspector regarding matters pertaining to the Bureau of Sentence Computation.

### Meetings with DRC Chief of the Bureau of Mental Health

- **January 14, 2008:** The former Chief of the Bureau of Mental Health Services visited the CIIC staff office to introduce the new Chief, and to arrange for continuing quarterly meetings.
- **February 6, 2008:** The first quarterly meeting was held with the new DRC Chief of Mental Health Services, accompanied by his Administrative Assistant. Extensive materials were provided to the Chief of Mental Health Services by CIIC staff, including:
  - The 2005 CIIC report on the Southern Ohio Correctional Facility
  - The April 2007 CIIC report on the Oakwood Correctional Facility
  - The section on Duty of Care: Self-Harm and Suicide from *Expectations* of the British Expectorate
  - The list of CIIC publications, including the December 2007 CIIC report on the Ross Correctional Institution containing staff responses to the questionnaire on Self-Harm and Suicide
  - The Mental Health Services section of the Hocking Correctional Facility inmate handbook
  - The CIIC Chart providing the who, what, where, when and why of the Correctional Institution Inspection Committee
  - Data on the number of contacts and concerns reported to the CIIC from each prison from January 1, 2007 to January 14, 2008, with a breakdown of the five

prisons with the largest number of reported concerns, and more detailed information on the reported concerns pertaining to mental health issues.

- **September 5, 2008:** On invitation from the DRC Chief of Mental Health Services, the CIIC Director attended a meeting of mental health, security and administrative staff at the Southern Ohio Correctional Facility on the subject of suicide prevention and the Intensive Mental Health Treatment Unit. Following the meeting, a walk-through was conducted of the Intensive Mental Health Treatment Unit in J-4 and the Residential Treatment Unit in K-5. In addition, a meeting was included with the SOCF medical staff.

#### **Meeting with DRC Security Threat Group Investigator/Coordinator**

- **November 7, 2008:** CIIC staff met with the DRC Security Threat Group Investigator assigned to the position in November 2007. Due to DRC budget cuts, he currently only has one assistant, and has lost three investigators. Every prison has an STG Coordinator and an STG Committee who report to the Warden. The Central Office STG Intelligence Investigator oversees the STG institution staff. The efforts on profiling STG members, gathering credible information on STG activities, and taking action to prevent violence, are directly related to the safety and security of the institutions.

#### **Prison Labor Advisory Council Meetings**

Per the statute, the CIIC Director serves as ad hoc member of the Prison Labor Advisory Council. CIIC Inspector Carol Robison served as the CIIC Director's designee to attend 20 Prison Labor Advisory Council's monthly meetings during the 127th Ohio General Assembly. Meetings have traditionally been held at the Department of Rehabilitation and Correction's central office. However, during the spring, summer, and fall of 2008, at the suggestion of the DRC Director, meetings were alternately held at one of the prisons, so that the Council members could observe and learn about the various Ohio Penal Industries that exist within the institutions. It was determined by the DRC Director that a fuller knowledge of business operations could be acquired in this manner. On-site visits were conducted at Mansfield Correctional Institution, Grafton Correctional Institution, and Southeastern Correctional Institution. Visits to other OPI shops within other prisons are on the schedule for alternate months in 2009 as well.

Ohio Penal Industries' administration provided a synopsis of accomplishments, including current priorities, challenges addressed, and strategies for future development of Ohio Penal Industries. Significant to OPI priorities are providing meaningful training opportunities for inmates, and increasing customer satisfaction of products and services. The summary is provided below.

## Accomplishments of Ohio Penal Industries in 2007 and 2008

Establishing a foundation for future growth by building upon past success in *new product development* and developing *diversification in products*.

Developing *private-sector partnerships*

Overcoming obstacles: Addition of contracts with *new suppliers* allowing for *enhanced products*. Successfully making a shift from a heavy reliance for revenue primarily from license plates and office furniture, to the manufacture and distribution of *consumable goods* and the addition of *value-added services*.

Examples of OPI Product Development:

- Redesign and reformulation of *janitorial, laundry, and personal care* products.
- Establishment of new *toilet tissue* operation.
- Establishment of a *distribution center* for vehicle license plates.
- Expansion of plastic *trash can liner* product lines.
- Redesign of *institutional footwear* products, including new production of *socks*.
- Equipment upgrades at the *beverage processing center* to accommodate diverse products.
- Expansion of *heavy-duty vehicle refurbishing services* for ODOT.

Diversification of *office and institutional seating* product lines.

Private-sector partnerships established or under development:

- New and additional de-flashing operations for *YUSA Corporation*, providing auto manufacturing services for *Honda Corporation*.
- Development of partnership with *KEY Industries*, which brokers business for a wide range of products and services based in Columbus, including products for potential purchase by *The Ohio State University*.
- Expansion of metal fabrication associated with recycling operations at the *RLS Recycling* of Chillicothe and *Sims Bros., Inc*, located in Marion, Bellefontaine, Delaware, Mt. Vernon, and Columbus.
- Re-establishment of a *Wood Pallet* refurbishing operation through a new partner, *Buckeye Diamond Logistics* in South Charleston.
- Continued discussions with *American Corrugated* in Grove City for value-added services in cardboard-based products.

Continued development of new products and inmate skill development through the operations of *The Flag Lady* in the manufacture of flags and related products.

**CONTACTS**

One excellent source of information on the state of the prisons and juvenile correctional facilities comes from those who contact the committee. Contacts include other state agencies, professional groups, institution employees, incarcerated persons, their visitors, and the public. All contacts and reported problems, issues or concerns are logged in the Correctional Institution Inspection Committee database, which is periodically analyzed for inspection and evaluation purposes. All correspondence is answered according to the date of receipt, except for letters that warrant priority response due to their content.

In the biennium, 4,221 contacts were received by the CIIC regarding the prisons. The contacts range from a low of two contacts regarding the Montgomery Education and Pre-Release Center to a high of 733 contacts regarding the Southern Ohio Correctional Facility, whose contacts comprised 17.4 percent of all contacts regarding the prisons.

**TABLE 8. NUMBER OF CONTACTS REGARDING THE PRISONS IN  
2007 AND 2008 BY INSTITUTION**

<b>INSTITUTION</b>	<b>NUMBER OF CONTACTS</b>
<b>Southern Ohio Correctional Facility</b>	<b>733</b>
<b>North Central Correctional Institution</b>	<b>236</b>
<b>Marion Correctional Institution</b>	<b>234</b>
<b>Mansfield Correctional Institution</b>	<b>227</b>
<b>Warren Correctional Institution</b>	<b>215</b>
<b>Chillicothe Correctional Institution</b>	<b>201</b>
Grafton Correctional Institution	190
Ross Correctional Institution	181
Allen Correctional Institution	173
Madison Correctional Institution	164
Ohio State Penitentiary	160
Lebanon Correctional Institution	158
London Correctional Institution	146
Trumbull Correctional Institution	129
Lake Erie Correctional Institution	127
Pickaway Correctional Institution	121
Toledo Correctional Institution	112
Ohio Reformatory for Women	110
Other	104
Richland Correctional Institution	87
Noble Correctional Institution	71
Belmont Correctional Institution	64
Hocking Correctional Facility	41
Correctional Reception Center	40
Lorain Correctional Institution	35
Northeast Ohio Correctional Center	35
Oakwood Correctional Facility	33
North Coast Correctional Treatment Facility	26
Southeastern Correctional Institution	26
Corrections Medical Center	16
Franklin Pre-Release Center	12
North East Pre-Release Center	9
Dayton Correctional Institution	3
Montgomery Education and Pre-Release Center	2
<b>TOTAL</b>	<b>4,221</b>

### CIIC Staff Responses to Contacts and Reported Concerns

In 2007 and 2008, committee staff mailed 3,201 letters of response to those who contacted the committee, an average of 133 per month., and ten in-office interviews were conducted. During the biennium, a total of 1,601 inquiries were made to the institutions in response to reported concerns, consisting of 1,005 phone inquiries to institutions, and 596 letters of inquiry to wardens or superintendents. In some instances, written inquiries are made to ensure that detailed information on the problem is communicated accurately and thoroughly. Such inquiries provide and/or request information based on communication received by the committee. Key central office staff including the Regional Director and Chief Inspector receive a copy of each inquiry for their information. If relevant to their specialized areas, a copy is also shared with the DRC Chief of Medical Services, Chief of the Bureau of Classification, and the Security Threat Group Investigator.

**TABLE 9. CIIC STAFF RESPONSES TO CONTACTS AND CONCERNS IN 2007-2008**

<b>Type of CIIC Staff Response</b>	<b>January 1, 2007 to December 31, 2008</b>
Letters of Response to Correspondence	3,201
Telephone Inquiries	1,005
Letters of inquiry	596
Total Inquiries	1,601
In Office Interviews	10

#### Letters of Inquiry from July through December 2008

In the six-month period from July through December 2008, 136 letters of inquiry were written to prison wardens, from a low of 12 in November to a high of 37 in October. Eleven prisons received one letter of inquiry in the period. The Southern Ohio Correctional Facility received the largest number of inquiries with 32, followed by Warren Correctional Institution with 16. Chillicothe Correctional Institution and Ohio Reformatory for Women received eight inquiries each. Seven inquiries each were made to the Lebanon, Mansfield, North Central and Ross Correctional Institutions.

**TABLE 10. NUMBER OF CIIC LETTERS OF INQUIRY TO PRISON  
WARDENS FROM JULY THROUGH DECEMBER 2008  
WITH BREAKDOWN BY PRISON AND MONTH**

PRISON	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	TOTAL
<b>Southern Ohio CF</b>	<b>7</b>	<b>2</b>	<b>7</b>	<b>11</b>	<b>1</b>	<b>4</b>	<b>32</b>
<b>Warren CI</b>	<b>1</b>	<b>6</b>	<b>2</b>	<b>5</b>	<b>0</b>	<b>2</b>	<b>16</b>
Chillicothe CI	0	2	3	3	0	0	8
Ohio Reformatory for Women	0	1	1	3	2	1	8
Lebanon CI	0	3	0	2	0	2	7
Mansfield CI	1	3	1	0	1	1	7
North Central CI	3	2	0	0	1	1	7
Ross CI	1	2	2	1	1	0	7
Allen CI	1	1	0	0	1	2	5
Belmont CI	1	0	1	1	1	0	4
Grafton CI	1	0	1	1	1	0	4
London CI	0	1	0	1	1	1	4
Lorain CI	0	0	0	3	1	0	4
Lake Erie CI	1	1	0	1	0	0	3
Marion CI	0	0	0	0	0	3	3
Madison CI	0	1	0	1	0	0	2
Noble CI	0	0	0	1	1	0	2
Toledo CI	0	0	0	1	0	1	2
Corrections Medical Center	0	0	0	1	0	0	1
Hocking CF	0	1	0	0	0	0	1
Montgomery Educational Pre-Release	0	1	0	0	0	0	1
NE Ohio CC	0	0	0	0	0	1	1
Northeast Pre-Release Center	0	0	0	0	0	1	1
Oakwood CF	0	1	0	0	0	0	1
Ohio State Penitentiary	0	0	1	0	0	0	1
Pickaway CI	0	1	0	0	0	0	1
Richland CI	0	0	1	0	0	0	1
S Eastern CI	0	0	0	1	0	0	1
Trumbull CI	0	0	1	0	0	0	1
<b>TOTAL</b>	<b>17</b>	<b>29</b>	<b>21</b>	<b>37</b>	<b>12</b>	<b>20</b>	<b>136</b>



## CROWDING

As of December 29, 2008, the prison population totaled **50,887**, exceeding rated capacity by 133 percent. However, the three reception centers range from 182 to 263 percent above their rated capacity. High security Lebanon Correctional Institution and Warren Correctional Institution, as well as medium security Chillicothe Correctional Institution range from 172 to 180 percent beyond their rated capacity.

Out of the 32 institutions, *20 of the institutions (63 percent) were operating above capacity*. The remaining 12 institutions operating below capacity, ranged from 63 to 99 percent capacity. Lake Erie Correctional Institution and North Coast Correctional Treatment Facility, two privately operated correctional facilities, were both at 99 percent capacity. Pickaway Correctional Institution, a medium security facility, was also operating at 99 percent capacity. All of the facilities that are termed “pre-release centers” were also operating below capacity, ranging from 86 to 95 percent. Additionally, all of the institutions that house inmates in single cells were operating below capacity, including: Dayton Correctional Institution, Toledo Correctional Institution, Southern Ohio Correctional Facility, and Ohio State Penitentiary. Southern Ohio Correctional Facility and Ohio State Penitentiary house the highest security level inmates, with the exception of some minimum security level inmates at Ohio State Penitentiary that serve as cadre.

The two institutions with the lowest capacity, Oakwood Correctional Facility and Corrections Medical Center, both offer specialized care on an as needed basis for male and female inmates. Corrections Medical Center provides inpatient services to inmates in need of high skilled medical and nursing care. Oakwood Correctional Facility is an inpatient psychiatric hospital for inmates that are in need of more intensive mental health treatment.

The total number of *beds available statewide is 38,320*, which includes both general population housing units, segregation beds, and infirmary beds. In order for the institutions to operate at 100 percent capacity, 12,567 beds would have to be added based on the December 29, 2008 population. DRC has relayed a national average cost of \$90,000 per medium security beds. The estimated capital expense for these beds is over one billion dollars, which does not include operating cost.

**TABLE 11. PRISON RATED CAPACITY WITH POPULATION  
AS OF DECEMBER 29, 2008 AND EXTENT (PERCENT) OF CROWDING**

<b>PRISON</b>	<b>Rated Capacity</b>	<b>Population Count, December 29, 2008</b>	<b>Percent of Crowding</b>
Lorain CI Reception	756	1985	263%
Ohio Ref for Women	1246	2458	197
Correctional Reception Center	900	1640	182
Lebanon CI	1481	2661	180
Chillicothe CI	1673	2897	173
Warren CI	807	1391	172
Allen CI	844	1371	163
Hocking CI	298	485	163
Grafton CI	939	1500	160
Mansfield CI	1536	2447	150
Ross CI	1643	2588	158
Belmont CI	1855	2702	146
Trumbull CI*	902	1321	146
Richland CI	1855	2511	135
Marion CI	1666	2215	133
Noble CI	1855	2442	132
North Central CI	1855	2314	125
Southeastern CI	1358	1628	120
London CI	2290	2531	111
Madison CI	2167	2201	102
Pickaway CI	2465	2437	101
North Coast Corr TF	660	653	99
Lake Erie CI	1498	1482	99
Dayton CI	482	471	98
Franklin PRC	480	457	95
Montg. Educ PRC	352	334	95
Southern Ohio CF	1540	1410	92
Toledo CI	1192	1075	90
Northeast PRC	640	553	86
Ohio State Penitentiary	684	539	79
Oakwood CF*	191	135	71
Corr Medical Center*	210	133	63
<b>TOTAL</b>	<b>38,320</b>	<b>50,887</b>	<b>133%</b>

\* Indicated institutions where both male and female inmates are housed

Note: Rated Capacity according to the ODRC Central Office, based on the number of beds in the initial design plus modifications from remodeling/renovation.

**Change from 2007 to 2008**

During an approximate one-year span between December 31, 2007 and December 29, 2008, the Department of Rehabilitation and Correction experienced an overall population increase of three percent, raising the percentage of overcrowding from 130 percent to 133 percent capacity.

London Correctional Institution, a medium security facility, experienced an 18 percent increase in their population over an approximate one-year span, and experienced the largest influx of inmates. The Ohio Reformatory for Women, which serves as the statewide reception center for all women and as a parent institution for the majority of female offenders, ranked second system-wide in experiencing the most growth with a 16 percent overall increase in population. Lebanon Correctional Institution ranked third in overall population growth, with an increase of 11 percent.

Lorain Correctional Institution, the reception center in the northern part of the state, ranked fourth with a population increase of an additional nine percent between December 31, 2007 and December 29, 2008. However, Lorain Correctional Institution continues to have the highest percentages of overcrowding, at 263 percent capacity.

Correctional Reception Center, the reception center for the southern half of the state, experienced a nine percent decrease in population resulting in being the second highest institution to see the largest decrease in population. At 182 percent capacity, the Correctional Reception Center still ranks third highest in percentage of overcrowding system-wide.

The most significant decrease in population was seen at the Oakwood Correctional Facility, the psychiatric hospital for inmates. Between December 31, 2007 and December 29, 2008, their population dropped a staggering 22 percent from 93 percent capacity to 71 percent capacity.

**TABLE 12. PRISON CROWDING PERCENTAGES FROM DECEMBER 31, 2007  
AND DECEMBER 29, 2008, WITH CHANGE**

<b>PRISON</b>	<b>Rated Capacity</b>	<b>Percent Crowding December 31, 2007</b>	<b>Percent Crowding December 29, 2008</b>	<b>Change in Percent of Crowding from 2007 to 2008</b>
<b>London CI</b>	<b>2290</b>	<b>93%</b>	<b>111%</b>	<b>+ 18%</b>
<b>Ohio Ref for Women</b>	<b>1246</b>	<b>181</b>	<b>197</b>	<b>+ 16</b>
<b>Lebanon CI</b>	<b>1481</b>	<b>169</b>	<b>180</b>	<b>+ 11</b>
Lorain CI Reception	756	254	263	+ 9
Southeastern CI	1358	112	120	+ 8
Noble CI	1855	125	132	+ 7
Allen CI	844	158	163	+ 5
Pickaway CI	2465	95	99	+ 4
Chillicothe CI	1673	169	173	+ 4
Ohio State Penitentiary	684	75	79	+ 4
Ross CI	1643	155	158	+ 3
Marion CI	1666	131	133	+ 2
Corr Medical Center*	210	61	63	+ 2
Belmont CI	1855	144	146	+ 2
Richland CI	1855	137	135	- 2
North Central CI	1855	125	125	0
North Coast Corr TF	660	99	99	0
Lake Erie CI	1498	100	99	0
Montg. Educ PRC	352	95	95	0
Grafton CI	939	161	160	- 1
Trumbull CI*	902	148	146	- 2
Dayton CI	482	100	98	- 2
Warren CI	807	173	172	- 1
Hocking CF	298	164	163	- 1
Northeast PRC	640	89	86	- 3
Southern Ohio CF	1540	96	92	- 4
Toledo CI	1192	94	90	- 4
Mansfield CI	1536	154	150	- 4
Madison CI	2167	106	102	- 4
Franklin PRC	480	100	95	- 5
Corr Reception Center	900	191	182	- 9
Oakwood CI*	191	93	71	- 22
<b>TOTAL</b>	<b>38,320</b>	<b>130%</b>	<b>133%</b>	<b>+3%</b>

\* Indicated institutions where both male and female inmates are housed

Note: Rated Capacity according to the DRC Central Office, based on the number of beds in the initial design plus modifications from remodeling/renovation.

### Change from 2006 to 2008

Between December 26, 2006 and December 29, 2008, an approximate two-year period, the total prison population increased by six percent. High security Lebanon Correctional Institution experienced the largest growth by 29 percent. Lorain Correctional Institution experienced the second largest population growth, by 26 percent. Additionally, London Correctional Institution, Ohio Reformatory for Women, Southeastern Correctional Institution, and Marion Correctional Institution ranged in growth from 10 to 16 percent over the approximate two year span. The Correctional Reception Center experienced the largest decrease in population, by 17 percent, but again remained one of the top crowded institutions being at 199 percent capacity on December 26, 2006 and 182 percent capacity on December 29, 2008.

**TABLE 13. PERCENT OF CROWDING ON DECEMBER 26, 2006 AND DECEMBER 29, 2008, WITH INCREASE OR DECREASE BY INSTITUTION**

PRISON	Rated Capacity	Percent Crowding December 26, 2006	Percent Crowding December 29, 2008	Percent of Crowding Increase/Decrease
Lebanon CI	1481	151	180	+ 29
Lorain CI	756	237	263	+ 26
Reception				
London CI	2290	96	111	+ 15
Ohio Ref for Women	1246	181	197	+ 16
Southeastern CI	1358	110	120	+ 10
Marion CI	1666	123	133	+ 10
Grafton CI	939	151	160	+ 9
Southern Ohio CF	1540	85	92	+ 7
Noble CI	1855	125	132	+ 7
Allen CI	844	156	163	+ 7
Corr Medical Center*	210	56	63	+ 7
North Coast Corr TF	660	92	99	+ 7
Warren CI	807	165	172	+ 7
Hocking CF	298	157	163	+ 6
Madison CI	2167	96	102	+ 6
Pickaway CI	2465	94	99	+ 5
Belmont CI	1855	141	146	+ 5
Richland CI	1855	131	135	+ 4
Ross CI	1643	154	158	+ 4
Ohio State Penitentiary	684	76	79	+ 3
North Central CI	1855	123	125	+ 2
Lake Erie CI	1498	98	99	+ 1
Trumbull CI*	902	145	146	+ 1
Chillicothe CI	1673	173	173	0
Mansfield CI	1536	150	150	0
Toledo CI	1192	91	90	- 1
Montg. Educ PRC	352	97	95	- 2
Dayton CI	482	100	98	- 2
Franklin PRC	480	97	95	- 2
Northeast PRC	640	89	86	- 3
Oakwood CI*	191	77	71	- 6
Corr Reception Center	900	199	182	- 17
<b>TOTAL</b>	<b>38,320</b>	<b>127%</b>	<b>133%</b>	<b>+ 6%</b>

\* Indicated institutions where both male and female inmates are housed

Note: Rated Capacity according to the ODRC Central Office, based on the number of beds in the initial design plus modifications from remodeling/renovation.

## Future Population Projections

On December 4, 2008, DRC Director Terry Collins provided CIIC with future projections of the prison population based on most recently available information on sentencing patterns, assuming there are no major changes in sentencing laws or intake patterns. By July 1, 2009, DRC projects that the prison population will reach 51,841 or 135 percent above capacity. If the rated capacity on December 29, 2008 was 133 percent above capacity, this suggests an increase in the inmate population of two percent in a six-month timeframe. Other future projections include that by July 1, 2011 the population is expected to reach 53,992, which is 141 percent capacity. By July 1, 2015, DRC projects an inmate population of 57,381 operating at 150 percent capacity, reflecting a total prison population increase of 17 percent from December 29, 2008.

**TABLE 14. DRC FUTURE INMATE POPULATION PROJECTIONS  
AND PROJECTED PERCENT OF CAPACITY FOR  
JULY 1, 2009, JULY 1, 2011, AND JULY 1, 2015 AND  
NUMBER OF BEDS NEEDED TO OPERATE AT 100 PERCENT CAPACITY**

<b>Future Date</b>	<b>Projected Inmate Population</b>	<b>Projected Percentage of Capacity</b>	<b>Number of Beds Needed to Operate at Capacity</b>
July 1, 2009	51,841	135%	13,521
July 1, 2011	53,992	141%	15,672
July 1, 2015	57,381	150%	19,061

## FEMALE POPULATION

The female inmate population is one of the fastest growing groups in Ohio's prison system. As of January 5, 2009, there were 3,832 female inmates incarcerated in one of six facilities. This represents an increase of 746 female inmates since January 3, 2005. The female population continues to be on the rise each year, as demonstrated in the table below.

Ohio Reformatory for Women is the primary institution for female offenders, and houses all security levels, including death row. Franklin Pre-Release Center, Northeast Pre-Release Center, and Trumbull Correctional Institution (Minimum) Camp, house level one and two (low and medium) inmates. Oakwood Correctional Facility and Corrections Medical Center have the ability to house all security levels, but they are support facilities to provide mental hospital and medical care respectively.

DRC staff relayed that there has been an increase showing in the number of females at all levels of felonies, one through five. *The top two crimes committed by the female population include drug offenses and theft offenses related to drugs.* At the end of FY 2008, DRC reports that females represented 7.6% of the inmate population in Ohio.

**TABLE 15. FEMALE INMATE POPULATION BY INSTITUTION  
JANUARY 2005 THROUGH JANUARY**

<b>INSTITUTION</b>	<b>January 3, 2005</b>	<b>January 3, 2006</b>	<b>January 2, 2007</b>	<b>January 7, 2008</b>	<b>January 5, 2009</b>
<b>Ohio Ref for Women</b>	<b>1,955</b>	<b>1,849</b>	<b>2,229</b>	<b>2,286</b>	<b>2,479</b>
Northeast PRC	530	565	576	567	542
Franklin PRC	455	474	482	477	449
Trumbull Camp	134	293	367	382	351
Oakwood CF	5	5	4	2	6
Corr Medical Center	7	7	5	4	5
<b>TOTAL</b>	<b>3,086</b>	<b>3,193</b>	<b>3,663</b>	<b>3,718</b>	<b>3,832</b>

### Commitments

According to the Department of Rehabilitation and Correction 2008 Annual Report, there were 27,315 inmates who entered the reception centers in fiscal year 2008. The Correctional Reception Center received half of all commitments (13,756), followed by Lorain Correctional Institution, with 37 percent (9,990) of the commitments. The remaining 13 percent of the commitments (3,569) were female inmates received at the Ohio Reformatory for Women.

**TABLE 16. PRISON COMMITMENTS IN FISCAL YEAR 2008  
WITH BREAKDOWN BY RECEPTION CENTER WITH NUMBER AND PERCENT**

<b>Reception Center</b>	<b>Number of Commitments</b>	<b>Percentage</b>
<b>Correctional Reception Center</b>	<b>13,756</b>	<b>50%</b>
Lorain Correctional Institution	9,990	37
Ohio Reformatory for Women	3,569	13
<b>TOTAL</b>	<b>27,315</b>	<b>100%</b>

Of the 27,315 FY 2008 commitments, 53 percent of the inmates were White, 45 percent were Black, and two percent were Hispanic. The commitments included 37 Asians, 14 Native Americans, and 54 listed as "Other" race.

**TABLE 17. BREAKDOWN OF PRISON COMMITMENTS IN FISCAL YEAR 2008  
BY RACE AND ETHNICITY WITH NUMBER AND PERCENT**

<b>Race of FY 2008 Committed Inmates</b>	<b>Number</b>	<b>Percent</b>
<b>White Inmates</b>	<b>14,299</b>	<b>53%</b>
Black Inmates	12,410	45
Hispanic Inmates	501	2
Asian Inmates	37	0
Native American Inmates	14	0
Other Race Inmates	54	0
<b>TOTAL</b>	<b>27,315</b>	<b>100%</b>

The age of the offenders committed to DRC ranged from 16 to over 80. The median age group ranged from age 25 to 29, and included 5,509 commitments. From the age 16 to 24, there was a steady increase with each age of the number of inmates committed. From age 30 through 80 plus, there was a steady decrease with each age range.

**TABLE 18. NUMBER OF PRISON COMMITMENTS BY AGE IN FISCAL YEAR 2008**

<b>Age of FY 2008 Commitments</b>	<b>Number</b>
<b>16</b>	<b>6</b>
<b>17</b>	<b>49</b>
<b>18</b>	<b>196</b>
<b>19</b>	<b>763</b>
<b>20</b>	<b>1,014</b>
21-24	4,603
<b>25-29</b>	<b>5,509</b>
30-34	4,047
35-39	3,590
40-44	3,088
45-49	2,345
50-54	1,269
55-59	536
60-64	193
65-69	69
70-74	25
75-79	12
80+	1
<b>TOTAL</b>	<b>27,315</b>

Fiscal Year 2008 resulted in 27,311 felony commitments. *The largest number of commitments 8,645 (32 percent) were for fifth degree felony offenses, followed by fourth degree 6,840 (25 percent), third degree 6,340 (23 percent), second degree 3,069 (11 percent, and first degree 2,083 (8 percent). There were an additional 331 inmates committed with a life sentence, and three committed with a death sentence, equaling the remaining one percent.*

**TABLE 19. PRISON COMMITMENTS IN FISCAL YEAR 2008 WITH BREAKDOWN OF DEGREE OF FELONY WITH NUMBER AND PERCENT**

<b>Felony</b>	<b>Number</b>	<b>Percent</b>
<b>5<sup>th</sup> Degree Felony</b>	<b>8645</b>	<b>32%</b>
4 <sup>th</sup> Degree Felony	6840	25
3 <sup>rd</sup> Degree Felony	6340	23
2 <sup>nd</sup> Degree Felony	3069	11
1 <sup>st</sup> Degree Felony	2083	8
Life/ Death	334 (331 life, 3 death)	1
<b>TOTAL</b>	<b>27,311</b>	<b>100%</b>



**DEATHS**

In the 2007-2008 biennium, the Committee staff received and reviewed 213 special incident reports regarding inmate deaths from January 1, 2007 to December 31, 2008. When warranted, staff made inquiries by phone or letter regarding specific deaths.

**TABLE 20. NUMBER OF INMATE DEATHS IN 2007 AND 2008  
WITH TOTAL, CHANGE AND BREAKDOWN BY INSTITUTION**

Parent Institution	Number of Deaths			
	2007	2008	Total	Change
<b>Pickaway Correctional Institution</b>	<b>33</b>	<b>15</b>	<b>48</b>	<b>-18</b>
<b>Hocking Correctional Facility</b>	<b>9</b>	<b>12</b>	<b>21</b>	<b>+3</b>
<b>Chillicothe Correctional Institution</b>	<b>7</b>	<b>9</b>	<b>16</b>	<b>+2</b>
<b>Marion Correctional Institution</b>	<b>12</b>	<b>1</b>	<b>13</b>	<b>-11</b>
Richland Correctional Institution	4	6	10	+2
Allen Correctional Institution	7	2	9	-5
London Correctional Institution	4	5	9	+1
Grafton Correctional Institution	7	1	8	-6
Madison Correctional Institution	7	1	8	-6
Ohio Reformatory for Women	3	4	7	+1
Toledo Correctional Institution	3	4	7	+1
Ross Correctional Institution	3	3	6	0
Southern Ohio Correctional Facility	4	2	6	-2
Noble Correctional Institution	3	2	5	-1
North Central Correctional Institution	3	2	5	-1
Corrections Medical Center	2	2	4	0
Correctional Reception Center	3	1	4	-2
Lorain Correctional Institution	1	3	4	+2
Mansfield Correctional Institution	1	3	4	+2
Oakwood Correctional Facility	1	3	4	+2
Warren Correctional Institution	2	2	4	0
Belmont Correctional Institution	2	1	3	-1
Ohio State Penitentiary	1	2	3	+1
Trumbull Correctional Institution	0	2	2	+2
Lake Erie Correctional Institution	0	1	1	+1
Lebanon Correctional Institution	1	0	1	-1
Southeastern Correctional Institution	0	1	1	+1
Dayton Correctional Institution	0	0	0	0
Franklin Pre-Release Center	0	0	0	0
Montgomery Education Pre-Release Center	0	0	0	0
North Coast Correctional Treatment Facility	0	0	0	0
Northeast Pre-Release Center	0	0	0	0
<b>Total</b>	<b>123</b>	<b>90</b>	<b>213</b>	<b>-33</b>

Even if an inmate died at Corrections Medical Center (CMC), the inmate may have been assigned to a different or “parent” institution. Deaths occurring at reception centers are listed as such, though technically a reception center is not a “parent” institution except for a permanently

assigned work cadre. There were four special incident reports from **Corrections Medical Center** that indicated that CMC was the parent institution for the inmates who died. There were two deaths at **Pickaway** Correctional Institution alleged to be *homicides*. In addition, there was one death at **Belmont** Correctional Institution that is an alleged *homicide*. One of the inmate deaths from the **Chillicothe** Correctional Institution was due to a *vehicular accident* while staff transported the inmate back to the institution after a medical round trip. The van was involved in a *head on collision*. There was one special incident report regarding a reported *suicide* at Lorain Correctional Institution. However, a subsequent report concluded that the death was of natural causes, specifically from an *un-survivable stroke*.

## SUICIDES

There were 17 suicides in Ohio prisons in the biennium, with 11 in 2007, and six suicides in 2008.

**TABLE 21. NUMBER OF SUICIDES IN OHIO PRISONS IN 2007 AND 2008  
WITH CHANGE BY FACILITY**

Institution	Suicides			
	2007	2008	Total	Change
<b>Chillicothe Correctional Institution</b>	<b>3</b>	<b>0</b>	<b>3</b>	<b>-3</b>
<b>Southern Ohio Correctional Facility</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>+1</b>
Ross Correctional Institution	2	0	2	-2
Correctional Reception Center	1	0	1	-1
Grafton Correctional Institution	1	0	1	-1
Marion Correctional Institution	1	0	1	-1
Noble Correctional Institution	0	1	1	+1
Oakwood Correctional Facility	0	1	1	+1
Ohio State Penitentiary	1	0	1	-1
Southeastern Correctional Institution	0	1	1	+1
Toledo Correctional Institution	0	1	1	+1
Warren Correctional Institution	1	0	1	-1
<b>Total</b>	<b>11</b>	<b>6</b>	<b>17</b>	<b>-5</b>

**TABLE 22. NUMBER OF SUICIDES IN OHIO PRISONS WITH SUICIDE RATE FROM 1995 THROUGH 2008**

YEAR	NUMBER OF SUICIDES	AVERAGE POPULATION	SUICIDE RATE per 100,000
1995	10	43,324	23.1
1996	5	46,050	10.8
1997	10	47,903	20.8
1998	7	48,080	14.5
1999	10	46,579	21.4
2000	7	46,196	15.1
2001	5	44,576	11.2
2002	3	45,044	6.6
2003	4	44,165	9.0
2004	11	44,350	24.8
2005	5	44,150	11.3
2006	4	45,189	8.8
2007	11	48,482	22.6
2008	6	50,786*	11.8
<b>TOTAL</b>	<b>98</b>	<b>644,874</b>	<b>15.2</b>

\* As of October 1, 2008

The Lindsay Hayes' report of November 19, 2004 on his assessment of DRC suicide prevention practices, includes the following:

As of October 2004, the Ohio Department of Rehabilitation and Correction held approximately 44,000 inmates in 32 correctional facilities. Since 2000, the ODRC has experienced 28 inmate suicides in its facilities, almost a third of which have occurred between January and August 2004... The suicide rate within the ODRC during the past 10 years has been 15.1 deaths per 100,000 inmates. Of interest, and *with the exception of this year, the rate of suicide within the ODRC has declined steadily since 1998 and has been well below the national average.* According to the most recent national data, the suicide rate in federal, state, and private prisons throughout the country during 2000 was 15.1 deaths per 100,000 prison inmates

According to the U.S. Department of Justice Bureau of Justice Statistics, the suicide rate in state prisons per 100,000 state prisoners from 2001 through 2006 averaged 16. *The suicide rates were 14 each in 2001 and 2002, 16 each in 2003 and 2004, and 17 each in 2005 and 2006. Except in 2004, the suicide rate in Ohio prison through 2006 has been below the national average.* National statistics for 2007 and 2008 are not yet available.

## Suicide Attempts

In the biennium, **228 suicide attempts** were documented, with **127 suicide attempts** in 2007, and **101 suicide attempts** in 2008. The largest number occurred at the *Chillicothe* Correctional Institution with 29 in the biennium, followed by *Ohio Reformatory for Women* with 19 in the two-year period.

*Ross* Correctional Institution and *Southern Ohio* Correctional Facility ranked *third system-wide* in the number of suicide attempts, with 18 each in the biennium. The Correctional Reception Center ranked fourth with 15 suicide attempts in the two-year period.

*Allen* Correctional Institution had the largest increase in suicide attempts in the biennium, with two in 2007 and eight in 2008. *Noble* Correctional Institution and *Southeastern* Correctional Institution had the *largest reduction in suicide attempts*, with a decrease of seven from the number in 2007 to the number in 2008. *Southeastern* Correctional Institution decreased from nine in 2007 to two in 2008. *Noble* Correctional Institution decreased from eight in 2007 to one in 2008.

On January 2, 2006, it was reported that attempted suicides in Ohio prisons were up 10 percent in 2005, from 121 in 2004 to 133 in 2005. The increase was reportedly due to a *new practice of combining all inmate attempts to hurt themselves into one category of attempted suicide*. Reportedly, in the past, an inmate who cut himself slightly was seen as someone looking for attention, not necessarily trying to end his life. *Lumping all such actions into one category reportedly allows staff to look at the big picture, including underlying mental health problems*.

**TABLE 23. NUMBER OF SUICIDE ATTEMPTS IN OHIO PRISONS IN 2007 AND 2008  
WITH CHANGE BY INSTITUTION**

Institution	Suicide Attempts			
	2007	2008	Total	Change
<b>Chillicothe Correctional Institution</b>	<b>14</b>	<b>15</b>	<b>29</b>	<b>+1</b>
<b>Ohio Reformatory for Women</b>	<b>9</b>	<b>10</b>	<b>19</b>	<b>+1</b>
<b>Ross Correctional Institution</b>	<b>10</b>	<b>8</b>	<b>18</b>	<b>-2</b>
<b>Southern Ohio Correctional Facility</b>	<b>10</b>	<b>8</b>	<b>18</b>	<b>-2</b>
Correctional Reception Center	8	7	15	-1
Madison Correctional Institution	7	7	14	0
<b>Southeastern Correctional Institution</b>	<b>9</b>	<b>2</b>	<b>11</b>	<b>-7</b>
Trumbull Correctional Institution	7	4	11	-3
Warren Correctional Institution	7	4	11	-3
<b>Allen Correctional Institution</b>	<b>2</b>	<b>8</b>	<b>10</b>	<b>+6</b>
Mansfield Correctional Institution	4	5	9	+1
<b>Noble Correctional Institution</b>	<b>8</b>	<b>1</b>	<b>9</b>	<b>-7</b>
Toledo Correctional Institution	5	2	7	-3
Marion Correctional Institution	2	4	6	+2
Oakwood Correctional Facility	5	1	6	-4
Belmont Correctional Institution	2	3	5	+1
Lorain Correctional Institution	5	0	5	-5
Pickaway Correctional Institution	3	2	5	-1
Corrections Medical Center	4	0	4	-4
Grafton Correctional Institution	1	3	4	+2
Lake Erie Correctional Institution	0	3	3	+3
Franklin Pre-Release Center	2	0	2	-2
Lebanon Correctional Institution	1	1	2	0
Dayton Correctional Institution	0	1	1	+1
London Correctional Institution	1	0	1	-1
North Central Correctional Institution	0	1	1	+1
Ohio State Penitentiary	0	1	1	+1
Richland Correctional Institution	1	0	1	-1
Hocking Correctional Facility	0	0	0	0
Montgomery Education Pre-Release Center	0	0	0	0
North Coast Correctional Treatment Facility	0	0	0	0
Northeast Pre-Release Center	0	0	0	0
<b>Total</b>	<b>127</b>	<b>101</b>	<b>228</b>	<b>-26</b>

## THE MENTALLY ILL

### **Suicide Prevention**

On January 8, 2008, the DRC Director announced that effective January 20, 2008, Dr. Robert Hammond would serve as Chief of the DRC Bureau of Mental Health Services. It was noted that Dr. Hammond has been with the Department of Rehabilitation and Correction since 1992 and has been the Mental Health Administrator for the Grafton cluster. On January 14, 2008, Debbie Nixon-Hughes, then DRC Chief of the Bureau of Mental Health Services, visited the committee staff office to introduce Dr. Hammond and to arrange for periodic meetings. The first quarterly meeting occurred on February 6, 2008, when the new Chief of Mental Health Services and his Administrative Assistant met with committee staff. It was an opportunity for a new beginning, in CIIC staff's view, to share with him past and continuing concerns relevant to mental health services and issues in the prisons.

*In subsequent communication from Dr. Hammond it was relayed that mental health staff throughout the system have met, and they have proposed changes in policies regarding suicide prevention that will not only remove unnecessary burdens on staff, but also expand and improve suicide prevention options. This was a major event in CIIC staff's view. It is considered significant that such a meeting occurred with the urging of open thought and discussion of possible improvements to what have been long-time practices regarding the DRC response to those who have thoughts of suicide. Reported over-reliance on "safe cells," also called "crisis cells," formerly called "strip cells," has been a long term concern of the CIIC staff, based in large part on first hand accounts from many inmates who have suffered from suicidal depression.*

### **The Lindsay Hayes Assessment, Report and Recommendations**

After the record number of suicides in 2004, the prison system hired a Massachusetts based consultant, Lindsay M. Hayes, to conduct an assessment of DRC suicide prevention practices in the prisons. He submitted a report, "Technical Assistance Report on Suicide Prevention Practices within the Ohio Department of Rehabilitation and Correction," dated November 19, 2004. The report clarifies that the assessment was taken through the pro-active initiative of the DRC Director and DRC Office of Correctional Health Care who were committed *to determining what steps, if any, were necessary to improve DRC suicide prevention practices.* Findings and recommendations made by the consultant included the following:

1. **Staff Training.** All correctional, medical, and mental health staff should receive eight hours of initial suicide prevention training, followed by two hours of annual training. At a minimum, training should include *why jail and prison environments are conducive to suicidal behavior, potential predisposing factors to suicide, high-risk suicide periods, warning signs and symptoms, identifying suicidal inmates despite the denial of risk, and components of the agency's suicide prevention policy.* It is **strongly recommended** that **facility training staff (with assistance from the suicide prevention team) ensure higher compliance rates for personnel required to complete the 16-hour "Specialized Mental Health Training" course. It is strongly recommended that, at a**

minimum, “contract” nurses be required to complete the 1.5 hour annual mental health training workshop. It is **strongly recommended** that the annual training program include specific instructions (e.g., “mock drills”) regarding the proper role of both correctional and medical staff in responding to suicide attempts and providing first aid/CPR.

2. **Identification/Screening.** Intake screening for suicide risk must take place immediately upon confinement and prior to housing assignment. This process may be contained within the medical screening form or as a separate form, and must include inquiry regarding: *past suicidal ideation and/or attempts; current ideation, threat, plan; prior mental health treatment/hospitalization; recent significant loss (job, relationship, death of family member/close friend, etc.); history of suicidal behavior by family member/close friend; suicide risk during prior confinement; transporting officer(s) believes inmate is currently at risk.* The intake screening process should include procedures for referral to mental health and/or medical personnel. ***Any inmate assigned to a special housing unit should receive a written assessment for suicide risk by mental health staff upon admission.***
  - a. **It is recommended** that the reception process be revised in order to allow for further inquiry of potentially suicidal behavior. The revised process should include two additional lines of inquiry: Was inmate a medical, mental health or suicide risk during any prior confinement in a ODRC facility? Was the inmate a medical, mental health or suicide risk during confinement in the sending institution, and/or does the transporting officer believe that the inmate is a medical, mental health or suicide risk now?
  - b. **It is strongly recommended** that the sending agency (e.g., county jail, etc.) and/or transporting personnel be required to complete and submit a brief discharge/transfer form to reception staff documenting any immediate concerns about the newly arrived inmate.
  - c. Given the strong association between inmate suicide and segregation, consistent with national correctional standards, **it is strongly recommended** that an assessment form be developed and administered by mental health staff as soon as possible *following an inmate’s placement into a segregation housing unit.*
  - d. **The assessment should determine whether existing mental illness and/or suicidal behavior contraindicate the placement.**
3. **Communication.** Procedures that enhance communication at three levels:
  - a. Between the sending institution/transporting officer(s) and correctional staff:
  - b. Between and among staff (including medical and mental health personnel); and
  - c. Between staff and the suicidal inmate.
4. **Housing.** *Isolation should be avoided. Whenever possible, house in general population, mental health unit, or medical infirmary, located in close proximity to staff. Inmates should be housed in suicide-resistant, protrusion-free cells. Removal of an inmate’s clothing (excluding belts and shoelaces), as well as use of physical restraints (e.g. restrain chairs/boards, straitjackets, leather straps, etc.) and cancellation of routine*

privileges (visits, telephone calls, recreation, etc.), should be avoided whenever possible, and only utilized as a last resort for periods in which the inmate is physically engaging in self-destructive behavior.

- a. In determining the most appropriate location to house a suicidal inmate, there is often the *tendency for correctional officials in general to physically isolate and restrain the individual. These responses may be more convenient for staff, but they are detrimental to the inmate. The use of isolation not only escalates the inmate's sense of alienation, but also further serves to remove the individual from proper staff supervision. National correctional standards stress that, to every extent possible, suicidal inmates should be housed in the general population, mental health unit, or medical infirmary, located in close proximity to staff.*
  - b. *Of course, housing a suicidal inmate in a general population unit when their security level prohibits such assignment raises a difficult issue. The result, of course, will be the assignment of the suicidal inmate to a housing unit commensurate with their security level. Within a correctional system, this assignment might be a "special housing" unit, e.g., restrictive housing, disciplinary confinement, administrative segregation, etc., However, to every extent possible, such inmates should be housed in suicide-resistant, protrusion-free cells. Further, cancellation of routine privileges (visits, telephone calls, recreation, etc.), removal of clothing (excluding belts and shoelaces), as well as the use of physical restraints (e.g., restraint chairs/boards, straitjackets, leather straps, etc.) should be avoided whenever possible, and only utilized as a last resort for periods in which the inmate is physically engaging in self-destructive behavior. Housing assignments should not be based on decisions that heighten depersonalizing aspects of incarceration, but on the ability to maximize staff interaction with inmates.*
  - c. The DRC suicide prevention policy requires that all suicidal inmates be housed in "safety cells," defined as designated cells that are suicide-resistant and provide clear visibility for correctional staff. **This assessment was limited to only a tour of the Correctional Reception Center.** The facility utilizes four safety cells in the Crisis Stabilization Unit and one cell in the Segregation Unit. Each of the five cells was found to be suicide-resistant.
  - d. **Although it is not reasonable nor practical to ensure that all cells in the DRC system are "suicide-resistant," given the fact that almost all (7 of 9) of the 2004 suicides occurred in special housing units (including segregation, residential treatment, and infirmary), DRC officials are encouraged to review the feasibility of removing obvious protrusions in these special housing unit cells.**
5. **Levels of Supervision.** Two levels of supervision are generally recommended for suicidal inmates – close observation and constant observation.



- a. It is **strongly recommended** that the suicide prevention policy be slightly revised to include a better description of the type of behavior and/or circumstances that necessitates a specific level of observation.
  - b. This writer would *fully support the recently enacted measure to set minimum length of stay (72 hours) on close observation for those newly arrived inmates on suicide precautions in the county jail or for whom there is information from a community contact that indicates a suicide risk. The new measure will allow mental health staff sufficient time to receive and review collateral information regarding the inmate, as well as allow clinicians additional time to observe inmates on suicide precautions.*
  - c. It is **strongly recommended** that mental health managers at each facility (from assistance from their suicide prevention team) ensure that the initial and detailed mental health screening forms, as well as the recommended county jail discharge/transfer forms, be expeditiously placed in the inmate's health care file.
  - d. It is **strongly recommended** that mental health managers at each facility ensure that their staff have access to (and fully review) the health care file prior to downgrading and discharging an inmate from suicide precautions.
  - e. In order to safeguard the continuity of care for suicidal inmates, *all inmates discharged from suicide precautions should remain on mental health caseloads and receive regularly scheduled follow-up assessments by mental health staff until their release from DRC custody. As such, it is recommended that the current reassessment schedule following discharge from suicide precautions be revised as follows: daily for five days, once a week for two weeks, and then once a month until release from DRC custody.*
6. **Intervention.** A facility's policy regarding intervention should be threefold:
- a. All staff who come into contact with inmates should be trained in standard first aid and cardiopulmonary resuscitation (CPR);
  - b. Any staff member who discovers an inmate attempting suicide should immediately respond, survey the scene to ensure the emergency is genuine, alert other staff to call for medical personnel, and begin standard first aid and/or CPR; and
  - c. *Staff should never presume that the inmate is dead, but rather initiate and continue appropriate life-saving measures until relieved by arriving medical personnel. In addition, all housing units should contain a first aid kit, pocket mask or mouth shield, Ambu bag, and rescue tool (to quickly cut through fibrous material). If CPR training is not currently required for correctional staff, it is **strongly recommended** that the DRC re-institute such training in the Corrections Training Academy in order to allow its staff to come into*

compliance with the agency's own suicide prevention policy. Each facility's suicide prevention team should re-emphasize the "emergency intervention" requirements (i.e., initiation of CPR prior to arrival of medical personnel) of the suicide prevention policy to its correctional staff. **It is recommended** that the Corrections Training Academy begin annual "mock drill" training to review specific instructions regarding the proper role of both correctional and medical staff in responding to suicide attempts and providing first aid/CPR.

7. **Reporting.** In the event of a suicide attempt or suicide, all appropriate correctional officials should be notified through the chain of command. Following the incident, the victim's family should be immediately notified, as well as appropriate outside authorities. All staff who came into contact with the victim prior to the incident should be required to submit a statement as to their full knowledge of the inmate and incident.
8. **Follow up/Mortality Review.** Every completed suicide, as well as serious suicide attempt (i.e., requiring hospitalization), should be examined by a mortality review. (If resources permit, clinical review through a psychological autopsy is also recommended.) The mortality review, separate and apart from other formal investigations that may be required to determine the cause of death, should include:
  - a. Review of the circumstances surrounding the incident;
  - b. Review of procedures relevant to the incident;
  - c. Review of all relevant training received by involved staff;
  - d. Review of pertinent medical and mental health services/reports involving the victim;
  - e. Review of any possible precipitating factors that may have caused the victim to commit suicide; and
  - f. Recommendations, if any, for changes in policy, training, physical plant, medical or mental health services, and operational procedures. Further all staff involved in the incident should participate in each process, as well as offered critical incident stress debriefing. **It is recommended** that the institutional "Healthcare Occurrence Investigation" worksheet be revised to include mental health, medical, and security issues as reflected in the nine page central office "Suicide Review" worksheet. *A worksheet reflecting mental health, medical, and security issues will ensure that the mortality review process remains multidisciplinary.*

#### **Update:**

On January 2, 2006 it was reported that the DRC *created teams at each prison to monitor suicide attempts, identify trends and oversee suicide prevention training for staff members. It was also reported that the system now screens any inmate admitted to segregation, and the system is spending more time evaluating inmates who show signs of mental illness.*

Prison suicides went from four in 2003 to 11 in 2004 to five in 2005, four in 2006, 11 in 2007 and six in 2008. In 2006, the reduction was in part attributed to the new procedures that reportedly

elevated suicide prevention from the duties of mental health workers to everyone from officers to administrators. One DRC staff person explained that as more staff are given the responsibility to look for signs and symptoms of suicide, increased intervention can occur before an actual suicide occurs. According to the 2006 article, the *Ohio Civil Service Employees Association representing Ohio's correctional officers was concerned about the overtime officers are working to watch the increased numbers of inmates placed on suicide watch. The union president reportedly expressed that it would make more sense to hire full time officers who could then help keep an eye on troubled inmates in all prisons.*

Improvements are reportedly underway in revising DRC policies and practices in the prison's response to suicidal inmates. In addition to the current close and constant suicide watch, an *observation status* will be added as an option, which will *not* involve placement in a barren safe cell. In addition, *Grafton Correctional Institution and Lorain Correctional Institution* are beginning a *pilot project to identify and train suitable inmates to be Offender Observer Aides*, to be assigned to those struggling with thoughts of suicide. Lastly, a specialized treatment program is being developed at the *Oakwood Correctional Facility for "cutters,"* which will serve as a valuable resource for inmates throughout the prison system. A similar program is being considered for location at the *Southern Ohio Correctional Facility.*

On September 5, 2008, the CIIC Director attended a meeting of mental health, security and administrative staff at the *Southern Ohio Correctional Facility* on the subject of *suicide prevention and the Intensive Mental Health Treatment Unit.* Attendance was on invitation of the DRC Chief of Mental Health Services. Following the meeting, a walk-through was conducted of the *Intensive Mental Health Treatment Unit in J-4 and the Residential Treatment Unit in K-5.*

As shown on the following table, *Southern Ohio Correctional Facility has the highest percentage of its population on the mental health caseload of all Ohio prisons for men, with 30 percent on the caseload. The three prisons for women have from 41 to 50 percent of their population on the mental health caseload. Trumbull Correctional Institution ranks just below the Southern Ohio Correctional Facility, with 26 percent of its population on the mental health caseload.* Trumbull's minimum camp houses all female inmates and their main compound has a Residential Treatment Unit for the mentally ill.

The following table provides the percent of the inmate population that was on the Mental Health Caseload at the end of 2008. The population for each institution was taken from population data as of January 9, 2009 as provided on the DRC website.

**TABLE 24. PERCENT OF PRISON POPULATION ON THE MENTAL HEALTH CASELOAD BY INSTITUTION.**

<b>Institution</b>	<b>Percent of 2008 Total Population on MH Caseload</b>	<b>End of 2008 Institutional Population</b>	<b>Monthly Average on the MH Caseload In 2008</b>
<b>Oakwood Correctional Facility</b>	<b>56 %</b>	133	75
<b>Franklin Pre-Release Center (Females)</b>	<b>50</b>	455	229
<b>Northeast Pre-Release Center (Females)</b>	<b>49</b>	551	269
<b>Ohio Reformatory for Women (Females)</b>	<b>41</b>	2470	1004
<b>Southern Ohio Correctional Facility (Maximum Security Males)</b>	<b>30</b>	1406	428
<b>Trumbull Correctional Institution (Minimum Camp Females)</b>	<b>26</b>	1363	348
Allen Correctional Institution	24	1323	317
Corrections Medical Center	24	134	32
Hocking Correctional Facility	21	486	101
Chillicothe Correctional Institution	20	2923	592
Mansfield Correctional Institution	20	2452	487
Toledo Correctional Institution	20	1088	220
Grafton Correctional Institution	18	1507	270
North Coast Correctional Treatment Facility	18	661	116
Southeastern Correctional Institution	17	1642	274
Pickaway Correctional Institution	17	2409	413
North Central Correctional Institution	17	2335	406
Warren Correctional Institution	17	1393	243
Marion Correctional Institution	16	2237	360
Correctional Reception Center	16	1754	286
Belmont Correctional Institution	15	2784	422
Lebanon Correctional Institution	15	2669	403
Noble Correctional Institution	15	2456	379
Richland Correctional Institution	14	2571	349
London Correctional Institution	14	2563	351
Madison Correctional Institution	14	2222	307
Ross Correctional Institution	13	2613	345
Lake Erie Correctional Institution	12	1493	181
Lorain Correctional Institution	7	1999	144
Ohio State Penitentiary	7	548	39
Dayton Correctional Institution	0	475	1
Montgomery Education and Pre-Release Center	0	333	1
<b>TOTALS</b>	<b>17.7%</b>	<b>51,448</b>	<b>9,113</b>

The following table provides the inmate monthly average on the mental health caseload in 2008. The data represents approximately 91 percent of 2008 monthly data as approximately nine percent of the data was not available. The distinctions among the three mental health classifications are provided in the footnotes.

**TABLE 25. MONTHLY AVERAGE ON MENTAL HEALTH CASELOAD BY INSTITUTION AND MENTAL HEALTH CLASSIFICATION IN 2008**

INSTITUTION	2008 Monthly Average Number on Mental Health Caseload	C1*	C2*	C3*
Ohio Reformatory for Women	1,004	466	401	137
Chillicothe Correctional Institution	592	312	245	35
Mansfield Correctional Institution	487	192	223	72
Southern Ohio Correctional Facility	428	232	175	21
Belmont Correctional Institution	422	257	118	47
Pickaway Correctional Institution	413	174	196	43
North Central Correctional Institution	406	85	248	73
Lebanon Correctional Institution	403	184	193	26
Noble Correctional Institution	379	219	106	54
Marion Correctional Institution	360	184	138	38
London Correctional Institution	351	140	186	25
Richland Correctional Institution	349	107	179	63
Trumbull Correctional Institution	348	97	194	57
Ross Correctional Institution	345	100	170	75
Allen Correctional Institution	317	170	136	11
Madison Correctional Institution	307	143	132	32
Correctional Reception Center	286	163	107	16
Southeastern Correctional Institution	274	136	136	2
Grafton Correctional Institution	270	185	62	23
Northeast Pre-Release Center	269	146	101	22
Warren Correctional Institution	243	167	72	4
Franklin Pre-Release Center	229	101	104	24
Toledo Correctional Institution	220	66	116	38
Lake Erie Correctional Institution	181	83	83	15
Lorain Correctional Institution	144	50	84	10
North Coast Correctional Treatment Facility	116	15	62	39
Hocking Correctional Facility	101	40	54	7
Oakwood Correctional Facility	75	58	15	2
Ohio State Penitentiary	39	3	23	13
Corrections Medical Center	32	20	10	2
Dayton Correctional Institution	1	0	0	1
Montgomery Education and Pre-Release Center	1	0	0	1
<b>TOTAL</b>	9,113	4172	3954	987
<p>*C1 <b>Psychiatric Caseload (SMI)</b> – SMI designation is made for a substantial disorder of thought or mood which significantly impairs judgment, behavior, capacity to recognize reality or cope with the ordinary demands of life within the prison environment and which is manifested by substantial pain or disability. <b>Serious Mental Illness</b> requires a mental health diagnosis, prognosis and treatment, as appropriate, by mental health staff.</p> <p>*C2 <b>Psychiatric Caseload (non-SMI)</b> – Inmate is on psychiatric caseload but does not meet the criteria for SMI. Inmate is receiving mental health care and supportive services, which include medication prescription and monitoring, individual and group counseling and therapy, crisis intervention and behavior management.</p> <p>*C3 <b>General Caseload</b> – Inmate is receiving group or individual counseling, therapy and skill building services. He/she has a mental health diagnosis and treatment plan and is being treated by mental health staff other than the psychiatrist.</p>				

## **PROBLEMS, ISSUES, REPORTED CONCERNS**

### **Introduction**

Communication from those who contact the CIIC can serve as one indicator to monitor the impact of simultaneous overcrowding and staff reductions in the prisons. In the 2007-2008 biennium, CIIC received contact from *4,221 persons relaying 17,064 problems*, issues or concerns regarding the prisons, each of which were entered in the CIIC database, which serves as an excellent source of information on the reported problems.

This report provides statistical information on the contacts and reported concerns system-wide and by each institution. More detailed information is provided system-wide and for each prison on the five largest categories of concern.

A review of the number and content of letters of inquiry provides yet another source of excellent information. For the most part, letters of inquiry reflect the most serious of problems, issues or concerns received by the CIIC. Letters of inquiry to wardens typically contain exact excerpts from correspondence, which may be more meaningful than the statistical data, in explaining the nature of the reported problems.

The information on letters of inquiry in this report is limited to *inquiries made from July 2008 through December 2008*. Every effort has been made to include just enough so that the reader can understand the problem being reported, and to eliminate identifiers, which could pose a danger to anyone. Many are about gang threats, assaults, extortion, personal safety, medical and mental health problems, conditions of confinement, including but not limited to reports of extremely serious overcrowding. Many are about inaccessibility or non-responsiveness of staff, and worse, including use of force reportedly for no justifiable reason. There are serious allegations of inmate on inmate abuse, and alleged collusion with staff. There are reports of retaliation or threats of retaliation for using the grievance procedure or contacting the Correctional Institution Inspection Committee. There are reports of lack of faith in the grievance procedure and lack of responsiveness to kites, informal complaints, and lack of satisfaction with the outcome of grievances.

The inquiry section is disturbing, but serves to increase understanding of the problems beyond the data categories. A careful review of both sources of information will ensure that the readers are fully aware of the problems, issues and concerns. Understand that the section reports *allegations*, not the responses received on the extent to which the allegation was verified or that corrective action was taken.

### **Overview**

In an effort to further summarize the problems, issues and concerns that were relayed to the CIIC staff in the biennium, CIIC staff participated in a group discussion on January 9, 2009. CIIC staff have extensive firsthand knowledge of reported concerns drawn from telephone calls, logging correspondence, responding to letters, making inquiries, reviewing responses to inquiries, and listening to staff and inmates at the institutions during inspections. The following is based on the

consensus during the group session. Clearly, the areas overlap, and nearly all problems, issues and concerns are related to *overcrowding, staff shortages and/or insufficient funds*. The following is the result of the CIIC staff discussion:

### **Sources of Anger, Frustration, Fear**

- **Crowding** impacting nearly every aspect of institutional life, contributing to inmate conflict
- **Staff shortages** affecting presence and access to staff
- **Staff morale** due to crowding, layoffs and workload
- **New Law vs. Old Law Inmates:** New law inmates with flat time/definite sentences, versus old law inmates with an indefinite sentence with release determined by the Parole Board. Staff and inmates report that old law inmates tend to be better behaved, respectful, and have a better attitude. New law inmates reportedly lack respect for others and property, and lack incentive to follow rules reportedly due to a fixed outdate.
- **Fear of dorms:** Pattern of reported concerns and fears about living in dormitories rather than cells. There remains a steady stream from the men who report being reduced to level two (medium) who seek help in staying at level three (close) rather than having to commit a serious rule violation to lose the level two status.
- **Increased gang activity**
- **Extortion**
- **Inmate property** lost, stolen, and damaged
- **Stagnate inmate state pay** from zero to \$24 per month, with increasing costs for goods and services, fueling resentment.
- **Mail orders from anyone:** Concerns stemming from the removal of restrictions so that anyone may send money to inmate accounts. Prior practice permitted money orders to be accepted only from persons on the inmate's visiting list.

### **Conditions**

**Overcrowding/Understaffing:** The concerns stemming from simultaneous severe overcrowding, and severe staff shortages, causing fewer programs and activities, reduced visiting opportunities, more idleness, and increased stress, tension and potential for violence.

**Physical deterioration** of facilities has been observed on inspections including unmet basic maintenance needs, all related to budget cuts including loss of maintenance staff, and the stress and strain from overcrowding.

**Visiting:** Numerous reports have been received from inmate visitors relaying concerns about limitations and/or frustrations in having access to visitation. Reports include:

1. Extremely long waits or total inability to get through on the telephone to make reservations, reportedly due to funding cuts making it impossible to add needed phone lines to accommodate the increased number of inmates and visitors,
2. Extremely long time to get through processing on arrival due to staff shortages,
3. Reduction in visiting hours due to staff shortages.

**Mail delay:** There have been increasing reports of delays in mail delivery at the institutions, believed to be due to the increasing inmate population and increasing staff shortages.

**Handling of CIIC mail:** Continued reports have been received that CIIC mail is not handled as legal mail, and is opened and possibly read before the inmate receives it. Per Administrative Rule 5120-9-17 on Incoming Mail, section B. (2), “Legal mail is mail addressed to an inmate clearly bearing the return address of...the Correctional Institution Inspection Committee. It may be opened and inspected for contraband only in the presence of the inmate addressee.”

**Underclothes:** Many report a Quartermaster issue regarding the availability of underclothes, believed to be related to the increasing inmate population and decreasing funds.

**Commissary pricing:** Continued and increasing concerns have been reported from the inmates about the mounting cost of products, some which used to be provided as state issue, free of charge, in light of their income which has reportedly not changed in DRC history, from zero to \$24 per month.

**Smoking ban:** The total indoor and outdoor smoking ban, has understandably prompted the concern of some staff and is viewed as a major challenge. Add a large population of inmates (and staff) in withdrawal with no incentive to quit smoking, to the current environment, which reflects ongoing impact of major staff shortages, loss of unit management, the primary staff responsible for programs and problem solving, and the concern is warranted. During the indoor smoking ban, many of the inmates reported that staff did not enforce the no-smoking ban in their dorm or cellblock. If there were such enforcement difficulties with the indoor ban, there is reason to believe that some institutions may have staff involvement in smuggling cigarettes into the institution, possibly with financial incentive in a troubled economy affecting individual households. Yet, the prisons have reduced staff resources for investigations, which may add to the problems.

**Protective Control placement** investigations and decisions have been an ongoing serious area of concern, particularly at the Southern Ohio Correctional Facility. The DRC policy on Protective Control, 55-SPC-03 states that protective control is for inmates who “*face a significant and verified risk of harm from a specific person, other inmate or group of inmates.*” In numerous instances, such as an alleged gang “hit”, there is no such evidence, proof or verification. Gang leaders have actually been interviewed by prison staff regarding the alleged hit, placing the inmate in even more danger because the staff provided the gang with verification that the inmate “snitched” and is seeking protection.

**Refusing to lock for safety:** When an inmate refuses to go to his cell or dorm he will be assigned to segregation, security control status pending the conduct report and RIB disposition, possible recommendation for local control after a short time in disciplinary control, resulting in up to six months in local control, possible increase to a higher security level and transfer to a more difficult environment. *Many of the inmates who refuse to lock for safety reasons feel that they are in desperate need of help, and some truly are. While in local control, if not long before, there are opportunities for staff intervention. Some in local control are victims, though labeled*



*as disciplinary problems, and are as deserving of intervention as those for whom the sexual assault committee was created by policy.*

**Seclusion and isolation:** Indefinite length of time in 4B (maximum security lockdown status) and up to six months in local control (lockdown status), and the *need to counteract the negative impact of lockdown on human behavior, by communicating with the individuals, working with them on problems faced, and providing meaningful activities and programs to replace total isolation.* Those in local control have a “chronic inability to adjust” in general population and/or are viewed as a threat to the safety and security of general population. *Local control was originally created to encourage each institution to work with and keep their own inmates, even those with problems, rather than to be too quick to send them to higher security institutions. This vertical escalation of non-adapting inmates has contributed to the presence of mentally retarded and mentally ill at the Southern Ohio Correctional Facility. Institution staff have acknowledged that local control tends to result in a delayed transfer to a higher security institution, after 180 days of isolation.*

**SOCF to OSP transfers:** Security Level 4 A and B exists at the Southern Ohio Correctional Facility as well as at the Ohio State Penitentiary. *Inmates continue to write from SOCF relaying that they are supposed to transfer to OSP, yet report continued long waits, but staff report that there are empty beds at OSP. Inmates continue to perceive OSP as a safer place to be than SOCF and many seeking transfer report fear for their safety from SOCF staff.*

**ORW segregation:** ORW segregation gowns and segregation food concerns (See Ohio Reformatory for Women report (January 7, 2009).

**CACTUS Rules Infraction Board/debit problems:** Although a change was made to allow inmates to keep \$15 in their account, an instance was verified in which reimbursement for alleged property damage in his segregation cell resulted in a zero balance in the inmate’s account, reportedly due to an *error in the computer program system-wide.* The Institutional Inspector relayed that he would report the discovery of the error so that it could be addressed. The impact, according to the inmate, was the *need to borrow, owe and face threats from the inmates for unpaid debt.* It is not known how long the problem existed before it was reported, but a subsequent inquiry was made on the same issue at another institution. The cashier’s office relayed that they are aware of the problem and have had to enter data by hand until it is corrected. The other concern noted in the first instance was that the inmate was *charged an exorbitant fee for a reported damaged mattress in segregation, which was documented to have been damaged before he was assigned to the cell. It is important to maintain practices that are recognized to be fundamentally fair, and never to allow the end to justify the means.*

### **Staff/Inmate Relations**

**Use of force and “mace”:** Reported use of chemical agent as harassment since Wardens have been given discretionary authority to allow all officers to carry mace. *Staff have relayed the belief that mace is no longer “use of force” per changes made to the Administrative Rules, some claiming that it is no longer a requirement to report or investigate it.*

**Confidential information:** Extremes in use of confidential information, ranging from failing to keep information confidential for legitimate safety and security reasons, to using informants unnecessarily with exchanges of reward or punishment.

**Proposed Bureau of Internal Affairs:** Currently, Institutional Investigators are under the supervision of their Warden and under the indirect supervision of the DRC Chief Inspector, who also supervises all Institutional Inspectors and Assistant Chief Inspectors, and investigates and responds to all grievance appeals and grievances pertaining to Inspectors and Wardens. It has been suggested by multiple DRC staff that a *Bureau of Internal Affairs should be created within the DRC central office, to provide support, supervision, training and resources for Institutional Investigators and Security Threat Group Coordinators*. Such a bureau would enhance the Department's ability to collect, analyze, and track intelligence that can identify behavior that is a threat to the safety and security of the institutions. Reportedly, scarce staff resources exist to analyze and act upon the overwhelming amount of information that is available for review. *Such a change should also be beneficial to the DRC Chief Inspector's office whose small staff struggle with the large workload, resulting in what inmates report as chronic delays in responding to grievance appeals*.

**Gang Unit in K6:** Continued allegations that the Southern Ohio Correctional Facility is operating a "gang unit" in K6, with gang leaders allegedly housed all together, which inmates and some staff regard as *dangerous*. The STG experts have reported that such methods have been proven to be ineffective in other prison systems. The method is totally in conflict with DRC past unwritten policy and known practices.

**Inappropriate supervision,** ranging from unnecessary disrespect, rudeness and absence of effective interpersonal communication, to forms of retaliation, threats and issuance of questionable conduct reports.

### **Mentally Ill**

**Mentally ill in 4B:** Concentration of mentally ill confined to total lockdown in 4B at the Southern Ohio Correctional Facility, in spite of the known mental health deterioration stemming from long-term isolation.

**Indefinite Seclusion/Isolation:** Length of time mentally ill and non-mentally ill are housed in 4B at the Southern Ohio Correctional Facility and known impact of long-term seclusion and isolation.

**Slammer cells:** Extreme isolation and conditions in the "slammer cells" in J complex, J1 and J2. (See Southern Ohio Correctional Facility report, March 17, 2005)

**Mental Health Rounds:** Not making mental health rounds in 4B, though inmates in such long-term lockdown are vulnerable to mental illness deterioration or development of mental illness. Ohio State Penitentiary reportedly has a mental health liaison assigned to every block to monitor each inmate's mental health, yet they are not permitted to accept any inmate classified as "C1" (Seriously Mentally Ill.) At SOCF, mental health rounds do not include 4B inmates.

**J4 cellblock's "Intensive Mental Health Treatment Unit"** with reports of deficient treatment, programs, participation, and excessive idleness.

### **Medical**

**Conditions on medical round trips** from prisons to medical facilities

**Hard vs. soft cuff restraints** (See the CIIC report on Hocking Correctional Facility February 22, 2008).

**Physician complaints:** A physician who reportedly takes inmates off of seizure and asthma medication, alleging that they do not need it, coupled with manners described as highly dismissive, displaying little regard for the inmates' symptoms, and having an overall lack of courtesy.

**Specialists' recommendations** frequently and continuously not being followed by institution physicians in what appears to be an increasing number. Inmates have questioned the purpose of even using specialists if the institution physician or DRC Medical Director declines to follow their recommendation and advice.

**Continuity of care** in regard to different physicians' decisions from institution to institution and from specialist to physician

**Lack of communication:** Discontinuation of pain medication without communicating with the inmate as to the reason for discontinuance.

**Lack of notification of side effects:** Reported failure of medical staff to notify inmates of all possible side effects of medication prescribed and received. Unlike community pharmacies and mail-order companies, inmates report that their medication does not include any written information on side effects.

**Commissary Medication:** Having to purchase over the counter medication from commissary at the inmate's expense.

**Access to Medical in Segregation:** Reported lack of meaningful medical rounds in segregation to ensure access to medical staff to communicate medical needs.

**Privacy** of services due to officer presence, i.e. sick call.

**Medical and Dental Care:** Problems with access to and reported delayed access to medical and dental care.

**Dental procedures:** Reported concerns about minimizing the delivery of more costly dental procedures.

**Dentures:** Inmate ineligibility for dentures due to release date, per DRC policy 68-MED-12.

### **Food**

- Quality and quantity
- “Heart healthy” diet
- Lack of Kosher diet policy and procedures (See report on Lebanon Correctional Institution March 10, 2008)

### **Programs**

**Sex offender treatment:** Lack of access to a Sex Offender Treatment Program at the maximum security Southern Ohio Correctional Facility, where inmates receive conduct reports for sexual misconduct and some say they know they need help. Anyone found guilty of sexual assault in the prison system is, by policy, sent to SOCF. SOCF has never had a sex offender treatment program.

**Mandatory GED revisited:** High school equivalency/GED program is mandatory for those under age 22. Such mandatory placement has been cited as a problem by some institution staff who relay that inmates who are highly motivated are placed on long waiting lists, and inmates under the age of 22 group are prioritized, yet include many who have no motivation to improve their education.

**Lifer program options:** Lack of program options for inmates serving life sentences.

**Re-entry preparation and staff duties:** Long before the budget cuts and lay-offs, it was known that many improvements and expansions are needed in re-entry preparation if a true impact is to be felt in the recidivism rate, ultimately reducing the inmate population. *Following the lay-offs, there has been a definite increase in the number of reports of unmet re-entry preparation needs.*

**Hours/access to recreation and library, including law library:** Such access is another area in which *loss of staff through lay-offs has negatively impacted access* to recreation and library, and both recreation and library access can help inmates to cope with crowded conditions.

**Volunteerism:** There remains an unmet need to continue in the recruitment of volunteers. Recruitment is time consuming and requires staff effort. Therefore, staff shortages have contributed to the unmet need. Volunteers could help to continue programming and provide positive activities, in spite of the staff shortages. CIIC staff *recommend that volunteer recruitment be targeted to special needs inmates, such as the mentally ill at the Southern Ohio Correctional Facility. Just as the Department of Youth Services obtained a VISTA (Volunteers in Service to America) Volunteer to be assigned to each juvenile correctional facility for the purpose of needs assessment and volunteer recruitment, certainly the same could be done by the Department of Rehabilitation and Correction for every prison. In the case of the Southern Ohio Correctional Facility, students and teachers at Ohio University and other area colleges may be willing to participate in a cost-free internship program in which the mentally ill benefit by interaction and activity, and a student earns college credit.*

## **Inmate Grievance Procedure**

**Effectiveness at Problem-solving:** The extent to which an inmate will use the grievance procedure typically is based on whether he/she believes that his/her problem will be investigated and resolved, and whether he/she believes that retaliation will result. *The number of grievances that are termed “Granted” or “Denied” by each Inspector, provides data on the Inspector’s perspective on whether the problem was solved or not. The outcomes either build or destroy confidence that the grievance procedure is an effective way to solve problems.* When inmates do not use the grievance procedure to seek help for their problems, it is not in the interest of the Department. The Department needs to know about the problems so that they can be addressed. *When the grievance procedure functions successfully in resolving problems, costly violence and litigation are prevented. The “win/lose” mentality addressed in the Vince Nathan study of 2001 continues to be a negative factor today that could change if all participants in the grievance process, from Supervisors, Inspectors to the Chief Inspector’s office, viewed their prime mission to solve the reported problems.*

**Streamline Medical Grievances:** The provision of a medically trained health care professional serving as Assistant Chief Inspector to review and decide medical grievances, is a positive aspect of the grievance procedure. For those grievances involving medical decisions of the physician, a grievance filed with the Inspector seems to be an unnecessary step causing unnecessary delay in the investigation and possible corrective action which must be done by the Medical Director at the DRC Central Office, freeing the Inspector to focus on the remaining grievances. *Serious consideration should be given to creating an alternative process for such grievances, with the informal complaint to be submitted to the Health Care Administrator to answer in consultation with the physician, and the grievance to be answered by the medically trained Assistant Chief Inspector in consultation and review by the DRC Medical Director*

**Orientation to new inmates:** Some Inspectors reportedly do not provide orientation to the inmate grievance procedure to new inmates and new employees in spite of its importance in understanding and usage.

**Non-response to Informal Complaints:** Reports of non-response to Informal Complaints or response by the staff member named in the Informal Complaint continue.

**Untimely Responses:** Untimely responses at all levels, informal complaint, grievance, and appeal, especially the appeal.

**Rules Infraction Board Issues:** Mixed signals of dismissing grievances regarding a conduct report and Rules Infraction Board matter, yet the definition of inappropriate supervision includes the writing of a false conduct report and harassment, which reportedly can be and reportedly often is in the form of a conduct report. Allegations of inappropriate supervision are grievable.

**Access to Informal Complaint Forms:** At multiple institutions, reports have been received that informal complaint forms are not available, and that staff require inmates to justify why they need a form. Any such efforts to discourage grievances shows lack of knowledge of the value and functions of the grievance procedure. *Limiting access to forms may save the cost of the paper, but the cost of violence and unrest from unreported and unresolved problems, issues and concerns is high.*

**Banning an Inmate from using the grievance procedure:** Although Inspectors may recommend to the Chief Inspector that specific inmates be restricted from using the grievance procedure, such restrictions are reportedly granted or denied verbally by the Chief Inspector’s office, rather than providing written documentation by the Chief Inspector’s office that such approval was granted.

**LETTERS OF INQUIRY TO WARDENS: July through December 2008**

Although every letter to the CIIC prompts a written response, not every letter, problem or situation warrants a phone or written inquiry to the institution staff. In most of the CIIC staff responses to letters, the person is referred to use the grievance procedure, or is referred to the Administrative Rule or Policy that provides guidance on procedures to follow to seek assistance with the reported problem, issue or concern. In a smaller portion of the cases, a phone inquiry may be made to institution staff to relay a reported concern and/or to seek clarification or assistance to resolve the problem, issue or concern reported to the CIIC.

*Letters of inquiry are written only when considered necessary. They are reserved for serious allegations. They serve the purpose of accurately communicating detailed information received by the CIIC to ensure that the DRC Warden is aware of the reported concern, and has an opportunity to investigate and to take corrective action when found warranted. In addition, written inquiries provide them with an opportunity to investigate the facts, and to take any action found warranted. Follow-up communication regarding the findings is always requested.*

Due to the nature of letters of inquiry, they can be a helpful monitoring tool to gauge changes in the areas in operations, conditions, programs and grievance procedure. In the last six months of 2008, **136 letters of inquiry** (Six more than the 130 letters of inquiry in the first six months of 2008) were written to Wardens, ranging from a low of **12 inquiries in November to a high of 37 in October**. In all, **29 prisons received at least one inquiry in the period**.

- The Southern Ohio Correctional Facility received the largest number of letters of inquiry, with a total of **32 letters of inquiry in the period, ranging from a low of one in November to a high of 11 in October 2008**.
- Warren Correctional Institution received **16 letters of inquiry**.
- Chillicothe Correctional Institution and Ohio Reformatory for Women received **eight letters of inquiry**.
- Four prisons, received **seven letters of inquiry**:
  - Lebanon Correctional Institution,
  - Mansfield Correctional Institution,
  - North Central Correctional Institution, and
  - Ross Correctional Institution
- Allen Correctional Institution received **five letters of inquiry**.
- Four prisons received **four letters of inquiry** in the six-month period:
  - Belmont Correctional Institution
  - Grafton Correctional Institution
  - London Correctional Institution, and
  - Lorain Correctional Institution.

- Two prisons received *three letters of inquiry*:
  - Lake Erie Correctional Institution and
  - Marion Correctional Institution
  
- Three prisons, received *two letters of inquiry*:
  - Madison Correctional Institution,
  - Noble Correctional Institution, and
  - Toledo Correctional Institution
  
- Eleven prisons received only *one letter of inquiry*:
  - Corrections Medical Center,
  - Hocking Correctional Facility,
  - Montgomery Educational Pre-Release Center,
  - Northeast Ohio Correctional Center,
  - Northeast Pre-Release Center,
  - Oakwood Correctional Facility,
  - Ohio State Penitentiary,
  - Pickaway Correctional Institution,
  - Richland Correctional Institution,
  - Southeastern Correctional Institution, and
  - Trumbull Correctional Institution

The table below shows the number of inquiries made per month at each prison from July 2008 through December 2008. The remainder of this section provides information from the letters of inquiry to prison wardens in the six-month period.

**Table 26 . NUMBER OF CIIC LETTERS OF INQUIRY TO PRISON WARDENS FROM JULY THROUGH DECEMBER 2008 WITH BREAKDOWN BY PRISON AND MONTH**

<b>PRISON</b>	<b>JULY</b>	<b>AUGUST</b>	<b>SEPTEMBER</b>	<b>OCTOBER</b>	<b>NOVEMBER</b>	<b>DECEMBER</b>	<b>TOTAL</b>
<b>Southern Ohio CF</b>	<b>7</b>	<b>2</b>	<b>7</b>	<b>11</b>	<b>1</b>	<b>4</b>	<b>32</b>
<b>Warren CI</b>	<b>1</b>	<b>6</b>	<b>2</b>	<b>5</b>	<b>0</b>	<b>2</b>	<b>16</b>
Chillicothe CI	0	2	3	3	0	0	8
Ohio Reformatory for Women	0	1	1	3	2	1	8
Lebanon CI	0	3	0	2	0	2	7
Mansfield CI	1	3	1	0	1	1	7
North Central CI	3	2	0	0	1	1	7
Ross CI	1	2	2	1	1	0	7
Allen CI	1	1	0	0	1	2	5
Belmont CI	1	0	1	1	1	0	4
Grafton CI	1	0	1	1	1	0	4
London CI	0	1	0	1	1	1	4
Lorain CI	0	0	0	3	1	0	4
Lake Erie CI	1	1	0	1	0	0	3
Marion CI	0	0	0	0	0	3	3
Madison CI	0	1	0	1	0	0	2
Noble CI	0	0	0	1	1	0	2
Toledo CI	0	0	0	1	0	1	2
Corrections Medical Center	0	0	0	1	0	0	1
Hocking CF	0	1	0	0	0	0	1
Montgomery Educational Pre-Release	0	1	0	0	0	0	1
NE Ohio CC	0	0	0	0	0	1	1
Northeast Pre-Release Center	0	0	0	0	0	1	1
Oakwood CF	0	1	0	0	0	0	1
Ohio State Penitentiary	0	0	1	0	0	0	1
Pickaway CI	0	1	0	0	0	0	1
Richland CI	0	0	1	0	0	0	1
S Eastern CI	0	0	0	1	0	0	1
Trumbull CI	0	0	1	0	0	0	1
<b>TOTAL</b>	<b>17</b>	<b>29</b>	<b>21</b>	<b>37</b>	<b>12</b>	<b>20</b>	<b>136</b>



## EXCERPTS AND SUMMARY OF INQUIRIES BY MONTH AND BY PRISON

July 2008

## ❖ Allen Correctional Institution (ACI)

1 July 30, 2008

- Staff allegedly revealed information from inmate's unit file to other inmates. "...[Unit Manager] done a background check on me. **Found some sort of information in my unit file about me having a disease and not telling anyone. I have no knowledge of this information being in my file.**" "[Unit Manager] ...provided this information to all the inmates that went to his unit lying on me."
- Inmate filed informal complaint, grievance, and grievance appeal. The grievance response states insufficient evidence to support the claim, and provides no assurance that the allegations were fully investigated.
- Inmate's letter to the Governor was forwarded to DRC Central Office and back to the institution. **"Everyone wants to shuffle me around. No one wants to fully investigate this matter."**

## ❖ Belmont Correctional Institution (BeCI)

1 July 8, 2008

- Inquiry regarding **birds living in the inmate dining room**
- "...I am submitting this letter due to my concerns of **staff and inmates health being subjected to the risk of (infection and or disease) due to wild birds living inside the inmate chow hall** here at BeCI. The birds have been living there **for over four months or more and they fly around while the inmates are eating, disposing their droppings on the walls, windows, heat ducts, tables, food serving line, etc...**"
- **"...the birds drop their droppings on the uncovered food..."**

## ❖ Grafton Correctional Institution (GCI)

1 July 24, 2008

- "My primary concerns are the issues from my **herpes outbreak...** I seen an infectious disease **doctor on a camera**. He said it could be a **staph infection**, a secondary infection. He admitted he could not tell from telecom's instruments.... I don't understand **why after one year of dealing with this I haven't seen anyone from the I.D. clinic personally... I have seen mental health. The doctor over there...agreed my mental worries and concerns are stemming from my medical issues...**"

## ❖ Lake Erie Correctional Institution (LaECI)

1 July 11, 2008

- According to what was relayed by family of inmate, **dental staff performed extractions of multiple teeth from inmate's mouth**. Reportedly, after the dental procedure, the inmate began experiencing headaches and a fever of 105 to 106 degrees. He was eventually transported to an outside hospital where emergency **surgery was performed on his brain to stop an infection that had spread from his gums, reportedly due to the abscess not being treated properly**.
- Reportedly inmate will have **seizures for the rest of his life due to the brain damage** . Allegedly, after he was transferred, staff **did not provide him with seizure medication. As a result, the inmate reportedly experienced a seizure so severe that he had to be put in a coma to stop it**. Reportedly, the **abscesses were not properly treated** before dental staff extracted his teeth under those circumstances.

❖ **Mansfield Correctional Institution (ManCI)**

1 July 29, 2008

- “As of today, I have been in SC/DC for **19 days (nine unaccounted for and 10 part of 15 disposition)**... Throughout this process, the staff has committed many violations of Departmental and Institutional Policies!...During the writing of the initial incident report, CO...(the officer who **maced and restrained me**) **did not secure and submit a complete use of force report! I was not examined by medical staff** until between the hours of 1:00 a.m. and 2:00 a.m....I was not afforded the right of my 48-hour notice prior to the hearing,. The panel only consisted of **two members instead of three and I was not given the opportunity to make a statement on my behalf!**”

❖ **North Central Correctional Institution (NCCI)**

1 July 31, 2008

- Inmate was reportedly **assaulted by inmates who were seeking to extort him** and his wife for money and property. The first assault reportedly resulted in inmate being **stabbed in the neck**. The second assault allegedly resulting in inmate **being struck from behind with a blunt object** causing a laceration on his head. The third assault allegedly resulted in **the inmate needing crutches**. Inmate was reportedly **assaulted a fourth time by his segregation cellie who attacked him with a razorblade**.

2 July 22, 2008

- According to relative of inmate, inmate was **assaulted by other inmates seeking to extort him** for his property, and acquired relatives contact information. **Relative received threatening phone calls and a letter stating harm will be done to inmate if they do not receive what they want**. Relative of inmate allegedly reported this information to staff, but staff reportedly did not take corrective action.

3 July 21, 2008

- “The issues here at NCCI pertaining to **gang violence has been going on since mid-December 2007 and still continue**. The issues and concerns pertaining to gang violence could have or may have been prevented if only the Administration would have just **sat back and listened to our cries for help as well as others...** There have been several inmates who have or are currently **victims of gang violence** in this prison... The violence consists of **lives being threatened, being jumped, families being extorted threatened through the mail, inmate property being stolen by gang members, and inmates being extorted...**”
- “Gang members **kept saying they were going to kill him** [referring to another inmate]. **He then tried to hurt himself...He informed the mental health staff that he could not go back to the same block because the gang members are out to get him. The next day, inmate...was placed back in the block.**”
- “...We checked ourselves into PC. We saw the PC Committee and told them everything. Even gave them names, but **they did not believe us either.**”

❖ **Ross Correctional Institution (RCI)**

▪ July 22, 2008

- It was alleged that five officers entered inmate’s cell after he flooded it. The family relayed that he sustained **lacerations to his face, and was choked so severely that the blood vessels in his eyes burst, and may have received permanent damage to his vocal chords**.

❖ **Southern Ohio Correctional Facility (SOCF)**

1 July 31, 2008

- “This is regarding a matter of the **police beating me down while I was in handcuffs...I got found not guilty on causing bodily harm but guilty on resisting for which was wrong cause what does resisting have to do with COs kicking you in the face... They split my chin open. My whole face was swelled up and no one here will get back with me on my informal complaint.**”
- “**Now they’re saying they’re going to do it again. Round two, they said, and are still harassing me.**”
- “On Sunday June 1, 2008 when I got through eating and coming back...CO...told me to get on the wall and he started to shake me down. I turned my head to see what everyone was doing and he told me to turn back around. I did and **CO...hit me hard on my right side...He then threw me to the ground and I instantly put my hands behind my back while him and the other COs repeatedly stomped my face and spraying me with mace... When they told me to get up I did and couldn’t see where we was going and then CO...threw me forward. I fell and him and another gray shirt started punching me and kicked me in the face and split my chin open.**”
- “**They stand at the metal detector during chow and I will not go to chow on weekends because that’s the main time they do their dirt and I am in fear of my life...**”

2 July 30, 2008

- “**There was a hit placed on my life and I do not want to die because of a foolish mistake that I have made. I let my unit staff know of everything that was going on, but they don’t care...**” I am having problems with one of the biggest gangs... **I have made my unit staff aware of my problem, but they refused to put me somewhere safe... I don’t leave my cell because I don’t want to lose my life here...**
- “...I am currently on a **death hunger strike...** I went from 178 pounds to 133 pounds and I am still losing weight. **I don’t trust the food I am given because the (gang) run everything.**”

3 July 24, 2008

- “It’s become a very common practice of the SOCF RIB to place inmates on full recreation restriction and **allow these inmates no recreation time outside of their cells whatsoever...Inmates in 4B housing** are commonly placed on this illegal punishment... **It builds a deep sense of anger and hostility when cheated out of the one hour a day of recreation.** It’s very frustrating to me when that is unjustly taken away...”

4 July 22, 2008

- Inquiry regarding receipt of six letters from inmates who described a **use of force** incident on another inmate.
- “It was an incident on...where the correctional officers jumped on inmate...After the incident, several inmates **asked for statements to fill out, and we were refused...**”
- “...he [referring to inmate involved in alleged use of force] has been **without water, the correctional officers have not been feeding him and they stopped his outgoing mail.**”
- “...I witnessed CO...**repeatedly hitting inmate...in the face and head with their PR-24 sticks. That is a demonstration of deadly force, these COs beat this inmate to unconsciousness and still continued to kick him and punch him several times in the head and face while he was laid out on the ground unconscious** until he gained consciousness, then they picked him up. There was blood everywhere.”
- “...I did **hear other inmates telling COs to quit hitting him.**”

- 5 July 21, 2008
- "...A little over a week ago, I found out **that two inmates in this unit, with known gang affiliations, were trying to 'hire' other inmates to stab me and another inmate....Nothing has been done nor have I been interviewed.**"
  - "...I am sending...copies of the **informal complaints that I have filed regarding being assaulted and harassed with no action taken but overlooked and covered up** by the Administration at SOCF. This **harassment has turned into assault by an officer, and my safety is at risk everyday that I am here at SOCF... Officer...is asking inmates to cause me injury and he has offered to pay them when they took care of me.**"
- 6 July 18, 2008
- "...this is a life threatening situation and it has been going on almost one year, the whole time I've been in Lucasville...I am in **constant fear for my life because of inmates and staff... COs and administration workers have established relationships with inmate and some of these staff and inmates are part of the same gang being (six gangs named)... They are working together to try to commit serious body harm to me any way possible... I'm threatened on daily basis by inmate and staff...**
  - ...I was assaulted with a deadly weapon while handcuffed behind my back walking to shower... **I hope I get helped before they kill me or cripple me. Please tell me why somebody has to die or be severely hurt on deathbed** before central office speaks up or takes action."
- 7 July 17, 2008
- "...Right now in...**Officer...favors an inmate that is also a high-ranking (gang member). He is allowed slight favors here and they're in the form of light or no shakedowns, visits to other cells, choice work assignments, etc. They frequently speak together alone in hushed tones like a couple in a committed relationship would do... It allows the (gang named) an advantage because in looking out for particular inmates interest, the black and least favored are left at risk.**"

❖ **Warren Correctional Institution (WCI)**

- 1 July 24, 2008
- "...I had a protective control hearing back in January, and it was denied because I didn't tell them everything they needed to know... I went back out to population. I started having the same problems again...For a while everything was fine. But once I started being seen by certain inmates, they started **demanding money that's been paid to them, and when I couldn't pay it, I started getting jumped on again and people started taking things from my cell...I tried to tell administration but they ignored me... I fear for my safety and the administration won't come see what's going on because they already saw me before...**"

**August 2008**

❖ **Allen Correctional Institution (ACI)**

- 1 August 6, 2008
- "...I was able to pick out four of the inmates involved in threatening me...I identified these inmates and all of these inmates are known (gang members)... **I cannot return to GP** after it is known that I identified **four members of the (gang) for the threats.**"

❖ **Chillicothe Correctional Institution (CCI)**

1 August 12, 2008

- **“This is a life or death situation... I’ve been beat up and threatened to death, and forced to do some things that I didn’t want to. [Referring to another inmate] is making me do all these things including selling drugs in other dorms... He works with the administration and it is well known. Also, there is no confidential statements. If I went to the administration about it, I’ll be putting my life in even more jeopardy.”**

2 August 11, 2008

- **“I know CO...has established a relationship with inmate...He puts money on his books every month and brings him art supplies in. I believe this is a security breach because I know COs are not supposed to become involved with inmates.”**

❖ **Hocking Correctional Facility (HCF)**

1 August 11, 2008

- Inmate has reportedly been having **problems passing out** while at PCI and HCF. On one occasion it was reported that medical staff **told him to just drink more water**. Allegedly he has **hit his head while passing out, and he has never been evaluated for this problem**. The inmate was reportedly transferred to HCF from **PCI to receive oxygen, but he has not yet received it**. The inmate is **allegedly not receiving all of his medication and staff denied the inmate’s request for a wheelchair**.

❖ **Lake Erie Correctional Institution (LaECI)**

1 August 18, 2008

- **“Upon my release from segregation, I was randomly placed in a dorm where it is common knowledge that this specific dorm is young, heavily gang populated, and out of control... I found a sexually explicit letter on my bed written by an anonymous inmate. I have continued to report the constant sexual harassment, and negative instigation I get from these wild inmates. I requested to return to my original housing unit, but my current Unit Manager refuses to take heed to my concerns... All I want is to be housed in a dorm away from all the unwanted problems before I am hurt. I recently had a confrontation with one of these young inmates and it almost turned into me being assaulted. *I am the only transsexual here at LaECI and the Unit Manager seems to think my safety is a joke.*”**

❖ **Lebanon Correctional Institution (LeCI)**

1 August 27, 2008

- **“...I have been in danger since I went to RCI then here... I have asked for PC three times at RCI and LECI and refused every time...I dearly fear for my life. *I’d rather commit suicide than do general population again. No staff or mental health wants to listen...*”**
- **“When I went to RCI I was *threatened, I was almost raped by another inmate but all the COs and staff would tell me is to stand up and fight...*I refuse to fight someone. *It causes me relapse and want to hurt myself like cutting myself, banging my head off the wall.*”**
- **“The (gang members) always on my back...I would fear even to come out of the cell to go to chow, or rec. due to the fear I have of my life being in danger due to the nature of my case... I have tried GP in two different camps. I went to two different blocks in both camps. It did no good. **I was still in danger. I refuse to do it again.**”**

- 2 August 26, 2008
  - "...as I walked down the range **someone hit me in the head from behind with a combination lock in a sock to my head, as I fell, he beat me to my face with both hands a good 50 times, my face did not look human...The officers were nowhere to be found, he beat me for at least five minutes...**They are using administrative procedure to keep me, the victim, not the victimizer, the person who did this to me is the victimizer. **He is supposed to lock-up but why me?"**
- 3 August 22, 2008
  - Inmate reports that he is in **fear for his life and would rather commit suicide than return to GP...** Inmate states that **cellie is a gang member and tries to extort him. Inmate also relays that cellie stole his property** during inmate's pack up which took 12 hours.

❖ **London Correctional Institution (LoCI)**

- 1 August 28, 2008
  - According to the inmate, CMC **pharmacy and institutional physicians do not disclose the full amount of information regarding medications, their interactions with other medication, and their potential negative side effects.** Inmate reportedly experienced tendon pain after taking antibiotic. According to the inmate, he became aware that the pain might have been related to the antibiotic as tendon pain and damage is one of the documented side effects. According to his grievance, when he asked the Doctor what side effects he could expect to experience, he was reportedly only told a fraction of the negative side effects.

❖ **Madison Correctional Institution (MaCI)**

- 1 August 15, 2008
  - Inquiry regarding serious concerns about **safety of inmate and his brother.** Inmate's letter makes reference to being attacked by other inmates once he is released from segregation.

❖ **Mansfield Correctional Institution (ManCI)**

- 1 August 25, 2008
  - "...I reported to work to OPI...Upon arrival, a CO...scanned me in and I attempted to acquire my protective equipment (apron and gloves) from another inmate...who was passing out supplies. After making a verbal request, I was ignored by inmate...and CO...I politely selected the supplies and was immediately told by CO...to 'let him get them...[referring to CO] **appeared at my station a few minutes later cursing and pointing his finger in my face saying 'I run this shit, you don't run shit up in here.'** He then ordered me to scan out and return to my housing unit."
  - **"I was not permitted to leave OPI** and several minutes later another officer...entered OPI from the main entrance and Lt...arrived from the rear entrance."
  - "...a third party...arrived on the scene and approached me from behind. I was unaware of his presence and his personal intentions. **He grabbed my arm without verbal warning and I jerked my arm away and turned.** I recognized that it was a uniform officer and he instructed me that I needed to get cuffed. I began to comply with the procedure. **Once I was restrained CO...proceeded to apply pressure to my left pinky until it broke under his grip...** En route to the compound, I was **slammed and pinned into doors and CO...continued to apply pressure to my finger despite my cries of discomfort and my warnings of my heart condition.**"
  - "I was escorted to CMC on a round trip for further treatment. Upon my return I crossed paths with CO...at the receiving and discharge station. I asked CO... 'did you know **you broke my finger?**' He replied, **'yes, I broke your finger on purpose because you busted my lip.'** I was

**told...of the possibility of permanent damage to my finger because of the breakage from the doctor..."**

2 August 19, 2008

- "I had went up for a security review...I was recommended to a level two from a level three. I'm strongly informing...and yourself that a level two will not be good for me. I have **severe depression and very bad anxiety. My anxiety comes from crowded areas with too many people. I am very anti-social. That makes me a risk to myself and others...**I was in a level two before, but I got rode out for excessive tickets. **I could not handle it. It was too much for me."**

3 August 12, 2008

- "Around 7-4-08, **we had a riot of about 75 to 100 Bloods fighting with Crips.** They managed to hide it from the news media. On 7-21-08 in...4B **we had a three person fight. One guy was stabbed three times and was rushed to hospital."**
- "In cell...is a...guy who is laundry porter. He **runs a scam in which you pay him to do your laundry...** The money made from washing clothes is **used to pay other inmates who don't have much money to make wine in their cells...** runs a **tattoo business in his cell since inmates are allowed to visit in other cells, it's no problem.** He also had a **marijuana plant growing in his cell...** Scam **chow hall workers continuously bring food stolen from chow hall back to cell blocks and it's sold to highest bidder...** Quartermaster inmate workers **sell clothing...** My own cellie **brews wine in four gallon batches..."**
- "**My point is all this activity contributes to the fights and cell robberies. Many of which go undiscovered. It all adds up to an institution out of control dangerous for inmates and staff."**

❖ **Montgomery Education Pre-Release Center (MEPRC)**

1 August 27, 2008

- Inmate repeated report of **depression stemming from having no money in his account due to a \$442 RIB penalty for damaging a segregation cell, which he insists was damaged before he was placed in it, and reportedly being unable to survive without money for basic necessities such as toothpaste, resulting in problems with other inmates.**

❖ **North Central Correctional Institution (NCCI)**

1 August 18, 2008

- "...the '**men in black**' as we call them **literally tore up the whole institution as usual unnecessarily.** As a result my denture bath was found in the cube diagonally across from me and my tweezers were found on first street...I was missing two t-shirts and a pair of underwear."
- "...I checked with unit staff as to how to get these clothes replaced. **I was told to send a kite to Ms...she referred me back to unit staff. I sent an ICR to the Sgt. who told me to send an ICR to the Inspector who then told me to send an ICR to the unit manager, who never bothered to respond. So I filed a grievance. A week later I was called to the quartermaster. He angrily replaced my t-shirts and underwear. Even giving me underwear two sizes to big and refuses to exchange them for the right size."**
- "...the computer system in the cashier's office went on the fritz. **Suddenly funds are being taken from my account without authorization."**
- "**The lights are kept off all the time now in the sleeping area. Someone could attack you or steal from you and no one would know who. There goes security. The shower water is now lukewarm and ice cold before you are halfway through your shower. Many are not showering because you cannot get clean in cold water. Scabies will now run rampant."**

- *“Tempers are flaring. The staff seem to just want to sit around and not be bothered. This keeps up you may soon be looking at riots.”*

2 August 4, 2008

- *“...They pulled two of my bottom teeth and left one bad one. I asked why not pull all three of them? They told me there was a **limit of two teeth per visit...** I was informed **I have to be put on a long list to get my teeth cleaned before they will pull my last bad tooth that hurts very badly, also before they will do any fillings...**Please **help me get some dentures. I’m only 28 years old. They told me they did not put people on soft foods here. So I’m having a rough time eating.”***

#### ❖ **Oakwood Correctional Facility**

1 August 14, 2008

- (This inmate is not a mental patient, but rather a minimum security work cadre inmate.)  
*“Mr...has been assisting Mr...in harassing me for the past three to four weeks.... Mr...has been harassing, assaulting, and verbally abusing me by making **racial slurs towards me about my...heritage, and towards African Americans. They had dumped 60 gallons of water on me resulting in ear infection in which I was treated for...**I had to get antibiotics from medical...at my expense... **The hazing continued throughout the month with Mr...using a garden hose on my twice while I was using the toilet... This constant hazing has caused my job performance to decline. My work boots are constantly filled with water, dead birds left in my pockets and live four inch crawfish in my boots...**I could not continue working in this **hostile environment...**I could not perform my job to the best of my ability. The stress was too much... I asked at one point to go to the lawn crew and Mr...reply was the same as Mr..., **‘you don’t want to work with all of the niggers.’”***

#### ❖ **Ohio Reformatory for Women (ORW)**

1 August 4, 2008

- *“I’m writing in concern for the **special medications that are not being refilled on time...** In the past year, I’ve had a problem with this **issue at least once a month. I will go days without my special medications because the nurses haven’t reordered them before I have run out...**I was diagnosed before I got here and I’m one who truly needs their meds. I feel like **my life is being played with along with my mental status...** I can’t keep worrying whether I’m going to have my meds from one day to the next. Also, because I do have a mental illness, can you imagine what this is doing to my mental stability? **Finally if this is happening to me, think about how many other inmates this is happening to.”***

#### ❖ **Pickaway Correctional Institution (PCI)**

1 August 18, 2008

- *“I am **afraid to use the inmate grievance procedure** at Frazier Health Center at PCI because the **medical staff will retaliate by putting me in a strip cell for no reason and that’s what happened to me... I was placed in a strip cell and I cut my arm open because I was angry about how they did me. All I did was file a grievance on the medical doctor at Frazier Health Center.”***

#### ❖ **Ross Correctional Institution (RCI)**

1 August 19, 2008

- *“The CO packed my stuff up and the following items came up missing, eight CDs, one pair of Koss headphones, and an adaptor for my CD player. My Sgt. Filled out a **theft report** and I also filled out an **informal**. Shortly after that is when **I was beat by the COs. I was beat badly by four COs and a Lt. at Ross while in isolation.”***



2 August 14, 2008

- “I have medical problems and **cannot get medical help with my heart**. I have poor circulation in my left foot, my heart does not beat right, and it floods, it beats very slowly. I get dizzy... The guy that did the EKG would not even hook up all of the wires on the machine... There be times when he [referring to the doctor] would say to me, ‘what do you want me to do get out of here.’ The last time I saw the doctor about the problem, the nurse told the doctor that it is count time, so the doctor told me to leave. **I tried to tell him that I am having these problems, and he said to me “do you want me to put you in the hole?”**
- “...It **does not do any good to file complaints, no one cares**, and the Nurse Administrator... I tried to tell her that the doctor is not helping me with my problems, and **she said to me, ‘so nigger, what do you want me to do?’**”
- “...It **does not do any good to file complaints, because they all just lie and cover up for each other just like they did when those Correctional Officers dragged a black inmate across the yard with a rope around his neck, and a some other Correctional Officers yelled out, ‘we need to kill a lot of you niggers!’ That just happened in May of this year...**”
- “**They give these dogs here much better medical care than they do human beings...**”

❖ **Southern Ohio Correctional Facility (SOCF)**

1 August 14, 2008

- “...Two weeks ago **inmate...was being sexually harassed by CO...when he told CO...to stop, he was taken into the shower by Sgt...handcuffed and assaulted.**”

2 August 12, 2008

- “...From the start of my disciplinary control various correctional *officers have been threatening me with bodily harm, denied this writer of prescribed medications (by mental health), denied me the right of grooming (showers) at least five times each seven week days...* Officer...and Officer...has shook my...lock... down **tearing up personal property throwing legal documents all over the cell floor inside cell toilet!**”

❖ **Warren Correctional Institution (WCI)**

1 August 29, 2008

- “...while walking to my food service job, on the side of the “low road” within inches of the grass, I was **struck hard by an officer recklessly operating a motorized golf cart...** I’ve received **inadequate medical treatment due to an indifferent doctor who has expressed to me that none of my injuries are due to being struck.**”
- “...they placed this same officer in the medical department, while I was an inpatient there for two days, as a relief. Coincidentally, on two occasions I would leave the doctor’s examination room, this **same officer would go back there and return with adverse messages from the doctor....**I have a constant pain in my lower back...”

2 August 27, 2008

- Allegations:
- “...They have **dogged me since day one** here. **No hot water**, they know I go to OSU every three or four weeks here for my ... (disease)... Both doctors at OSU have wrote in my charts that Mr....will **lose his fingers. You keep him using cold water to wash his hands, or face...**”
- “This is six months in this camp, and **they have made me a mad man. Depression like I have never had my whole life, and just keep stressing me out, day after day...** I am living in, all dark roads, dark and very dim lights in my eyes, I got a few things running in my pride,

I have no heart truly in my body, what heart I got left is for ...but that's diminishing more and more. They made me do this..."

3 August 13, 2008

- "I am writing this letter with the **hope that conditions will improve** within the prison I am in... From the start of my first day, the *treatment of the inmates has been on a fast and steady decline. This has led to an increase of tension between inmates and the administration.*"
- "When you attempt to go through the *grievance procedure, retaliation should be expected for your efforts.*"
- "...*lack of food in the chow hall, mail that is delivered to the wrong cells with money orders still inside, mail that is held for weeks, and money orders that can take up to 30 days to post on inmate's accounts.*"
- "...the **visiting schedule being shortened to one hour 45 minutes. Commissary prices are 25 percent higher then where the state recommends. We are not allowed to have state soap, toothpaste, or shampoo, unless we are in seg.**"

4 August 5, 2008

- "I arrived at CRC...and my contact lenses were taken from me by the intake officers...leaving me **blind and literally defenseless** because CRC isn't equipped to have blind inmates."
- "I was transferred to my parent institution (WCI) in a mere (15) days. I arrived at WCI...and that the medical intake interview, the nurse said, '**how did you get sent here? WCI isn't equipped to house blind inmates.**'"
- "I had to **agree to pay an inmate to guide me to the commissary and back to unit...in order to eat because the block officers found it amusing that I couldn't see or they felt I was lying to them...**"

5 August 4, 2008

- "I was transferred from ...because of **problems with the (gang). In a nutshell, the (gang) wanted me to hold a knife for them. I refused. The COs found the knife and the (gang) held me responsible. The (gang) said that I owed them...** I was approached by several members of the (gang) and was told, '...we are going to get paid!'... **If I return to GP the (gang) will cause a situation in which I will be forced to defend myself and either I will be seriously hurt or I'll seriously hurt one of them...**"

6 August 4, 2008

- "...I was rode out of ...to WCI because I was **getting extorted** by two inmates at... The night before I was rode out... I was **jumped** by the (gang)...and **beat up real bad**. I was **sent to the outside hospital to get my ...sewn up**. Before the (gang) left my cell they told me that **if I told anyone about them beating me up, that I would leave prison in a body bag...**I was at WCI for like two or three days before the (gang) **came up to me pressing me for money. They told me that they got letters from their dudes at... telling them all about me. That I had to pay them...every month or they would kill me...** The (gang) came up to me and told me that they was **tired of waiting on the...so they was giving me until ...to have it sent to...** If it was not sent to that inmate by ...that **they would kill me. They told me that if I went and told anyone about any of this that they would kill me. They also told me that no matter what institution I am rode to, that they can have me killed...**"
- "...I stay in my cell and only leave it for chow, pill call, and work...He [referring to Unit Manager] is putting me under PC investigation...My Sgt. then told me that he was **not going**

to recommend PC for me, but that he was going to recommend an institutional transfer for me instead... Even after me telling the PC committee all of this, they then told me they was going to recommend an institutional transfer in lieu of PC... *The PC committee told me the reason they was not going to recommend PC for me, is because I have been locked up too long... If I am put out in population I am going to get killed because I gave up names of inmates that are members of the (gang). The (gang) already sent word back here to me saying that if I come out on the compound here or at any other camp I am a dead man.*"

### September 2008

#### ❖ Belmont Correctional Institution (BeCI)

1 September 24, 2008

- Follow up inquiry to special incident report regarding **death of inmate who was reportedly assaulted by his cellie.**

#### ❖ Chillicothe Correctional Institution (CCI)

1 September 23, 2008

- "Since I have been (sic) at SCI, I have **tried to get into programs...**I send in requests all the time and **all I am told is that I am on a list...**"
- "...I am **so heavily medicated that I am so paranoid and schizoid and hardly ever sleep for fear I'm gonna be hurt while I do sleep.**"
- "So she [referring to relative] calls and writes the Deputy Warden about getting me transferred to CCI, being I am up for hardship and she again explains the **seriousness of the situation, but with no effect. I am told 'Hey your...called' and that's it, so I cut my artery and tried to bleed to death.**"
- "Yes, **I'd like to be here at Chillicothe CI when I am discharged. They have a variety of programs and very good...personnel.**"

2 September 19, 2008

- "Mr...has been noted to **tell certain inmates that he's had sexual relations with a Ms...** He [referring to a staff member] also has stated that when he's at home off duty him and a few of his cronies pick up young college white girls who look good and are what people consider weekend warriors, meaning only **smoke crack on weekends.** Him and his pals call them rock stars, cause they **like rock or hard cocaine to smoke.** They **give these girls drugs in turn for sexual favors...** I have talked to one guy in particular who says she [referring to another staff member] **used to bring him marijuana...**"

3 September 4, 2008

- Follow up inquiry regarding **death of an inmate.** Inmate reportedly voiced complaints of knee pain and experienced cardiac arrest.

#### ❖ Grafton Correctional Institution (GCI)

1 September 24, 2008

- Inquiry to Parole Board Chair regarding reports of non-response to requests for reconsideration, seeking clarification as to whether such requests are to be answered.

#### ❖ Mansfield Correctional Institution (ManCI)

1 September 2, 2008

- "I was served with an 'Institutional Separation Order'...the separation paper states that I have a separation from... Now here is the breach of the separations order. Mr...[referring to an

**inmate who he has an institutional separation] is housed in the same block only eight cells away...I can't get moved to the block next door because...[referring to another inmate who he has an institutional separation] is in that block... The (gang) thought I snitched in some way, so a high price contract offer was made to anyone who would be willing to do harm to me and leave me within half inch of my life."**

❖ **Ohio Reformatory for Women (ORW)**

1 September 18, 2008 (From *mentally ill inmate*)

- "I was raped in...I was placed in close status due to me witnessing a rape on several inmates and an attempt to rape me. They might have gotten away with it, but I think they were caught...I was not given a shower or pads or panties for days. They washed mine one time and that was it. I was bleeding so bad they knew that I needed pads...The pain from the rape hurt like I just had a child. I hurt so badly! Then I lay on the floor screaming to go to the hospital. My legs were cramping up badly, and my head hurting...They had refused me any medical assistance."

❖ **Ohio State Penitentiary (OSP)**

1 September 26, 2008

- Inquiry regarding inmate's current **medical situation and prior treatment.**
- Inmate makes **alarming statements about his frustration and anger.**

❖ **Richland Correctional Institution (RICI)**

1 September 23, 2008

- "...I am writing to complain about certain **safety issues and AR's that are not being followed by the staff members in seg at RICI. I am also writing about some inappropriate supervision...** Me and my cellie are being **sexually harassed** by a CO..."
- "We are **denied recreation** when we ask for it."
- "CO...has **used force on me and did not report it.**"
- "We are being **denied all hygiene, change of clothes, pencils, kites, informal complaints, cleaning supplies and so on...**"
- "We have **mildew and black mold in our shower that's spreading.**"
- "I am being **denied medical attention** when requested."
- "The **most dangerous of all things they have going on is not having these emergency buttons fixed...I had to lay on the floor for half an hour before I received medical attention.**"
- "They also **short us on food.**"

❖ **Ross Correctional Institution (RCI)**

1 September 25, 2008

- Inmate alleges that the RCI inventory staff and the cook are **making him steal food.**

2 September 10, 2008

- Inmate relays that **new inmates are not permitted hygiene products until they can go to the store.** He also comments that he did **not have access to medical treatment and porters are not provided with cleaning supplies.**

❖ **Southern Ohio Correctional Facility (SOCF)**

1 September 26, 2008

- Conduct report unnecessarily included **names and information of inmates that could be a threat to the safety and security of the institution.**

- "...STG(security threat group) staff here at SOCF are out of control...This has to stop now before someone gets seriously hurt again..."
- 2 September 25, 2008
    - "I'm writing in regards to a very serious threat on my life from a CO..."
    - "...There was a 'hit' placed on me by inmates...I brought this to the attention of unit staff and administration, but nothing was done."
    - "I...was paying several inmates for protection..."
    - "I don't come out of my cell for rec., shower, anything at all because I know...these threats are serious... I don't know what else to do and its starting to effect me both mentally and physically."
    - "There are also threats from the (gang) coming back to PC because they said I snitched on one of their members..."
  - 3 September 19, 2008
    - Inmate reports allegations that **staff tried to create a conflict between him and another inmate**. Staff allegedly told inmate "A" that inmate "B" wrote an Informal Complaint against an officer using inmate "A's" name. Inmate "B" denies writing ICR and **inmate "A" believes that it was an attempt by staff to "incite violence."**
  - 4 September 19, 2008
    - "...Since the incident...I wrote *informal complaints, which were read and laughed about and thrown away...* He [referring to a CO] had my door opened and told me that the letter (to CIIC) and the informal complaint did not make it to Columbus or to the Institutional Inspector. Since...*I have been told by Correctional Officers, Sergeants, and Lieutenants that they will kill me here in Lucasville...* I should not have to do my time like this, *my life is in danger, and my out-going mail is being stopped.*"
  - 5 September 19, 2008
    - "You should not be surprised if no other inmates involved writes to tell you what is going on, staff have let it be known that retaliation will come to anyone who does." Inmate reportedly has been **promised by staff that he will be made level 4A within a few days...inmates had attempted to hire inmates to stab me...**
  - 6 September 18, 2008
    - "...I need for you and your office to *never make any phone calls or send any letters to the staff here at SOCF in regards to me (Please!). I'm on these people's bad side because I went outside these walls... I would rather lose my life than to keep going through this shit...*"
  - 7 September 3, 2008
    - "My life is in danger. I wrote a complaint and grievance regarding Sergeant...trying to *loosen a prisoner's handcuffs and get him to stab me* after we got into a fight. I was handcuffed, so if he stabbed me I could do nothing. Then Sergeant...tried to get a prisoner to shoot me with a blowgun... He [referring to staff] *threatened to kill me, called me bitches then said, 'This is for...' and maced me. Then he wrote a false fabricated conduct report to justify force used.*"

❖ **Trumbull Correctional Institution (TCI)**

1 September 26, 2008

- Inmate relays that he is being treated for **staph infection** and that he is being hindered from being able to apply treatments and dressings to his infected foot by the *leg and wrist shackles that are not removed during treatment appointments*. Inmate states that his *medications were intentionally dropped on the floor*.

❖ **Warren Correctional Institution (WCI)**

1 September 26, 2008

- Inmate states that a Corrections **Officer stole his property** when he went to segregation.

2 September 23, 2008

- *“...This place is out of control...What the heck is going on in this camp, two stabbings, six assaults, inmates with locks in their socks, nine inmates rushed to the outside hospital, and now...this morning 16 white and black on the rec. yard are full of blood... It was out of control, real bad, people bleeding everywhere...”*

## October 2008

❖ **Belmont Correctional Institution (BeCI)**

1 October 29, 2008

- “I am very openly gay, and daily by staff I am called **fag-bitch-nigger lover-punk and so on...** Mr....does not like fags and goes out of his way to treat me like shit.”
- “I feel unsafe and I am scared he will hurt me. **Mental health has talked to me and after they were done laughing at me I was put back on meds and made to feel worse.**”

❖ **Chillicothe Correctional Institution (CCI)**

1 October 29, 2008

- Inmate alleges that a Corrections **Officer is engaging in an unauthorized relationship with an inmate at the facility.**

2 October 29, 2008

- *“...I have kited everyone here at CCI with no response. I signed up to see a dentist in July of 2007. I still have not received a pass to see anyone...I’ve also been trying to get medicine for my hay fever for two months... It’s been over two weeks since I’ve seen the doctor, and I still haven’t received any medicine... I keep getting charged for these passes to nurse sick call, but still no medicine... I do not think it is fair I’m charged for their mistakes. No one should have to wait 17 months for medical help of any kind.”*

3 October 24, 2008

- *“...Three of the staff here have conspired to commit murder on me. I found out that a (gang) had a hit on me from my case... I was put in PC and I was questioned and put under investigation. I was told that the only way that I could leave was to refuse lock three times and did. When it came time for my LC hearing, Mr...and the LC Committee recommended that I stay. I had been in the hole for four months, and that’s when it all began.”*
- *“The COs had the food porters put feces in my food or at least I was told that by the porters and the COs... They did everything to make me scared, that they were going to kill me in there. Kept me up at night, told me I was going to die everyday...I was afraid to go to the white shirts because of the abuse that I suffered. When my LC hearing came up again, Mr...told me if I still want to leave I would have to spend four more months in the hole. I*

*could not spend four more months in there after five and a half months of abuse. I decided to take my chances on the compound...When I was leaving the LC room, someone said you are a dead nigger, we got you...Some COs and white shirts still say they will get me."*

❖ **Corrections Medical Center (CMC)**

1 October 1, 2008

- "I was told by CMC staff (Officers) and inmates (Cadre's) that my unit staff...was upset that I was transferring to CMC... I was told that both **my unit staff did not want me here...that trouble is coming...that they did not get to pick me, that I was being placed on them... Mr...called me into his office and made threats to me and told me that he did not want me here.** He also told me that I have **a target on my back...** From day one of arriving at CMC...it was all bad for me, my unit staff has placed a 'bulls eye' on my back by telling lies about me...I have heard from several other inmates that the **unit staff here at CMC has set inmates up with new cases and lied on them and have done things to get rid of inmates they do not want here."**

❖ **Grafton Correctional Institution (GCI)**

1 October 2, 2008

- "When I went to physical therapy the therapist read the MRI report and said, and I quote, 'Have you had surgery yet, and I replied no, then he asked me, so what are you doing here, I answered because they sent me here... I waited and waited and in the mean time my shoulder was getting worse, I started having more spasms, I couldn't sleep at night because of spasms I was having. I now have to use my other hand to lift my left arm sometimes because it's getting weaker and weaker... Sometimes it feels like my shoulder feels like its about to pop out of the socket."

❖ **Lake Erie Correctional Institution (LaECI)**

1 October 29, 2008

- "*He [referring to staff] has taken the initiative to broadcast my past to newly incarcerated inmates as his way of 'investigating' me...* He explained to me that he already knew that I wasn't involved or even there *because this 'confidential informant' told him everything, yet he still proceeded to somehow link me to this situation in attempts to intimidate myself into receiving the information that he wanted to hear. I was truly honest about the situation and yet he wanted me to construct a lie on paper about this inmate to appease his ego... Mr...has been known to have inmates write statements on one another than 'accidentally' show them to the opposing inmate, thus creating serious situations on the compound."*

❖ **Lebanon Correctional Institution (LeCI)**

1 October 15, 2008

- Inquiry regarding inmate's **personal safety** concerns.

2 October 1, 2008

- "...The **staff here are racists and they have a blatant disregard for ODRC policies...COs calling inmates B and Hos, punks, N word and the harassment by COs. I have been told by COs they don't give a fuck if they get wrote up...Inmates have been beat on for practice."**

❖ **London Correctional Institution (LoCI)**

1 October 20, 2008

- Inmate reports that **officer allegedly drew naked pictures of men and attached inmate names and another officer's name to the pictures.**

❖ **Lorain Correctional Institution (LorCI)**

1 October 21, 2008

- "...We have over 3600 people in here now and there is no place for all of them to be. It is so full and everyday they take more in. At meal time last night there was so many in our dorm that there wasn't a seat to sit and eat at. Some of them had to wait on other inmates to get done before they could eat. The ones that got done had to stand while the others ate their supper."
- "She [referring to staff]...told at least 20 of them that they weren't getting any more of their pills, that it was costing too much money for them when they didn't even need it... Someone needs to investigate this out before some of these people start dying. One of the men they took of his medication was out for yard and passed out. I don't know if he lived or not. All I do know they took him away on a golf cart they have in here and no one has seen him since..."
- "...the CO caught me telling them to write you concerning this and the CO said it wouldn't be a wise move."
- "I get up here...went in front of two doctors the next day here. They told me that I didn't need any medication – it was all in my head... I wrote everyone here I felt might help me to get it...but no one would write me back."
- "They told me to tell my...[referring to relative] that she had better never call here again or call your office that they got into a lot of trouble for this and they'll do what they want – they run this."
- "We are in a 62 man pod...but they have 189 people at this point in the pod. They have 29 beds on the floor that is full. You have no way of getting out of your cell to get on the phone because the line is so long."
- "There was two young new...that got raped a little over a week ago. The older men took them into a cell and...both of them."
- "There is at least 100 inmates to each CO on a shift."
- "This place was made for under 1000 people, I think 962, but there is over 2300 here now."
- "Dinner as late at 9:00 at night. They run out of food all the time."

2 October 20, 2008

- "I am writing you about so many people (inmates) in a place that is made for under a thousand. No one will do anything for you (COs). There is over 2800 inmates in here right now. Each unit has at least 180 people in it. Our unit has 29 bunk beds on the floor."
- "I have asked for toilet paper for four days now and still don't have any."
- "There is at least three days out of a week the only thing they give half of us is four pieces of bread and peanut butter."
- "The water that we take showers under is so hot you can't get under it. It will burn you. I asked the COs why it is so hot. Their comment, so people don't stay in it so long because there is so many that needs a shower."

3 October 2, 2008

- Follow up inquiry regarding death of an inmate. Inmate reportedly committed **suicide**. Incident was later reported as death by natural causes.



❖ **Madison Correctional Institution (MaCI)**

1 October 1, 2008

- “I had **property taken by staff and destroyed and never received a conduct report but the property is gone...** They even *kept me inside a dry cell without being able to use the bathroom. I beat the cage until blood ran down my hand and arm thinking that I would get attention so I could use the bathroom...I am still suffering from headache and uncontrolled bodily functions due to fasting and trusting that my religious rights are protected. They served us pork; they defiled my body during Ramadan! They do not care here!...When I threw up, my insides bled and still today, no medical attention!*”

❖ **Noble Correctional Institution (NCI)**

1 October 1, 2008

- “**Once I am released from NCI I will have no place to live, no job, no clothing, nothing at all. For well over six months I have been writing to the different departments here at NCI: Re-entry, Recovery Services...and each time I've been told that someone else would help.** I tried to participate in the Transitional Control program since I'm a non-violent offender...and was denied by the APA.”
- “The handbook issued by NCI provides information about the Re-entry program and boasts that ‘offenders are prepared to be released, and are better off at the time of their release than at the time of admission.’ I am **actually much worse off than I was upon admission...**”

❖ **Ohio Reformatory for Women (ORW)**

1 October 28, 2008

- “...Sergeant...called me into his office and **told me that God doesn't want me to be gay that God will walk away from me eventually from being gay...** He goes into the corner of his office and **hugs me. He rubs his hand up and down my back and says ‘how does it feel to be held by a man’ I leave his office mentally destroyed again...**Well as I was leaving his office Ms...an officer that he is extremely close to walks up beside me and tells me she saw that and she's going to do everything she can to have me removed from her cottage...As I was being led to Arn-4 I started having an **anxiety attack from each event and my last thought was trying to get to mental health, tell someone...** Staff and inmates tell me I was **kneaded, kicked, maced, air was cut off from a knee in my neck, my face was smashed into the ground and my arm was snatched out of socket. I am told that I was already handcuffed when they maced me and there were scratches on my back from where I was laying face down unable to move. One officer picked me up and the other was holding me down with his knee...Sergeant...that touched me came back here and threatened me. He told me don't make things any worse for myself than I already have.**”

2 October 16, 2008

- “...I have numerous hardships caused by the infirmary...Now I **may lose my foot. Months have gone by without medication. I have pain and burning sensations up my calf. Now they've included nerve damage...**”

3 October 10, 2008

- Inmate relays that she wrote an **informal complaint** on a staff member. Inmate reports that a staff member **poked her in the forehead several times, cuffed her for four hours, and placed her in segregation.**

❖ **Ross Correctional Institution (RCI)**

1 October 22, 2008

- Allegations:
- “I sent a kite to the...and the Unit Manager...asking to be put on PC...They came to my cell and said you are being let out of the hole. I then told them I was waiting on the appeal from the Chief of Classification to send an answer to my appeal to the last PC on the Warden’s decision to return to GP... I asked the Case Manager about the policy and he said they were not to return me to GP until the appeal was answered. And I asked to be put back on PC. So policy was not followed in this case... They said when I was leaving the hole that they were **putting me in the same block were I had the trouble with an officer...**”

❖ **Southeastern Correctional Institution (SCI)**

1 October 8, 2008

- Inquiry regarding inmates allegations of **staff visiting inmate’s ex-wife and biological son at woman’s home. Inmate states a nexus should be filed.** Inmate relays that he is related by marriage to an officer. The officer reportedly declined to file a nexus.

❖ **Southern Ohio Correctional Facility (SOCF)**

1 October 29, 2008

- Inmate states that he is having difficulty performing job assignment because of his medical issues. Staff has reportedly informed the inmate that they will not renew his **pain medications.** Inmate also reports that he was **denied the opportunity to shower or be provided with a washtub to perform hygiene in his cell.**

2 October 24, 2008

- Inquiry regarding request for transfer because inmate **states that those who killed his brother are at his same institution.**

3 October 23, 2008

- “CO...came to my cell, opened the security hatch and as soon as I put my hand up on the food hatch to get my meds which this CO had in his possession (illegally), CO...then stuck his mace to and/or in my food hatch and began to spray me with mace... CO sprayed me with mace unprovoked and unjustified!... The prison staff/employees constantly abuse the use of mace in SOCF...Is there any information you can provide me with that describes ‘the exact criteria’ that has to be presented in order for these COs to utilize their mace?”

4 October 22, 2008

- “I feel like they are going to kill me. I fear for my life. They will not let me talk to anyone. So please I would like to talk to someone.... They called me racial words and made me do stuff... I really need help. I will kill myself. I would like some help.”

5 October 20, 2008

- “...I have been having **problems from an officer** down here who is the regular in...this officer has **turned the inmates against me in that cellblock and while I was over there I received death threats by inmates.... I hung myself... I mutilated my body in order to get out of the cell block because inmates were going to come in my cell and jump me...**”
- “...*Officer found me in my cell bleeding from self-harm, he called me a coward and a pussy and said ‘if I had a can of mace I would spray the fuck out of you...* At this time an officer that came down handed him a can of mace, I was cuffed behind my back with no shirt on just blue state pants and a pair of state boots. On seeing this officer hand him a can

- of mace, **I retreated to the back of my cell. At this time he reached his hand into my food hatch and began to spray me all of my back with mace while saying, ‘how does that feel you fucking pussy...** This officer then said to the officer that handed him the mace, ‘We’ll say he spit on us.’”
- “On...I was sleeping. This officer made rounds **about 4 a.m. When he got to my cell he kicked me cell door and woke me up.** I remained in my bed until he got on the...range, then I went to my door to see who was on the range, at this time this **officer extended his arms while looking at my cell and said ‘I got you bitch.’ He then returned to my cell with a can of mace and said to me ‘you got a fucking problem, you want to harass me by jacking on me while I walk down the range, I’ll pop your hatch and spray the fuck out of you.’**”
  - “I tried everything I could to leave the cellblock. **I showed this officer a six inch knife and he said, ‘oh that’s nothing,’ then I mutilated my left arm. He did nothing but leave me there until first shift and commenting before he went home, ‘Fuck you bitch, I hope you die in the morning.’**”
- 6 October 17, 2008
- “The **COs that work here do stuff like call me names and hit me for nothing...The COs tell the other inmate’s to put shit in my food and they do it.**”
  - “**And I am scared for my life. I need to go to PC. These other inmates tell me they will kill me...**”
- 7 October 16, 2008
- “Two weeks ago a **CO jumped on me and attacked me simply because I guess he was frustrated and has problem with me because I was doing my job in the kitchen too slow for him.**”
  - “I am not trying to play victim or nothing but **I had COs call me niggers and threaten me plenty of times down here. I never got called a nigger until I came to SOCF... I had COs tell me they can’t wait until I get out the hole so they can kick my ass, etc... They didn’t even give me my writing paper and envelopes when I came to the hole. They even threw some of my incoming mail away.**”
- 8 October 9, 2008
- “**I was almost killed at SOCF...**”
  - “**...I fear for my life down here at SOCF. Also the administration down here at SOCF is trying to cover this incident up... I was beat up, Myself and two other inmates were in a fight. However, when the COs came to stop us from fighting, we was hit with seven things of OC after we had stop fighting. I was also hit with the night stick two times...I also was hit with OC while a 250 pound man sat on my head. I told medical about what was wrong with me. Nothing was done.**”
  - “**Anyway, I have been putting in paperwork about all of this ever since. So I have been getting retaliation from the COs ever since. I’ve been told to stop putting in paperwork or something bad will happen to me. My mail has not been sent out (or) lost. My money orders have come up missing.**”
  - “**Once inmate...received his meds, he walk all the way back to his cell then turned back around and waited on me by the trash can... As I came down the stairs the inmate came at me with a knife... I was stabbed three times, once above my right eye, once above my face, which caused my teeth to come out, then once in my right elbow.**”
  - “**Anyway, the COs let this inmate try to kill me...I was told by a CO that I was being punished for the paperwork...I am scared to eat my food, so I only eat one time a day. If I do get killed down here, please know I did not kill myself.**”

9 October 2, 2008

- “There was an inmate...who received a note from inmate...and inmate...that **explained they would pay inmate...to assault me...** A Corrections Officer...was doing a cell search and found this note and asked inmate...what it was all about and returned the letter to inmate...When I returned...**I was paying for protection from several inmates and they promised nothing would happen to me.**”
- “...I was already **speaking to my unit staff before I returned...about threats from inmate...and inmate...but nothing was done. I was only mocked and told I was a liar. I stopped going on the rec. chain. I also don’t come out to shower or any other reason only to speak with unit staff because I was threatened I would be assaulted....There is no logical explanation why I should be forced to stay in a an environment where clearly my life is in danger.**”

10 October 2, 2008

- “She [referring to staff] **did not see a reason why I should stay in PC...** Me having a **hit put on my life from (gang)...** I still feel that **my life is still in danger...** So I feel like **I will end up dead or really hurt badly...**”

11 October 1, 2008

- “The problem is **STG put my name and comments in this inmate’s ticket as a ‘confidential statement’ as if it was factual...thus attempting to put me in danger and falsely convicting someone...** This could have been serious. This is not proper procedure. I feel the STG Dept. tried to have me assaulted or stabbed by using my letter as a factual statement...”

❖ Toledo Correctional Institution (ToCI)

1 October 30, 2008

- “...My grievance is about my **cane and use of the elevator being taken from me. It’s about me falling down flights of cement stairs because I’ve not used stairs for almost five years...** It’s about a **doctor reading an ICR that I wrote on him, and his irrational and abusive behavior after reading the ICR. He’s screamed unprofessional comments at me in front of nurses and Lt. and Capt. one of which told him he shouldn’t be making those kinds of comments.**”

❖ Warren Correctional Institution (WCI)

1 October 28, 2008

- “My **heels and ankles have been broken and I can hardly walk at times. I don’t think I can handle being on a chain trying to walk and a lot of younger inmates trying to head butt each other or just fight.... I have refused to lock here at WCI.**”
- I’ve been **trying to get my medications adjusted or just be put on the medications I need to be on for my mental condition...** When I am taken off my medication, I don’t sleep or relax. This means for **seven days before I received the conduct report that put me in the hole I had no way to relax.**”
- “This same officer jumped me at Nelsonville Hospital and **used unnecessary force on me while I was chained up with a broke hand.**”

2 October 22, 2008

- Inmate reports allegations of **sexual harassment and use of force.**

- 3 October 16, 2008
- "...The **protective control process** here at WCI is **not being done by the AR or DRC Policy for protective control...** When an inmate request PC and goes in front of the PC Committee, there is **only two committee members in that room talking to him...** She [referring to staff] does not tell you that you only have five calendar days to appeal... (and) **does not inform you that your written objection has to be done on the objection to protective control decision form (DRC 4259).** And she does not send you that form or tell you how to get it..."
- 4 October 14, 2008
- "...An inmate...**hit me in the back of the head** and he went to the hole. Then **he sent word out to some of his (gang) buddies that I had to pay him \$... or get off the compound...** His (gang) buddies sent word back to him and **he told them to jump me. Then they dragged me into one of their cells and beat me up...** The [referring to staff]...*did tell me the day this happened that they would probably just make me go back out to the compound and if I did not go they would get me for refusing to lock and send me to Lucasville...*"
- 5 October 9, 2008
- "...the people here **did my PC investigation, but denied me and instead they told me I would be given an institutional transfer in lieu of PC...I don't think they are aware of the seriousness of my problem.** I got into it with the (gang) and the (another gang). Two of the largest gangs in Lebanon. Now I was told they are going to try and dump me off on LeCI cause it would be easier for them as far as paperwork goes...I don't have any problem with where I go as long as I don't go to LeCI cause I have gotten *threatening messages about there is a hit on my head...*"

#### November 2008

##### ❖ **Allen Correctional Institution (ACI)**

1 November 17, 2008

- Correspondence pertaining to **denied access to sex offender programs.**
- **Parole Board will not release inmate until inmate completes** specific program.

##### ❖ **Belmont Correctional Institution (BeCI)**

1 November 13, 2008

- "...CO...and...called me up to the desk and **told me to check into the hole or they was going to beat me up so badly I was going to have to go to the hospital...** After count they told me to bring all of my belongings to the desk and they took me to the sally port and **said to swing on them so they could beat me. Then they said if I don't move out the house they were going to beat me and say I swung on them and everyone would take their side cause I was just another nigger and I don't matter...** He said if I don't leave they were going to get me one way or the other and get away with it cause they stick together here and no one likes niggers around here. I went through the proper procedures already and just *don't feel safe knowing that the people who are supposed to protect me are waiting to beat me at the first opportunity.*"

##### ❖ **Grafton Correctional Institution (GCI)**

1 November 17, 2008

- "...Once outside of...as witnessed by other inmates, inmate...requested a light for his cigarette. At that time **Lt...used abusive excessive force that was totally unnecessary, in**

that he grabbed...him down hard to the ground on the concrete and other officers assisted at this time..."

❖ **London Correctional Institution (LoCI)**

1 November 25, 2008

- Inmate was taken to a local hospital. Doctors at hospital informed him that he was in need of treatment. Institutional **doctor decided no action would be taken because he was going to be released soon**. Family reported that the inmate has had several problems after his release, which reportedly resulted from the incident.

❖ **Lorain Correctional Institution (LorCI)**

1 November 10, 2008

- "...I am **very depressed now. I was on meds on the streets...**"
- "I get to prison (LorCI) and the **psych doctor talks to me for five minutes and says okay, I am taking you off of your meds... If I say I'll hang myself or kill myself I bet I get some help then.**"
- "I am in an **overcrowded cellblock... LorCI (my life is in danger), overcrowding, safety hazards, beds on the floor, fire hazards, death trap with too many people in one cellblock, dirty showers, dirty cells, paint chipped walls, no medical care. This is a sad place to be in...I hope a serious fight or riot don't happen while I'm in here. We don't need another 4-11-93 SOCF riot.**"

❖ **Mansfield Correctional Institution (ManCI)**

1 November 3, 2008

- Follow up inquiry regarding **death** of inmate.
- Inmate previously voiced complaints regarding **medical care**.

❖ **Noble Correctional Institution (NCI)**

1 November 12, 2008

- "The next day he **ends up dead and they say he hung himself. He was still in his blues and his boots 24 hours later after being in the hole handcuffed...** I stay out of the way, to try to keep my mouth shut, because **something is not right...But this incident has sent a shock wave through this camp. I worry a little because there is no telling what some of these guys will do...**"

❖ **North Central Correctional Institution (NCCI)**

1 November 7, 2008

- "On multiple occasions I went to medical and seen nurses and doctors. I was **always given ibuprofen for the pain and told to return in a couple of days**. Once medical had given me a jar and told me they needed a urine specimen. Back at the dorm, while **trying to urinate in the jar, the pain was so bad, I passed out.... I'm in pain and no one here will listen, let alone help me.**"

❖ **Ohio Reformatory for Women (ORW)**

1 November 3, 2008

- Inquiry regarding inmate who reported that another **inmate drugged her**.

2 November 3, 2008

- Inquiry regarding various letters received pertaining to inmates in celled housing units Arn 1 and Arn 2 moving together into dormitory setting.

- **“...My fear of Hale (dorm) is due to safety. There are several separation orders between Arn 1 and Arn 2. They are so bad that they will not take us together to get meds anymore, we walk various routes at meal times in order to separate us but yet they are going to put us together with an open dorm setup.”**
- **“...Level 3 inmates are very malicious and vengeful. Over the past year I’ve heard of and witnessed events that are more bold than any in the past.” The vicious and illegal medications in other inmates cells, stolen inmates property...inmates have vindictively accused inmates of false sexual assaults and there has even been an incident of which a group of inmate’s set another inmates property and mattress on fire!!... It will be chaotic and pandemonium...”**
- **“We would fight members of Arn 1 and they would fight members of Arn 2. They would have sexual relations, and they’d exchange contraband, when we were allowed to all be together. Since being completely separated the above incidents have been minimized.. The Arn complex in a dorm setting will lead to more fighting, more consensual physical contact, sexual assault accusations, more robberies, and more contraband...”**

❖ **Ross Correctional Institution (RCI)**

1 November 12, 2008

- **“...Several experiences here where inmates are getting access into other inmates cells when relief officers are on duty. The inmates are changing identification cards on the outside of the cell. They know that a relief officer that is not familiar with the inmates or block will easily be persuaded to open a cell door. As long as a relief officer can see the outside ID card on the door, he will most likely open the door without looking twice. The inmates that are doing these thefts know this... I know this institution instructs officers on how to look at ID tags on doors before opening them for inmates, but in some cases the officers are not checking both inside and outside door tags thoroughly and this is why thefts are occurring...”**

❖ **Southern Ohio Correctional Facility (SOCF)**

1 November 10, 2008

- **“...a CO...causing deadly serious problems in this block with and between all of us, except for a few chosen pets!...[referring to staff] opens up and reads all incoming kites and ICRs that come back...”**
- **“...Not too long ago they put in computers for legal research only. But inmates can do look up what other inmates are in prison for. It causes a lot of problems, fights, and extorting! ...[referring to staff] has...pets check out what every guy that moves in this block is in prison for. If it’s for rape, sex offenses of any kind, she has her pets rob their cell, plant a shank, or fuck the guy up. (stab or beat him) something!**
- **“We never receive recreation, even the mandatory minimum amount of time. Well, once again, they cancelled our entire library period, three times in exactly a seven day period... The true reason we keep getting cheated on our rec. and library time, and why our entire periods keep being cancelled, is that *staff are in the library, sleeping, playing cards, but mostly, gambling!... Other staff are tired of having no help, but worst of all, scared to death that something could jump off or staff badly hurt with such a lack of coverage.*”**
- **“They also stopped providing free state soap, which many of us use for our bodies, as well as for doing our laundry... We just had to go one and a half weeks on one roll of toilet paper.”**

## December 2008

## ❖ Allen Correctional Institution (ACI)

1 December 18, 2008

- Inmate allegedly has neurological inability to cohabit in a cell with other inmates. Inmate mentions that staff recommended him a single cell when he transferred to Allen Correctional Institution. Inmate reports that **forcing him to cell with another inmate will prove volatile and ultimately result in inevitable conflict.**

2 December 9, 2008

- It was alleged that an accident occurred because the correctional officer responsible for his supervision, forcibly **kicked the cuff chute closed, severing his finger.**
- “The investigation was not conducted immediately, rather **individuals were interviewed after too much time had been permitted to elapse (over a week), allowing for witness intimidation...** The Correctional Officer in question was not given administrative leave, nor temporarily reassigned to a different post... It was my experience that...[referring to staff] **was biased, tried to put words in my mouth, and subtly attempted (although perhaps unconsciously) to influence my testimony.**”
- “I was interviewed...At one point, he did not seem focused on the investigation, but more interested in whether I may be at risk for disclosing information to persons outside the institution... It would be physically impossible for inmate...to sever his own finger, given my understanding of the conditions... I also stated that because of the potential seriousness of the incident, I question the objectivity of an internal investigation...”

## ❖ Lebanon Correctional Institution (LeCI)

1 December 19, 2008

- “I was told that although it cannot be seen by a regular x-ray that I would need a CAT scan... [referring to medical staff] not only refused to extend the working medication...but he also refused that I receive a CAT scan.”

2 December 4, 2008

- Inquiry regarding two **inmates who allegedly are assaulting and preying on other inmates.** Inmate stated that he **would have these two inmates stabbed by the (gang) if nothing was done.**

## ❖ London Correctional Institution (LoCI)

1 December 4, 2008

- Inmate reportedly was **without medication for weeks and had to wait three days to see the doctor under pneumonia like symptoms**

## ❖ Mansfield Correctional Institution (ManCI)

1 December 4, 2008

- “...I am constantly having problems with staff members at ManCI... A Correctional Officer...made several **sexual hand movements** while I was at recreation... He then **entered...recreation in local control with a pork hot dog hanging out of his zipper** acting like it was a penis. I called him a homosexual, but not in those words. He then **called me a pork eating ‘nigger’ and threw this food item at me in the recreation cage.**”



## ❖ Marion Correctional Institution (MCI)

1 December 19, 2008

- “Due to this *disease*, over half of my digestive system had to be removed. The majority of the food served here at MCI, I cannot eat or digest it. If I try to eat it, I end up in bed with severe abdominal pains until it passes through my system... I have been trying to get something done about this since the menu changed almost two years ago. I have contacted...[referring to medical staff] numerous times. He either spins me or does not answer my kites at all. In the kite that he did answer, he stated that he would set up a meeting...It has been well over six months now and I still have not had that meeting...”
- When...[referring to medical staff] was interviewed about the grievances, he lied to make it appear that the problem was my fault not his.”
- “...I am not being served nearly enough food that I can eat... I do get snack bags per day, which helps a little.”
- “The doctors agree with me, but the staff here refuses to do anything to correct the problem.”

2 December 10, 2008

- “[There was] not one single time I was in that [holding] cell that I could not have taken a gun from a CO had I been inclined to do so.”
- “The escort officers were then supposed to take me to Corrections Medical Center and admitted for lab work and some testing. The escort officers failed to do this and left me sitting chained up in the OSU holding cell until approximately 3:00 P.M. The officers were running out the clock for shift changes or over time pay.”
- “When we reached CMC the officer that admitted me asked the escort officers ‘where have you been, he was supposed to be here this A.M. The lab people have already left for the day.’... The doctor wanted to cancel my...surgery because the lab work was not done the previous day at CMC as it was supposed to be done.”
- “My trip to OSU and CMC was supposed to be two nights but due to careless attitude of escort officers this nightmare took ten days.”
- “I also note that I got none of my medications that first night in CMC.”
- “a...employee brought me a cup with a full days supply of meds all at one time. I only took...since that is what I am supposed to take in the A.M. I have been specifically instructed by several doctors...not to take all these chemicals into my body at one time... I gave the rest of the pills back to the man who...said, ‘you refuse?’ I explained that these are not all to be taken at one time. I later discovered this is a trick at CMC. IF you give back a med because it is in conflict with another medication or it is the wrong time they ask, ‘you refuse?’ and mark your card. They use this tactic to cover inmate complaints and staff mistakes if inmates raise any questions about meds.”
- “One man had been in surgery...and had an empty stomach. His medication was only supposed to be taken with food. The med cart guy said, ‘you refuse?’ The patient explained he could not take medication on his empty stomach.”
- “Shortly thereafter about 6:30 A.M...[referring to another inmate] was bleeding with blood running down his leg and on the floor where some sort of gauze packing had fallen with blood on it. At that time he asked a...CO to call a nurse due to his bleeding. [referring to the CO] said, ‘I can’t it is shift change.’ There was blood on his PJs and bedding on the floor. He kept asking everyone that came by the room for a nurse. He did not get a nurse until 11:04 A.M.”

3 December 9, 2008

- According to what was relayed, the inmate refused several orders to remove his hands from the cuff-port. Reportedly, an officer forced the cuff-port closed, and shut the

- inmate's hands in a cuff port of his cell, resulting in cuts and bruises to the inmate's hands.** Reportedly, when the nurse arrived to examine the inmate, the **officer stated that the inmate was refusing medical attention. The inmate stated that it was not until another officer later reported what occurred that the inmate received medical attention. According to a brief phone conversation with a staff member, the incident was not referred to a use of force committee for investigation.**
- ❖ **Northwest Ohio Corrections Center (NEOCC – Federal)**
    - 1 December 18, 2008
      - “...I have written sick call about a digestion problem...For **months now, I have tried over and over the same medication (...cause headaches and worsen my heartburn).**”
  - ❖ **Northwest Pre-Release Center (NEPRC)**
    - 1 December 18, 2008
      - “I would like to report the **unsanitary kitchen.** There are a number of things, first there are **mice running around the kitchen. There are no traps at all laid down. Their mice are tearing into the bread and eating it. Also, the mice are using the bathroom on the loaves of bread. It is very unsanitary that the inmates do not wipe off the packages of bread. They just serve it. Also the food coordinators tell the inmates to serve outdated food because it does not smell bad.**”
      - “**The food coordinators do not prepare enough food for the whole compound.**”
  - ❖ **North Central Correctional Institution (NCCI)**
    - 1 December 9, 2008
      - Inmate relayed that he was caught with pills under his mattress, which reportedly resulted in the medical department suspending his prescription pain medications. Inmate is reportedly confined to a wheelchair, and reportedly endures **a great deal of pain due to injuries associated with an accident.**
  - ❖ **Ohio Reformatory for Women (ORW)**
    - 1 December 8, 2008
      - Inquiry regarding reportedly **unanswered Informal Complaints.** Inmate reports medical concerns including **not being seen on sick call** in spite of completing a bottom bunk order.
  - ❖ **Southern Ohio Correctional Facility (SOCF)**
    - 1 December 30, 2008
      - “I placed **informal complaints in and this one person tells me to contact someone else, and no results!**”
      - “I went to segregation...and the very next day, the **head of the (gang) and two other (gang members) went to segregation. So I was made out to look like a snitch... I really need PC, my life is in serious danger... The (gang) here and at ManCI are writing all prisons, spreading the word about the price over my head...**”
    - 2 December 23, 2008
      - “...SOCF has *stopped all my chronic care medications, pain medications, and acid reflux medications, and other convicts citing budget costs and stating to some: Don't come to prison if you want medical attention.*”
      - “...[referring to medical staff] **take a month-and-a-half or three months to respond or address sick call slips....SOCF will not prescribe us medications from CMC or OSU...**”
      - “...Discusses our medical conditions and problems with COs inside the rooms when we finally do get to see [medical staff member]... **Nurses sick call is conducted in cell blocks**

**without any privacy... There's no privacy, no confidentiality at all. We have to discuss our medical problems in front of five to six other inmates and the CO...The...[referring to medical staff] *do not take vitals or actually examine inmates when you see them. Sick call is conducted as going through the chow line***

- **"My condition is getting worse I'm in so much pain..."**
- **"...Convicts who have permanent damage due to...[referring to medical staff member] *malicious practice...*"**
- **"...[referring to medical staff member] *without prior consultation discontinued the medication... [referring to medical staff] advised me that if I refuse to accept my...medication after three times it can be 'forced' on me. (strapped down and injected with medication).*"**

3 December 15, 2008

- **Inmate has allegedly experienced *frequent delays in receiving medication.***
- **Inmate comments that *staff do not respond until hours expire and he experiences extreme pain, nausea, and blurred vision.***

4 December 15, 2008

- **"...we all...observed an inmate...who was *handcuffed and shackled being dragged down the hall while being kicked in the face and punched by several officers and sprayed with chemical mace... This inmate's whole face and head was orange from the canister being sprayed into his face at point blank range while officers held his face and head up whereas it would go directly in his face. Someone needs to come down here and see if this inmate is O.K. or not.*"**

#### ❖ Toledo Correctional Institution (ToCI)

1 December 12, 2008

- **"I've worked with the OSP (patrol) and investigators...about CO's bringing in drugs... There have been *threats about my life and even letters to my people (mother) threatening them. I saw the PC Committee and they have done nothing... The inmates are threatening me and my family...I don't know what to do...*"**

#### ❖ Warren Correctional Institution (WCI)

1 December 19, 2008

- **Inquiry regarding inmate's medical condition. Inmate alleges medical staff ignore his concerns.**

2 December 18, 2008

- **Since I've been here...there's been *stabblings, gang fights, wine, all of the usual*, but I've never seen an administration able to cover each others backs so well and apply whatever rules and rules of punishment they so please... When I get punished for another man's mistake, we both know what history has taught. **When administration punishes in a group, the inmates act in a group.**"**

## CIIC DATABASE: CONTACTS AND CONCERNS 2007 and 2008

### Number of Contacts

In 2007 and 2008, the CIIC received contacts regarding the 32 Ohio prisons, the privately owned and operated Northeast Ohio Correctional Center, plus an “Other” category that includes local jails. In all, CIIC received **4,221 contacts** in the biennium, ranging from **two** contacts regarding the **Montgomery Education Pre-Release** Center, to **733** contacts regarding the **Southern Ohio** Correctional Facility.

- **North Central** Correctional Institution and **Marion** Correctional Institution rank second and third respectively, with **236** contacts regarding **North Central** Correctional Institution, and **234** contacts regarding **Marion** Correctional Institution.
- **Mansfield** Correctional Institution ranks a close fourth with **227** contacts.
- **Warren** Correctional Institution ranks fifth with **215** contacts.

### Number and Type of Concerns

With each contact, one or more problems, issues or concerns is relayed and logged in the CIIC Database. Reported concerns regarding the prisons total **17,064** in 2007 and 2008. The categories of concern used in the CIIC database are similar to those used by the Department of Rehabilitation and Correction in grouping the subject of grievances.

The largest number of reported concerns falls in the category “*Staff Accountability*” with **2,654** reported concerns. The category includes: **Access to staff, and failure to perform job duties, respond to communication or follow policies**. The second largest group of complaints is the “*Force/Supervision*” category, with **2,173** such reported concerns. The category includes:

1. **Use of force with no report,**
2. **Abusive language,**
3. **Racial or ethnic slurs,**
4. **Conduct report for no reason,**
5. **Intimidation/threats,**
6. **Retaliation for filing a grievance, a lawsuit or for voicing complaints,**
7. **Privacy violations and**
8. **Harassment.**

The two categories of Force/Supervision and Staff Accountability are subcategories of “*Staff/Inmate Relations.*” *Health care* is the third largest category of reported concerns, with **1,707** received in the period. Reported concerns regarding the Inmate *Grievance Procedure* rank fourth with **1,414** logged complaints.

During the biennium, the 4,221 contacts regarding the prisons relayed a total of 17,064 problems, issues or concerns. The largest volume of concerns falls into the categories of Staff Accountability, Force/Supervision, Health Care, Inmate Grievance Procedure and Non-Grievable Matters. The table below shows the number and percentage of reported concerns in each category. The top four categories are Staff Accountability, followed by Force/Supervision, followed by Health Care, then the Inmate Grievance Procedure. These top four categories comprise 46.6 percent of all reported concerns system-wide.

**Table 27. NUMBER OF CONTACTS RECEIVED BY CIIC REGARDING THE  
PRISONS WITH BREAKDOWN BY INSTITUTION  
FROM JANUARY 1, 2007 TO December 31, 2008**

<b>INSTITUTIONS</b>	<b>NUMBER OF CONTACTS</b>
<b>Southern Ohio Correctional Facility</b>	<b>733</b>
<b>North Central Correctional Institution</b>	<b>236</b>
<b>Marion Correctional Institution</b>	<b>234</b>
<b>Mansfield Correctional Institution</b>	<b>227</b>
<b>Warren Correctional Institution</b>	<b>215</b>
<b>Chillicothe Correctional Institution</b>	<b>201</b>
Grafton Correctional Institution	190
Ross Correctional Institution	181
Allen Correctional Institution	173
Madison Correctional Institution	164
Ohio State Penitentiary	160
Lebanon Correctional Institution	158
London Correctional Institution	146
Trumbull Correctional Institution	129
Lake Erie Correctional Institution	127
Pickaway Correctional Institution	121
Toledo Correctional Institution	112
Ohio Reformatory for Women	110
Other	104
Richland Correctional Institution	87
Noble Correctional Institution	71
Belmont Correctional Institution	64
Hocking Correctional Facility	41
Correctional Reception Center	40
Lorain Correctional Institution	35
Northeast Ohio Correctional Center	35
Oakwood Correctional Facility	33
North Coast Correctional Treatment Facility	26
Southeastern Correctional Institution	26
Corrections Medical Center	16
Franklin Pre-Release Center	12
North East Pre-Release Center	9
Dayton Correctional Institution	3
Montgomery Education and Pre-Release Center	2
<b>TOTAL</b>	<b>4,221</b>

**Table 28. NUMBER OF CONCERNS REPORTED TO CIIC  
REGARDING THE PRISONS  
FROM JANUARY 1, 2007 TO DECEMBER 31, 2008  
BY CATEGORY OF CONCERN**

Category of Concern	Number of Concerns
<b>Staff Accountability</b>	<b>2,654</b>
<b>Force/Supervision</b>	<b>2,173</b>
<b>Health Care</b>	<b>1,707</b>
<b>Inmate Grievance Procedure</b>	<b>1,414</b>
Non-Grievable Matters	1,146
Institution Assignment	712
Other	701
Special Management Housing	573
Protective Control	544
Personal Property	491
Safety and Sanitation	487
Food Services	466
Facilities Maintenance	430
Security Classification	314
Discrimination	310
Housing Assignment	310
Mail/Packages	309
Psychological/Psychiatric	287
Inmate Account	264
Visiting	248
Commissary	240
Legal Services	195
Job Assignment	186
Recreation	145
Laundry/Quartermaster	128
Education/Vocation Training	126
Dental Care	98
Recovery Services	92
Records	85
Library	70
Telephone	61
Religious Services	35
Inmate Groups	33
<b>Total</b>	<b>17,064</b>

**TABLE 29. NUMBER OF REPORTED CONCERNS RECEIVED IN 2007-2008 BY CIIC REGARDING THE PRISONS BY CATEGORY OF CONCERN**

CONCERNS	NUMBER OF CONCERNS	PERCENT OF TOP FIVE CONCERNS
<b>Staff Accountability:</b> Access to staff, Failure to perform job duties, Failure to respond to communication, Failure to follow policies, Other	<b>2,654</b>	<b>15.6%</b>
<b>Force/Supervision:</b> Use of force with no report, Abusive language, Racial or ethnic slurs, Conduct report for no reason, Intimidation/threats, Retaliation for filing grievance, lawsuit or voicing complaints, Privacy violations, Harassment, Other	<b>2,173</b>	<b>12.7%</b>
<b>Health Care:</b> Access/delay in receiving medical care, Improper/inadequate care, Delay/denial of medication, Medical records, eyeglasses, Forced medical testing, Medical transfer, Prosthetic device, Medical co-pay, Medical restriction, Medical aide/device, Other	<b>1,707</b>	<b>10.0%</b>
<b>Inmate Grievance Procedure</b>	<b>1,414</b>	<b>8.3%</b>
<b>Non-Grievable Matters:</b> RIB/Hearing Officer (conduct report), APA (parole), Court, Legislative action, Separate appeal process, other	<b>1,146</b>	<b>6.7%</b>
<b>Subtotal Top Five Concerns</b>	<b>9,094</b>	<b>53.3%</b>
Institution Assignment	712	
Other	701	
Special Management Housing	573	
Protective Control	544	
Personal Property	491	
Safety and Sanitation	487	
Food Services	466	
Facilities Maintenance	430	
Security Classification	314	
Discrimination	310	
Housing Assignment	310	
Mail/Packages	309	
Psychological/Psychiatric	287	
Inmate Account	264	
Visiting	248	
Commissary	240	
Legal Services	195	
Job Assignment	186	
Recreation	145	
Laundry/Quartermaster	128	
Education/Vocation Training	126	
Dental Care	98	
Recovery Services	92	
Records	85	
Library	70	
Telephone	61	
Religious Services	35	
Inmate Groups	33	
<b>Total</b>	<b>17,064</b>	

### Staff Accountability

The category of concern titled “Staff Accountability” has the largest volume of reported concerns in the 2007-2008 biennium, with a total of 2,654 reported concerns. Within the category, the largest subcategory is “Failure to follow policies,” with a total of 721 reported concerns, comprising 27.2 percent of the concerns regarding Staff Accountability, followed closely by “Failure to perform job duties” at 703, comprising 26.5 percent of the concerns regarding Staff Accountability. Within the category of concerns regarding Staff Accountability, there are 516 reports of “Failure to respond to communication,” comprising 19.4 percent of the concerns in the group, and 184 reported concerns regarding “Access to staff,” comprising 6.9 percent of the concerns in the category.

**TABLE 30. STAFF ACCOUNTABILITY:  
CONCERNS RECEIVED BY CIIC IN 2007 AND 2008 WITH BREAKDOWN BY  
SUBCATEGORY WITH NUMBER AND PERCENT**

<b>Staff Accountability</b>	<b>Number of Concerns</b>	<b>Percent</b>
Failure to Follow Policies	721	27.2%
Failure to Perform Job Duties	703	26.5
Other	530	20.0
Failure to Respond to Communication	516	19.4
Access to Staff	184	6.9
<b>TOTAL</b>	<b>2,654</b>	<b>100%</b>

### Use of Force/Supervision

The second largest volume of reported concerns system-wide received by CIIC regarding the prisons is titled “Use of Force/Supervision,” with a total of 2,173 reported concerns. Within the category, the largest subgroup of concerns is “Harassment,” with 419 reported concerns, comprising 19.3 percent of the concerns in the category. The third largest subgroup is “Intimidation/Threats” with a total of 269 reported concerns, comprising 12.4 percent of the reported concerns in the category. “Use of Force” complaints total 219 in the biennium, and comprise 10.1 percent of the concerns in the category.

The number of reported concerns in the three subcategories regarding retaliation (Retaliation for voicing complaints, retaliation for filing grievance, and retaliation for filing lawsuit) total 424, which would make it the largest subcategory in the Use of Force/Supervision group, comprising 19.5 percent of the reported concerns in the category.



**TABLE 31. USE OF FORCE/SUPERVISION:  
CONCERNS RECEIVED BY CIIC IN 2007 AND 2008 WITH BREAKDOWN BY  
SUBCATEGORY WITH NUMBER AND PERCENT**

<b>Use of Force/Supervision</b>	<b>Number of Concerns</b>	<b>Percent</b>
<b>Harassment</b>	<b>419</b>	<b>19.3%</b>
Other	338	15.6
Intimidation/Threats	269	12.4
Use of Force	219	10.1
Retaliation for Voicing Complaints	210	9.7
Abusive Language	198	9.1
Retaliation for Filing Grievance	190	8.7
Conduct Report for No Reason	165	7.6
Racial or Ethnic Slurs	65	3.0
Retaliation for Filing Lawsuit	24	1.1
Privacy Violations	11	.5
<b>TOTAL</b>	<b>2,173</b>	<b>100%</b>

### **Health Care**

The third largest category of concern is Health Care, with 1,707 reported concerns in the biennium, comprising 10 percent of all system-wide reported concerns. The largest volume of reported concerns within the category is “Improper/inadequate medical care”, comprising 27.8 percent of the concerns regarding Health Care. The second largest volume of concerns is “Access/delay in receiving medical care,” with 462 reported concerns, comprising 27.1 percent of the concerns regarding Health Care. The third largest subgroup of reported concerns regarding Health Care is “Delay/denial in receiving medication,” with 294 reported concerns, comprising 17.2 percent of the concerns regarding Health Care.

**TABLE 32. HEALTH CARE:  
CONCERNS RECEIVED BY CIIC IN 2007 AND 2008 WITH BREAKDOWN BY  
SUBCATEGORY WITH NUMBER AND PERCENT**

<b>Health Care</b>	<b>Number of Concerns</b>	<b>Percent</b>
<b>Improper/Inadequate Medical Care</b>	<b>475</b>	<b>27.8%</b>
<b>Access/Delay in Receiving Medical Care</b>	<b>462</b>	<b>27.1</b>
Delay/Denial in Receiving Medication	294	17.2
Other	228	13.4
Medical Aide/Device	72	4.2
Medical Records	58	3.4
Medical Restriction	41	2.4
Medical Co-pay	39	2.3
Medical Transfer	25	1.5
Eye Glasses	7	.4
Prosthetic Device	4	.2
Forced Medical Testing	2	.1
<b>TOTAL</b>	<b>1,707</b>	<b>100%</b>

### **Inmate Grievance Procedure**

The fourth largest group of reported concerns is the Inmate Grievance Procedure, with 1,414 reported concerns in the 2007-2008 biennium, comprising 8.3 percent of all reported concerns. The largest number of complaints within the group pertains to the Inspector, with 527 reported concerns, comprising 37.3 percent of the concerns regarding the grievance procedure. The second largest subgroup in the category is "Informal Complaint," with 425 reported concerns, comprising 30.1 percent of the concerns regarding the grievance procedure. In the biennium, 307 reported concerns were received regarding the Chief Inspector, comprising 21.7 percent.

**TABLE 33. INMATE GRIEVANCE PROCEDURE:  
CONCERNS RECEIVED BY CIIC IN 2007 AND 2008 WITH BREAKDOWN  
BY SUBCATEGORY WITH NUMBER AND PERCENT**

<b>Inmate Grievance Procedure</b>	<b>Number of Concerns</b>	<b>Percent</b>
<b>Institutional Inspector</b>	<b>527</b>	<b>37.3%</b>
<b>Informal Complaint</b>	<b>425</b>	<b>30.1</b>
Chief Inspector	307	21.7
Other	155	11.0
<b>TOTAL</b>	<b>1,414</b>	<b>100%</b>

### Non-Grievable Matters

The fifth largest volume of reported concerns pertains to “Non-Grievable Matters,” a total of 1,146 reported concerns. The largest subgroup within the category pertains to the Rules Infraction Board or Hearing Officer, with 492 reported concerns, comprising 42.9 percent of the concerns in the category.

**TABLE 34. NON-GRIEVABLE MATTERS:  
CONCERNS RECEIVED BY CIIC IN 2007 AND 2008 WITH BREAKDOWN BY  
SUBCATEGORY WITH NUMBER AND PERCENT**

<b>Non-Grievable Matters</b>	<b>Number of Concerns</b>	<b>Percent</b>
<b>RIB/Hearing Officer</b>	<b>492</b>	<b>42.9 %</b>
APA	214	18.7
Court	174	15.2
Other	122	10.6
Separate Appeal Process	63	5.5
Legislative Action	56	4.9
Transitional Control	25	2.2
<b>TOTAL</b>	<b>1,146</b>	<b>100%</b>

**BREAKDOWN OF CONCERNS AT EACH PRISON**

The following section provides individual tables on each prison, presented in order of volume of contacts received by the Correctional Institution Inspection Committee, beginning with the Southern Ohio Correctional Facility.

**TABLE 35. SOUTHERN OHIO CORRECTIONAL FACILITY  
2007-2008 BREAKDOWN OF REPORTED CONCERNS**

<b>CONCERNS</b>	<b>NUMBER OF CONCERNS</b>
<b>Force/Supervision</b>	<b>571</b>
<b>Staff Accountability</b>	<b>548</b>
<b>Health Care</b>	<b>241</b>
<b>Inmate Grievance Procedure</b>	<b>216</b>
<b>Non-Grievable Matters</b>	<b>216</b>
<b>Protective Control</b>	<b>197</b>
<b>Institution Assignment</b>	<b>146</b>
<b>Other</b>	<b>139</b>
<b>Food Services</b>	<b>93</b>
<b>Special Management Housing</b>	<b>89</b>
<b>Security Classification</b>	<b>86</b>
<b>Personal Property</b>	<b>80</b>
<b>Psychological/Psychiatric</b>	<b>78</b>
<b>Mail/Packages</b>	<b>77</b>
<b>Inmate Account</b>	<b>71</b>
<b>Housing Assignment</b>	<b>66</b>
<b>Discrimination</b>	<b>62</b>
<b>Facilities Maintenance</b>	<b>53</b>
Visiting	42
Commissary	40
Safety and Sanitation	38
Telephone	27
Legal Services	21
Recreation	19
Job Assignment	18
Education/Vocational Training	12
Dental Care	11
Inmate Groups	11
Records	10
Recovery Services	10
Laundry Quartermaster	10
Religious Services	9
Library	8
<b>Total</b>	<b>3,315</b>

**TABLE 36. SOUTHERN OHIO CORRECTIONAL FACILITY**  
**Breakdown of Top Five Categories of Reported Concerns in 2007-2008: Use of Force/Supervision, Staff Accountability,**  
**Health Care, Non-Grievable Matters, Inmate Grievance Procedure**

<b>Use of Force/Supervision</b>	<b>Number of Concerns</b>
<b>Harassment</b>	<b>115</b>
<b>Use of force</b>	<b>93</b>
<b>Intimidation/threats</b>	<b>75</b>
<b>Other</b>	<b>74</b>
<b>Abusive language</b>	<b>47</b>
Retaliation for voicing complaints	45
Conduct report for no reason	35
Retaliation for filing grievance	35
Racial or ethnic slurs	15
Privacy violations	10
Retaliation for filing lawsuit	5
<b>TOTAL</b>	<b>571</b>

<b>Staff Accountability</b>	<b>Number of Concerns</b>
<b>Failure to follow policies</b>	<b>146</b>
<b>Failure to perform job duties</b>	<b>137</b>
<b>Other</b>	<b>122</b>
<b>Failure to respond to communication</b>	<b>101</b>
Access to staff	42
<b>TOTAL</b>	<b>548</b>

<b>Health Care</b>	<b>Number of Concerns</b>
<b>Access/delay in receiving medical care</b>	<b>86</b>
<b>Improper/inadequate medical care</b>	<b>73</b>
<b>Delay/denial of medication</b>	<b>37</b>
Other	25
Medical aide/device	6
Medical/records	6
Medical co-pay	5
Medical transfer	2
Medical restriction	1
Prosthetic device	0
Eye glasses	0
Forced medical testing	0
<b>TOTAL</b>	<b>241</b>

<b>Non-Grievable Matters</b>	<b>Number of Concerns</b>
<b>RIB/Hearing Officer</b>	<b>92</b>
Court	44
APA	28
Other	23
Separate appeal process	17
Legislative	11
Transitional control	1
<b>TOTAL</b>	<b>216</b>

<b>Inmate Grievance Procedure</b>	<b>Number of Concerns</b>
<b>Institutional Inspector</b>	<b>78</b>
<b>Informal Complaint</b>	<b>76</b>
Chief Inspector	37
Other	25
<b>TOTAL</b>	<b>216</b>

**TABLE 37. NORTH CENTRAL CORRECTIONAL INSTITUTION  
2007-2008 BREAKDOWN OF REPORTED CONCERNS**

CONCERNS	NUMBER OF CONCERNS
<b>Staff Accountability</b>	<b>153</b>
<b>Force/Supervision</b>	<b>107</b>
<b>Health Care</b>	<b>102</b>
<b>Inmate Grievance Procedure</b>	<b>96</b>
Non-Grievable Matters	57
Institution Assignment	56
Inmate Account	43
Personal Property	40
Special Management Housing	35
Other	29
Discrimination	26
Safety and Sanitation	23
Commissary	21
Security Classification	21
Job Assignment	21
Protective Control	19
Food Services	18
Facilities Maintenance	17
Mail/Packages	16
Legal Services	16
Recreation	14
Education/Vocational Training	12
Dental Care	9
Laundry/Quartermasters	9
Psychological/Psychiatric	8
Housing Assignment	7
Religious Services	5
Library	4
Visiting	4
Recovery Services	3
Records	3
Inmate Groups	2
Telephone	0
<b>Total</b>	<b>996</b>

**TABLE 38. NORTH CENTRAL CORRECTIONAL INSTITUTION**  
**Breakdown of Top Five Categories of Reported Concerns in 2007-2008: Staff Accountability, Force/Supervision, Health Care, Inmate Grievance Procedure, Non-Grievable Matters**

<b>Staff Accountability</b>	<b>Number of Concerns</b>
<b>Failure to perform job duties</b>	<b>40</b>
<b>Failure to respond to communication</b>	<b>39</b>
<b>Failure to follow policies</b>	<b>36</b>
Other	27
Access to staff	11
<b>TOTAL</b>	<b>153</b>

<b>Use of Force</b>	<b>Number of Concerns</b>
<b>Harassment</b>	<b>21</b>
<b>Other</b>	<b>18</b>
<b>Retaliation for voicing complaints</b>	<b>10</b>
<b>Use of force</b>	<b>10</b>
<b>Intimidation/threats</b>	<b>9</b>
<b>Abusive language</b>	<b>8</b>
Conduct report for no reason	8
Retaliation for filing grievance	6
Racial or ethnic slurs	3
Retaliation for filing lawsuit	2
Privacy violations	0
<b>TOTAL</b>	<b>107</b>

<b>Health Care</b>	<b>Number of Concerns</b>
<b>Improper/inadequate medical care</b>	<b>28</b>
<b>Access/delay in receiving medical care</b>	<b>25</b>
<b>Other</b>	<b>20</b>
<b>Delay/denial of medication</b>	<b>17</b>
Medical aide/device	5
Medical restriction	3
Medical restriction	2
Eye glasses	1
Medical co-pay	1
Forced medical testing	0
Medical transfer	0
Prosthetic device	0
<b>TOTAL</b>	<b>102</b>

<b>Inmate Grievance Procedure</b>	<b>Number of Concerns</b>
<b>Institutional Inspector</b>	<b>42</b>
<b>Informal Complaint</b>	<b>33</b>
Chief Inspector	14
Other	7
<b>TOTAL</b>	<b>96</b>

<b>Non-Grievable Matters</b>	<b>Number of Concerns</b>
<b>RIB/Hearing Officer</b>	<b>23</b>
APA	9
Court	7
Other	7
Separate appeal process	5
Transitional control	2
<b>TOTAL</b>	<b>57</b>

**TABLE 39. MARION CORRECTIONAL INSTITUTION  
2007-2008 BREAKDOWN OF REPORTED CONCERNS**

CONCERNS	NUMBER OF CONCERNS
<b>Staff Accountability</b>	<b>143</b>
<b>Health Care</b>	<b>105</b>
<b>Non-Grievable Matters</b>	<b>96</b>
<b>Force/Supervision</b>	<b>93</b>
<b>Inmate Grievance Procedure</b>	<b>85</b>
<b>Safety and Sanitation</b>	<b>47</b>
Special Management Housing	41
Food Services	33
Other	25
Institution Assignment	24
Mail/Packages	24
Psychological/Psychiatric	23
Inmate Account	20
Personal Property	20
Job Assignment	19
Commissary	17
Facilities Maintenance	16
Legal Services	15
Discrimination	15
Security Classification	14
Visiting	12
Laundry/Quartermaster	12
Housing Assignment	11
Education/Vocational Training	8
Recreation	8
Library	8
Records	7
Dental Care	5
Recovery Services	5
Religious Services	4
Telephone	1
Inmate Groups	1
Protective Control	0
<b>Total</b>	<b>957</b>



**TABLE 40. MARION CORRECTIONAL INSTITUTION**  
**Breakdown of Top Five Categories of Reported Concerns in 2007-2008: Staff Accountability, Health Care, Non-Grievable Matters, Force/Supervision, Inmate Grievance Procedure**

Staff Accountability	Number of Concerns
<b>Failure to Follow Policies</b>	<b>40</b>
<b>Failure to Perform Job Duties</b>	<b>35</b>
<b>Failure to Respond to Communication</b>	<b>32</b>
Other	22
Access to Staff	14
<b>TOTAL</b>	<b>143</b>

Health Care	Number of Concerns
<b>Improper/inadequate medical care</b>	<b>27</b>
<b>Access/delay in receiving medical care</b>	<b>24</b>
<b>Other</b>	<b>21</b>
<b>Delay/denial of medication</b>	<b>16</b>
Medical records	6
Eye glasses	4
Medical aide/device	3
Medical transfer	2
Medical co-pay	1
Medical restriction	1
Prosthetic device	0
Forced medical testing	0
<b>TOTAL</b>	<b>105</b>

Non-Grievable Matters	Number of Concerns
<b>RIB/Hearing Officer</b>	<b>43</b>
APA	25
Court	12
Other	9
Separate appeal process	5
Legislative action	1
Transitional control	1
<b>TOTAL</b>	<b>96</b>

Force/Supervision	Number of Concerns
Other	20
<b>Harassment</b>	<b>14</b>
<b>Retaliation for filing a grievance</b>	<b>12</b>
<b>Conduct report for no reason</b>	<b>10</b>
Abusive language	8
Intimidation/threats	7
Use of force	6
Retaliation for voicing complaints	6
Racial or ethnic slurs	5
Retaliation for filing lawsuit	2
Privacy violations	1
<b>TOTAL</b>	<b>93</b>

Inmate Grievance Procedure	Number of Concerns
<b>Institutional Inspector</b>	<b>29</b>
<b>Informal Complaint</b>	<b>26</b>
Chief Inspector	22
Other	8
<b>TOTAL</b>	<b>85</b>

**TABLE 41. MANSFIELD CORRECTIONAL INSTITUTION  
2007-2008 BREAKDOWN OF REPORTED**

<b>CONCERNS</b>	<b>NUMBER OF CONCERNS</b>
<b>Staff Accountability</b>	<b>161</b>
<b>Non-Grievable Matters</b>	<b>83</b>
<b>Force/Supervision</b>	<b>77</b>
<b>Inmate Grievance Procedure</b>	<b>69</b>
<b>Institution Assignment</b>	<b>55</b>
<b>Special Management Housing</b>	<b>53</b>
<b>Security Classification</b>	<b>46</b>
<b>Health Care</b>	<b>45</b>
Other	28
Personal Property	24
Protective Control	23
Visiting	22
Food Services	20
Discrimination	18
Housing Assignment	14
Religious Services	11
Mail/Packages	10
Job Assignment	10
Safety and Sanitation	9
Facilities Maintenance	7
Commissary	5
Psychological/Psychiatric	5
Records	5
Legal Services	4
Dental Care	4
Education/Vocational Training	4
Telephone	3
Inmate Account	2
Recreation	2
Laundry/Quartermaster	2
Library	1
Recovery Services	1
Inmate Groups	0
<b>Total</b>	<b>823</b>

**TABLE 42. MANSFIELD CORRECTIONAL INSTITUTION**

Breakdown of Top Five Categories of Reported Concerns in 2007-2008: Staff Accountability, Non-Grievable Matters, Force/Supervision, Inmate Grievance Procedure, Institution Assignment

<b>Staff Accountability</b>	<b>Number of Concerns</b>
<b>Failure to follow policies</b>	<b>46</b>
<b>Failure to perform job duties</b>	<b>44</b>
Other	34
Failure to respond to communication	30
Access to staff	7
<b>TOTAL</b>	<b>161</b>

<b>Non-Grievable Matters</b>	<b>Number of Concerns</b>
<b>RIB/Hearing Officer</b>	<b>54</b>
Other	8
Court	7
Separate appeal process	6
APA	5
Legislative action	3
Transitional control	0
<b>TOTAL</b>	<b>83</b>

<b>Use of Force</b>	<b>Number of Concerns</b>
<b>Conduct report for no reason</b>	<b>14</b>
<b>Other</b>	<b>13</b>
<b>Harassment</b>	<b>10</b>
Retaliation for filing a grievance	9
Abusive language	8
Use of force	7
Intimidation/threats	7
Retaliation for voicing complaint	4
Racial or ethnic slur	2
Privacy violation	1
Retaliation for filing lawsuit	0
<b>TOTAL</b>	<b>77</b>

<b>Inmate Grievance Procedure</b>	<b>Number of Concerns</b>
<b>Institutional Inspector</b>	<b>24</b>
<b>Informal Complaint</b>	<b>22</b>
Chief Inspector	14
Other	9
<b>TOTAL</b>	<b>69</b>

<b>Health Care</b>	<b>Number of Concerns</b>
<b>Improper/inadequate medical care</b>	<b>15</b>
<b>Access/delay in receiving medical care</b>	<b>14</b>
Other	10
Delay/denial of medication	4
Medical aide/device	2
Medical records	0
Eye glasses	0
Forced medical testing	0
Medical transfer	0
Prosthetic device	0
Medical co-pay	0
Medical restriction	0
<b>TOTAL</b>	<b>45</b>

**TABLE 43. WARREN CORRECTIONAL INSTITUTION  
2007-2008 BREAKDOWN OF REPORTED CONCERNS**

CONCERNS	NUMBER OF CONCERNS
<b>Staff Accountability</b>	<b>132</b>
<b>Force/Supervision</b>	<b>120</b>
<b>Health Care</b>	<b>57</b>
<b>Other</b>	<b>51</b>
<b>Institution Assignment</b>	<b>50</b>
<b>Protective Control</b>	<b>49</b>
Non-Grievable Matters	47
Inmate Grievance Procedure	39
Personal Property	39
Psychological/Psychiatric	31
Facilities Maintenance	28
Special Management Housing	21
Housing Assignment	21
Security Classification	19
Safety and Sanitation	17
Food Services	17
Mail/Packages	13
Discrimination	12
Commissary	8
Visiting	8
Legal Services	8
Religious Services	7
Laundry/Quartermaster	7
Inmate Account	5
Education/Vocational Training	5
Library	5
Inmate Groups	4
Job Assignment	4
Telephone	2
Recovery Services	1
Records	1
Recreation	1
Dental Care	0
<b>Total</b>	<b>829</b>

**TABLE 44. WARREN CORRECTIONAL INSTITUTION**

Breakdown of Top Categories of Reported Concerns in 2007-2008: Staff Accountability, Force/Supervision, Health Care, Institution Assignment, Protective Control

<b>Staff Accountability</b>	<b>Number of Concerns</b>
<b>Failure to perform job duties</b>	<b>35</b>
Other	34
Failure to follow policies	27
Failure to respond to communication	24
Access to staff	12
<b>TOTAL</b>	<b>132</b>
<b>Force/Supervision</b>	<b>Number of Concerns</b>
Other	19
<b>Harassment</b>	<b>16</b>
<b>Use of Force</b>	<b>15</b>
<b>Retaliation for voicing complaints</b>	<b>15</b>
<b>Intimidation/threats</b>	<b>14</b>
<b>Retaliation for filing grievance</b>	<b>14</b>
<b>Abusive language</b>	<b>9</b>
Conduct report for no reason	8
Racial or ethnic slurs	5
Privacy violations	2
Retaliation for filing lawsuit	24
<b>TOTAL</b>	<b>120</b>
<b>Health Care</b>	<b>Number of Concerns</b>
<b>Access/delay in receiving medical care</b>	<b>18</b>
<b>Improper/Inadequate medical care</b>	<b>14</b>
Other	9
Delay/denial of medication	8
Medical aide/device	4
Medical records	1
Medical transfer	1
Medical co-pay	1
Medical restriction	1
Forced medical testing	0
Eye glasses	0
Prosthetic device	0
<b>TOTAL</b>	<b>57</b>
<b>Other*</b>	<b>51</b>
<b>Institution Assignment*</b>	<b>50</b>
<b>Protective Control*</b>	<b>49</b>

\*Breakdown of category is not available.

<b>Non-Grievable Matters</b>	<b>Number of Concerns</b>
<b>RIB/Hearing Officer</b>	<b>28</b>
APA	10
Other	4
Court	2
Separate appeal process	2
Transitional control	1
Legislative action	0
<b>TOTAL</b>	<b>47</b>

<b>Inmate Grievance Procedure</b>	<b>Number of Concerns</b>
<b>Institutional Inspector</b>	<b>15</b>
<b>Informal Complaint</b>	<b>12</b>
Other	9
Chief Inspector	3
<b>TOTAL</b>	<b>39</b>

**TABLE 45. CHILLICOTHE CORRECTIONAL INSTITUTION  
2007-2008 BREAKDOWN OF REPORTED CONCERNS**

CONCERNS	NUMBER OF CONCERNS
<b>Staff Accountability</b>	<b>96</b>
<b>Health Care</b>	<b>84</b>
<b>Inmate Grievance Procedure</b>	<b>75</b>
<b>Force/Supervision</b>	<b>66</b>
<b>Non-Grievable Matters</b>	<b>62</b>
<b>Safety and Sanitation</b>	<b>47</b>
Institution Assignment	35
Other	31
Special Management Housing	31
Facilities Maintenance	30
Protective Control	29
Personal Property	24
Discrimination	19
Food Services	16
Housing Assignment	15
Security Classification	14
Dental Care	13
Psychological/Psychiatric	12
Mail/Packages	12
Visiting	9
Commissary	5
Library	4
Legal Services	4
Inmate Account	3
Job Assignment	3
Education/Vocational Training	3
Laundry/Quartermaster	2
Religious Services	2
Recovery Services	2
Records	2
Inmate Groups	0
Recreation	0
Telephone	0
<b>Total</b>	<b>750</b>

**TABLE 46. CHILLICOTHE CORRECTIONAL INSTITUTION**

Breakdown of Top Five Categories of Reported Concerns in 2007-2008: Staff Accountability, Health Care, Inmate Grievance Procedure, Force/Supervision, Non-Grievable Matters

<b>Staff Accountability</b>	<b>Number of Concerns</b>
<b>Failure to follow policies</b>	<b>26</b>
Other	25
Failure to perform job duties	22
Failure to respond to communication	17
Access to staff	6
<b>TOTAL</b>	<b>96</b>

<b>Health Care</b>	<b>Number of Concerns</b>
<b>Improper/inadequate medical care</b>	<b>23</b>
<b>Access/delay in receiving medical care</b>	<b>20</b>
Delay/denial of medication	14
Other	10
Medical aide device	5
Medical co-pay	4
Medical transfer	4
Medical restriction	3
Medical records	1
Eye glasses	0
Force medical testing	0
Prosthetic device	0
<b>TOTAL</b>	<b>84</b>

<b>Inmate Grievance Procedure</b>	<b>Number of Concerns</b>
<b>Institutional Inspector</b>	<b>32</b>
Informal Complaint	23
Chief Inspector	18
Other	2
<b>TOTAL</b>	<b>75</b>

<b>Force/Supervision</b>	<b>Number of Concerns</b>
<b>Harassment</b>	<b>11</b>
<b>Retaliation for voicing complaint</b>	<b>10</b>
<b>Intimidation/threats</b>	<b>10</b>
<b>Conduct report for no reason</b>	<b>9</b>
<b>Abusive language</b>	<b>8</b>
Other	5
Relation for filing grievance	5
Retaliation for filing lawsuit	3
Use of force	2
Racial or ethnic slurs	2
Privacy violations	1
<b>TOTAL</b>	<b>66</b>

<b>Non-Grievable Matters</b>	<b>Number of Concerns</b>
<b>RIB/Hearing Officer</b>	<b>25</b>
APA	15
Court	7
Other	6
Legislative action	6
Separate appeal	3
Transitional control	0
<b>TOTAL</b>	<b>62</b>

**TABLE 47. GRAFTON CORRECTIONAL INSTITUTION  
2007-2008 BREAKDOWN OF REPORTED CONCERNS**

CONCERNS	NUMBER OF CONCERNS
<b>Staff Accountability</b>	<b>125</b>
<b>Inmate Grievance Procedure</b>	<b>95</b>
<b>Force/Supervision</b>	<b>81</b>
<b>Health Care</b>	<b>78</b>
<b>Facilities Maintenance</b>	<b>37</b>
Non-Grievable	35
Safety and Sanitation	33
Other	31
Recovery Services	20
Institution Assignment	17
Commissary	16
Dental Care	16
Special Management Housing	13
Mail/Packages	13
Visiting	13
Food Services	12
Housing Assignment	12
Education/Vocational Training	12
Personal Property	11
Job Assignment	9
Records	7
Psychological/Psychiatric	7
Telephone	5
Recreation	5
Inmate Account	4
Legal Services	3
Security Classification	3
Discrimination	3
Library	3
Laundry/Quartermaster	1
Protective Control	1
Inmate Groups	1
Religious Services	0
<b>Total</b>	<b>722</b>



**TABLE 48. GRAFTON CORRECTIONAL INSTITUTION**

Breakdown of Top Categories of Reported Concerns in 2007-2008: Staff Accountability, Inmate Grievance Procedure, Force/Supervision, Health Care, Facilities Maintenance

<b>Staff Accountability</b>	<b>Number of Concerns</b>
<b>Failure to perform job duties</b>	<b>35</b>
<b>Failure to follow policies</b>	<b>33</b>
Other	27
Failure to respond to communication	23
Access to staff	7
<b>TOTAL</b>	<b>125</b>

  

<b>Inmate Grievance Procedure</b>	<b>Number of Concerns</b>
<b>Inspector</b>	<b>34</b>
<b>Informal Complaint</b>	<b>28</b>
Chief Inspector	23
Other	10
<b>TOTAL</b>	<b>95</b>

  

<b>Force/Supervision</b>	<b>Number of Concerns</b>
<b>Harassment</b>	<b>18</b>
<b>Retaliation for filing a grievance</b>	<b>12</b>
Other	11
Retaliation for voicing complaints	10
Abusive language	9
Conduct report for no reason	7
Intimidation/threats	7
Use of force	3
Racial or ethnic slurs	2
Retaliation for filing lawsuit	1
Privacy violations	1
<b>TOTAL</b>	<b>81</b>

  

<b>Health Care</b>	<b>Number of Concerns</b>
<b>Improper/inadequate medical care</b>	<b>28</b>
<b>Access/delay in receiving medical care</b>	<b>26</b>
Other	13
Delay/denial of medication	4
Medical co-pay	3
Medical aide/device	2
Medical records	1
Eye glasses	1
Forced medical testing	0
Medical transfer	0
Prosthetic device	0
Medical restriction	0
<b>TOTAL</b>	<b>78</b>

  

<b>Facilities Maintenance (Breakdown of category not available)</b>	<b>Number of Concerns</b>
<b>TOTAL</b>	<b>37</b>

  

<b>Non-Grievable Matters</b>	<b>Number of Concerns</b>
APA	11
<b>RIB/Hearing Officer</b>	<b>10</b>
Other	7
Court	6
Transitional control	1
Legislative action	0
Separate appeal process	0
<b>TOTAL</b>	<b>35</b>

**TABLE 49. ROSS CORRECTIONAL INSTITUTION  
2007-2008 BREAKDOWN OF REPORTED CONCERNS**

CONCERNS	NUMBER OF CONCERNS
<b>Staff Accountability</b>	<b>122</b>
<b>Force/Supervision</b>	<b>93</b>
<b>Non-Grievable Matters</b>	<b>42</b>
<b>Visiting</b>	<b>40</b>
<b>Special Management Housing</b>	<b>37</b>
<b>Protective Control</b>	<b>35</b>
<b>Health Care</b>	<b>35</b>
<b>Inmate Grievance Procedure</b>	<b>33</b>
Other	30
<b>Food Services</b>	<b>30</b>
Recreation	26
Institution Assignment	24
Psychological/Psychiatric	23
Personal Property	22
Housing Assignment	20
Discrimination	16
Security Classification	16
Legal Services	14
Mail/Packages	13
Inmate Account	10
Safety and Sanitation	9
Library	6
Commissary	5
Education/Vocational Training	3
Religious Services	3
Records	2
Facilities Maintenance	2
Laundry/Quartermaster	1
Dental Care	1
Telephone	1
Recovery Services	0
Job Assignment	0
Inmate Groups	0
<b>Total</b>	<b>714</b>

**TABLE 50. ROSS CORRECTIONAL INSTITUTION**

Breakdown of Top Categories of Reported Concerns in 2007-2008: Staff Accountability, Force/Supervision, Non-Grievable Matters, Visiting, Special Management Housing

<b>Staff Accountability</b>	<b>Number of Concerns</b>
<b>Failure to follow policies</b>	<b>38</b>
<b>Failure to perform job duties</b>	<b>35</b>
<b>Failure to respond to communication</b>	<b>20</b>
Other	20
Access to staff	9
<b>TOTAL</b>	<b>122</b>

<b>Force/Supervision</b>	<b>Number of Concerns</b>
<b>Harassment</b>	<b>19</b>
<b>Intimidation/threats</b>	<b>15</b>
<b>Retaliation for voicing complaints</b>	<b>13</b>
Other	12
Retaliation for filing grievance	9
Abusive language	8
Conduct report for no reason	6
Use of force	5
Racial or ethnic slurs	3
Retaliation for filing grievance	2
Privacy violations	0
<b>TOTAL</b>	<b>93</b>

<b>Non-Grievable Matters</b>	<b>Number of Concerns</b>
<b>RIB/Hearing Officer</b>	<b>25</b>
APA	7
Court	3
Legislative action	3
Other	3
Separate appeal process	2
Transitional control	0
<b>TOTAL</b>	<b>42</b>

<b>Visiting*</b>	<b>40</b>
<b>Special Management Housing*</b>	<b>37</b>

\*Breakdown of category is not available.

<b>Health Care</b>	<b>Number of Concerns</b>
<b>Access/delay in receiving medication</b>	<b>8</b>
<b>Improper/inadequate medical care</b>	<b>8</b>
<b>Delay/denial of medication</b>	<b>7</b>
Other	6
Medical transfer	2
Medical records	1
Forced medical testing	1
Prosthetic device	1
Medical co-pay	1
Eye glasses	0
Medical restriction	0
Medical aide/device	0
<b>TOTAL</b>	<b>35</b>
<b>Inmate Grievance Procedure</b>	<b>Number of Concerns</b>
Informal Complaint	14
Inspector	10
Chief Inspector	7
Other	2
<b>TOTAL</b>	<b>33</b>

**TABLE 51. ALLEN CORRECTIONAL INSTITUTION  
2007-2008 BREAKDOWN OF REPORTED CONCERNS**

CONCERNS	NUMBER OF CONCERNS
<b>Staff Accountability</b>	<b>117</b>
<b>Inmate Grievance Procedure</b>	<b>94</b>
<b>Force/Supervision</b>	<b>83</b>
<b>Non-Grievable Matters</b>	<b>69</b>
<b>Health Care</b>	<b>51</b>
<b>Personal Property</b>	<b>48</b>
<b>Special Management Housing</b>	<b>37</b>
<b>Safety and Sanitation</b>	<b>33</b>
Institution Assignment	26
Food Services	21
Housing Assignment	19
Commissary	17
Inmate Account	17
Other	16
Facilities Maintenance	16
Protective Control	15
Mail/Packages	12
Laundry/Quartermaster	12
Dental Care	12
Recovery Services	12
Psychological/Psychiatric	10
Discrimination	9
Visiting	7
Job Assignment	6
Legal Services	5
Security Classification	3
Recreation	3
Library	3
Records	3
Education/Vocational Training	1
Religious Services	1
Telephone	0
Inmate Groups	0
<b>Total</b>	<b>778</b>

**TABLE 52. ALLEN CORRECTIONAL INSTITUTION**

Breakdown of Top Five Categories of Reported Concerns in 2007-2008: Staff Accountability, Inmate Grievance Procedure, Force/Supervision, Non-Grievable Matters, Health Care

<b>Staff Accountability</b>	<b>Number of Concerns</b>
<b>Failure to perform job duties</b>	<b>32</b>
<b>Failure to follow policies</b>	<b>30</b>
Other	27
Failure to respond to communication	23
Access to staff	4
<b>TOTAL</b>	<b>117</b>

<b>Inmate Grievance Procedure</b>	<b>Number of Concerns</b>
<b>Chief Inspector</b>	<b>31</b>
<b>Inspector</b>	<b>28</b>
<b>Informal Complaint</b>	<b>26</b>
Other	9
<b>TOTAL</b>	<b>94</b>

<b>Force/Supervision</b>	<b>Number of Concerns</b>
Other	22
<b>Intimidation/threats</b>	<b>17</b>
<b>Harassment</b>	<b>11</b>
<b>Retaliation for voicing complaints</b>	<b>7</b>
<b>Retaliation for filing a grievance</b>	<b>7</b>
<b>Use of force</b>	<b>6</b>
<b>Abusive language</b>	<b>5</b>
Conduct report for no reason	4
Racial or ethnic slurs	1
Retaliation for filing lawsuit	1
Privacy violation	1
<b>TOTAL</b>	<b>83</b>

<b>Non-Grievable Matters</b>	<b>Number of Concerns</b>
<b>RIB/Hearing Officer</b>	<b>32</b>
APA	17
Court	7
Other	6
Separate appeal process	5
Legislative action	2
<b>TOTAL</b>	<b>69</b>

<b>Health Care</b>	<b>Number of Concerns</b>
<b>Access/delay in receiving medical care</b>	<b>16</b>
<b>Inadequate/improper medical care</b>	<b>14</b>
Other	8
Delay/denial of medication	6
Medical aide/device	3
Medical co-Pay	3
Medical records	1
Eye glasses	0
Forced medical testing	0
Medical transfer	0
Prosthetic device	0
Medical restriction	0
<b>TOTAL</b>	<b>51</b>

**TABLE 53. MADISON CORRECTIONAL INSTITUTION  
2007-2008 BREAKDOWN OF REPORTED CONCERNS**

CONCERNS	NUMBER OF CONCERNS
<b>Staff Accountability</b>	<b>87</b>
<b>Force/Supervision</b>	<b>62</b>
<b>Inmate Grievance Procedure</b>	<b>61</b>
<b>Health Care</b>	<b>57</b>
<b>Non-Grievable Matters</b>	<b>43</b>
Other	37
Institution Assignment	26
Safety and Sanitation	17
Personal Property	16
Educational/Vocational Training	15
Commissary	15
Mail/Packages	15
Inmate Account	14
Food Services	12
Security Classification	12
Housing Assignment	12
Special Management Housing	9
Job Assignment	9
Facilities Maintenance	8
Discrimination	8
Legal Services	7
Recreation	7
Recovery Services	7
Visiting	6
Records	4
Protective Control	4
Psychological/Psychiatric	3
Inmate Groups	2
Telephone	1
Laundry/Quartermaster	1
Religious Services	0
Dental Care	0
Library	0
<b>Total</b>	<b>577</b>

**TABLE 54. MADISON CORRECTIONAL INSTITUTION**

Breakdown of Top Five Categories of Reported Concerns in 2007-2008: Staff Accountability, Force/Supervision, Inmate Grievance Procedure, Health Care, Non-Grievable Matters

<b>Staff Accountability</b>	<b>Number of Concerns</b>
<b>Failure to follow policies</b>	<b>29</b>
<b>Failure to perform job duties</b>	<b>25</b>
Other	16
Failure to respond to communication	13
Access to staff	4
<b>TOTAL</b>	<b>87</b>

<b>Force/Supervision</b>	<b>Number of Concerns</b>
<b>Harassment</b>	<b>15</b>
<b>Abusive language</b>	<b>10</b>
<b>Other</b>	<b>9</b>
<b>Retaliation for voicing complaint</b>	<b>8</b>
Use of force	6
Retaliation for filing grievance	6
Intimidation/threats	3
Racial or ethnic slurs	1
Conduct report for no reason	1
Retaliation for filing lawsuit	0
Privacy violations	0
<b>TOTAL</b>	<b>62</b>

<b>Inmate Grievance Procedure</b>	<b>Number of Concerns</b>
<b>Inspector</b>	<b>25</b>
<b>Chief Inspector</b>	<b>18</b>
Informal Complaint	14
Other	4
<b>TOTAL</b>	<b>61</b>

<b>Health Care</b>	<b>Number of Concerns</b>
<b>Improper/inadequate health care</b>	<b>18</b>
<b>Access/delay in receiving medical care</b>	<b>16</b>
Delay/denial of medication	8
Other	7
Medical records	3
Medical aide/device	2
Medical transfer	1
Medical co-pay	1
Medical restriction	1
Eye glasses	0
Forced medical testing	0
Prosthetic device	0
<b>TOTAL</b>	<b>57</b>

<b>Non-Grievable Matters</b>	<b>Number of Concerns</b>
APA	15
<b>RIB/Hearing Officer</b>	<b>13</b>
Other	7
Court	5
Separate appeal process	2
Legislative action	1
Transitional control	0
<b>TOTAL</b>	<b>43</b>

**TABLE 55. OHIO STATE PENITENTIARY  
2007-2008 BREAKDOWN OF REPORTED CONCERNS**

CONCERNS	NUMBER OF CONCERNS
<b>Inmate Grievance Procedure</b>	<b>100</b>
<b>Staff Accountability</b>	<b>94</b>
<b>Force/Supervision</b>	<b>83</b>
<b>Facilities Maintenance</b>	<b>44</b>
<b>Non-Grievable Matters</b>	<b>40</b>
Health Care	29
Safety and Sanitation	24
Institution Assignment	22
Other	21
Personal Property	17
Protective Control	17
Legal Services	15
Recreation	15
Security Classification	14
Commissary	13
Special Management Housing	11
Mail/Packages	11
Laundry/Quartermaster	10
Inmate Account	9
Food Services	8
Psychological/Psychiatric	8
Housing Assignment	7
Discrimination	5
Dental Care	4
Job Assignment	3
Visiting	2
Telephone	2
Inmate Groups	1
Library	1
Education/Vocational Training	1
Records	0
Recovery Services	0
Religious Services	0
<b>Total</b>	<b>631</b>



**TABLE 56. OHIO STATE PENITENTIARY**

Breakdown of Top Categories of Reported Concerns in 2007-2008: Inmate Grievance Procedure, Staff Accountability, Force/Supervision, Facilities Maintenance, Non-Grievable Matters

<b>Inmate Grievance Procedure</b>	<b>Number of Concerns</b>
<b>Inspector</b>	<b>38</b>
<b>Chief Inspector</b>	<b>37</b>
Informal Complaint	19
Other	6
<b>TOTAL</b>	<b>100</b>
<b>Staff Accountability</b>	<b>Number of Concerns</b>
<b>Failure to follow policies</b>	<b>30</b>
<b>Failure to perform job duties</b>	<b>28</b>
Other	18
Failure to respond to communication	15
Access to staff	3
<b>TOTAL</b>	<b>94</b>
<b>Force/Supervision</b>	<b>Number of Concerns</b>
<b>Harassment</b>	<b>18</b>
<b>Other</b>	<b>18</b>
<b>Use of force</b>	<b>9</b>
<b>Retaliation for filing grievance</b>	<b>8</b>
<b>Retaliation for voicing complaints</b>	<b>7</b>
Conduct report for no reason	6
Intimidation/threats	6
Racial or ethnic slurs	6
Privacy violations	3
Abusive language	2
Retaliation for filing lawsuit	2
<b>TOTAL</b>	<b>83</b>
<b>Facilities Maintenance (No breakdown available)</b>	<b>44</b>
<b>Non-Grievable Matters</b>	<b>Number of Concerns</b>
<b>RIB/Hearing Officer</b>	<b>24</b>
APA	9
Court	3
Other	2
Legislative action	1
Separate appeal process	1
Transitional control	0
<b>TOTAL</b>	<b>40</b>
<b>Health Care</b>	<b>Number of Concerns</b>
<b>Improper/inadequate medical care</b>	<b>10</b>
Access/delay in receiving medical care	5
Delay/denial of medication	5
Other	4
Medical records	2
Medical co-pay	2
Medical aide/devices	1
Eye glasses	0
Forced medical testing	0
Medical transfer	0
Prosthetic device	0
Medical restriction	0
<b>TOTAL</b>	<b>29</b>

**TABLE 57. LEBANON CORRECTIONAL INSTITUTION  
2007-2008 BREAKDOWN OF REPORTED CONCERNS**

CONCERNS	NUMBER OF CONCERNS
<b>Force/Supervision</b>	<b>83</b>
<b>Staff Accountability</b>	<b>74</b>
<b>Inmate Grievance Procedure</b>	<b>55</b>
<b>Non-Grievable Matters</b>	<b>43</b>
<b>Health Care</b>	<b>39</b>
Protective Control	33
Special Management Housing	28
Institution Assignment	28
Housing Assignment	26
Other	23
Job Assignment	18
Personal Property	18
Safety and Sanitation	17
Security Classification	16
Commissary	9
Mail/Packages	8
Inmate Account	8
Food Services	7
Discrimination	7
Legal Services	7
Psychological/Psychiatric	6
Facilities Maintenance	5
Visiting	5
Library	4
Education/Vocational Training	3
Dental Care	3
Recovery Services	2
Telephone	2
Laundry/Quartermaster	2
Records	1
Religious Services	1
Recreation	1
Inmate Groups	0
<b>Total</b>	<b>582</b>

**TABLE 58. LEBANON CORRECTIONAL INSTITUTION**

Breakdown of Top Categories of Reported Concerns in 2007-2008: Force/Supervision, Staff Accountability, Inmate Grievance Procedure, Non-Grievable Matters, Health Care

<b>Force/Supervision</b>	<b>Number of Concerns</b>
<b>Harassment</b>	<b>17</b>
<b>Intimidation/threats</b>	<b>13</b>
Other	12
Retaliation for filing grievance	10
Conduct report for no reason	9
Use of force	6
Retaliation for voicing complaints	6
Abusive language	5
Racial or ethnic slurs	3
Privacy violations	1
Retaliation for filing lawsuit	0
<b>TOTAL</b>	<b>83</b>

<b>Staff Accountability</b>	<b>Number of Concerns</b>
<b>Failure to follow policies</b>	<b>22</b>
<b>Failure to respond to communication</b>	<b>19</b>
Failure to perform job duties	19
Other	10
Access to staff	4
<b>TOTAL</b>	<b>74</b>

<b>Inmate Grievance Procedure</b>	<b>Number of Concerns</b>
<b>Inspector</b>	<b>22</b>
Informal complaint	15
Chief Inspector	13
Other	5
<b>TOTAL</b>	<b>55</b>

<b>Non-Grievable Matters</b>	<b>Number of Concerns</b>
<b>RIB/Hearing Officer</b>	<b>22</b>
APA	16
Other	3
Court	1
Separate appeal process	1
Legislative action	0
Transitional control	0
<b>TOTAL</b>	<b>43</b>

<b>Health Care</b>	<b>Number of Concerns</b>
<b>Improper/inadequate medical care</b>	<b>12</b>
Medical co-pay	8
Access/delay in receiving medical care	7
Delay/denial of medication	6
Medical records	2
Other	2
Medical restriction	1
Medical aide/device	1
Forced medical testing	1
Eye glasses	0
Medical transfer	0
Prosthetic device	0
<b>TOTAL</b>	<b>39</b>

**TABLE 59. LONDON CORRECTIONAL INSTITUTION  
2007-2008 BREAKDOWN OF REPORTED CONCERNS**

CONCERNS	NUMBER OF CONCERNS
<b>Staff Accountability</b>	<b>99</b>
<b>Health Care</b>	<b>75</b>
<b>Inmate Grievance Procedure</b>	<b>64</b>
<b>Force/Supervision</b>	<b>63</b>
<b>Non-Grievable Matters</b>	<b>34</b>
Special Management Housing	24
Institution Assignment	22
Other	18
Discrimination	18
Commissary	13
Food Services	12
Personal Property	11
Visiting	11
Inmate Account	10
Housing Assignment	10
Safety/Sanitation	9
Protective Control	8
Records	7
Security Classification	6
Facilities Maintenance	6
Mail/Packages	5
Job Assignment	5
Laundry/Quartermaster	4
Recreation	4
Legal Services	3
Educational/Vocational Training	3
Telephone	3
Psychological/Psychiatric	2
Religious Services	1
Dental Care	1
Inmate Groups	1
Library	0
Recovery Services	0
<b>Total</b>	<b>552</b>

**TABLE 60 . LONDON CORRECTIONAL INSTITUTION**

Breakdown of Top Five Categories of Reported Concerns in 2007-2008: Staff Accountability, Health Care, Inmate Grievance Procedure, Force/Supervision, Non-Grievable Matters

<b>Staff Accountability</b>	<b>Number of Concerns</b>
<b>Failure to follow policies</b>	<b>27</b>
<b>Failure to respond to communication</b>	<b>25</b>
Failure to perform job duties	22
Other	16
Access to staff	9
<b>TOTAL</b>	<b>99</b>

<b>Health Care</b>	<b>Number of Concerns</b>
<b>Improper/Inadequate medical care</b>	<b>23</b>
<b>Access/Delay in receiving medical care</b>	<b>19</b>
<b>Delay/Denial of medication</b>	<b>16</b>
Other	9
Medical Records	2
Medical Restriction	2
Eye glasses	1
Forced medical testing	1
Prosthetic device	1
Medical aide/device	1
Medical co-pay	0
Medical testing	0
<b>TOTAL</b>	<b>75</b>

<b>Inmate Grievance Procedure</b>	<b>Number of Concerns</b>
<b>Inspector</b>	<b>27</b>
Informal Complaint	15
Chief Inspector	15
Other	7
<b>TOTAL</b>	<b>64</b>

<b>Use of Force</b>	<b>Number of Concerns</b>
<b>Retaliation for filing grievance</b>	<b>12</b>
<b>Other</b>	<b>11</b>
<b>Harassment</b>	<b>10</b>
<b>Retaliation for voicing complaints</b>	<b>9</b>
Conduct report for no reason	7
Intimidation/threats	6
Abusive language	5
Use of force	2
Privacy violations	1
Racial or ethnic slurs	0
Retaliation for filing lawsuit	0
<b>TOTAL</b>	<b>63</b>

<b>Non-Grievable Matters</b>	<b>Number of Concerns</b>
<b>RIB/Hearing Officer</b>	<b>17</b>
Other	5
APA	4
Court	4
Legislative action	2
Separate appeal process	1
Transitional control	1
<b>TOTAL</b>	<b>34</b>

**TABLE 61. TRUMBULL CORRECTIONAL INSTITUTION  
2007-2008 BREAKDOWN OF REPORTED CONCERNS**

CONCERNS	NUMBER OF CONCERNS
<b>Health Care</b>	<b>105</b>
<b>Staff Accountability</b>	<b>102</b>
<b>Force/Supervision</b>	<b>81</b>
<b>Inmate Grievance Procedure</b>	<b>52</b>
<b>Other</b>	<b>43</b>
<b>Facilities Maintenance</b>	<b>34</b>
Institution Assignment	30
Non-Grievable Matters	25
Protective Control	24
Special Management Housing	21
Mail/Packages	21
Personal Property	15
Legal Services	15
Commissary	15
Psychological/Psychiatric	13
Discrimination	12
Housing Assignment	10
Laundry/Quartermaster	9
Safety/Sanitation	8
Security Classification	8
Education/Vocational Training	7
Food Services	6
Inmate Account	6
Inmate Groups	5
Job Assignment	1
Visiting	1
Library	1
Recreation	0
Religious Services	0
Dental Care	0
Telephone	0
Recovery Services	0
Records	0
<b>Total</b>	<b>670</b>

**TABLE 62. TRUMBULL CORRECTIONAL INSTITUTION**

Breakdown of Top Categories of Reported Concerns in 2007-2008: Health Care, Staff Accountability, Force/Supervision, Inmate Grievance Procedure, Other

<b>Health Care</b>	<b>Number of Concerns</b>
<b>Delay/denial of medication</b>	<b>33</b>
<b>Improper/inadequate medical care</b>	<b>29</b>
<b>Access/delay in receiving medical care</b>	<b>24</b>
Other	9
Medical records	3
Medical transfer	2
Medical restriction	2
Medical aide/device	2
Medical co-pay	1
Eye glasses	0
Forced medical testing	0
Prosthetic device	0
<b>TOTAL</b>	<b>105</b>

<b>Staff Accountability</b>	<b>Number of Concerns</b>
<b>Failure to perform job duties</b>	<b>30</b>
<b>Failure to follow policies</b>	<b>27</b>
<b>Failure to respond to communication</b>	<b>22</b>
Other	17
Access to staff	6
<b>TOTAL</b>	<b>102</b>

<b>Force/Supervision</b>	<b>Number of Concerns</b>
<b>Harassment</b>	<b>24</b>
Other	18
Intimidation/threats	10
Conduct report for no reason	6
Use of force	5
Abusive language	4
Retaliation for filing a grievance	4
Privacy violations	4
Retaliation for voicing complaints	3
Racial or ethnic slurs	3
Retaliation for filing lawsuit	0
<b>TOTAL</b>	<b>81</b>

<b>Inmate Grievance Procedure</b>	<b>Number of Concerns</b>
<b>Inspector</b>	<b>24</b>
Informal complaint	17
Chief Inspector	7
Other	4
<b>TOTAL</b>	<b>52</b>

<b>Other (Breakdown not available)</b>	<b>43</b>
<b>Non-Grievable Matters</b>	<b>Number of Concerns</b>
<b>RIB/Hearing Officer</b>	<b>7</b>
Court	5
Legislative action	4
APA	3
Other	3
Separate appeal process	2
Transitional control	1
<b>TOTAL</b>	<b>25</b>

**TABLE 63. LAKE ERIE CORRECTIONAL INSTITUTION  
2007-2008 BREAKDOWN OF REPORTED CONCERNS**

CONCERNS	NUMBER OF CONCERNS
<b>Health Care</b>	<b>126</b>
<b>Staff Accountability</b>	<b>76</b>
<b>Force/Supervision</b>	<b>45</b>
<b>Inmate Grievance Procedure</b>	<b>30</b>
<b>Non-Grievable Matters</b>	<b>26</b>
Special Management Housing	25
Discrimination	19
Food Services	13
Institution Assignment	12
Protective Control	11
Job Assignment	10
Other	8
Laundry/Quartermaster	8
Records	7
Mail/Packages	7
Personal Property	7
Safety and Sanitation	6
Commissary	6
Facilities Maintenance	5
Security Classification	5
Housing Assignment	4
Legal Services	2
Visiting	2
Education/Vocational Training	2
Religious Services	2
Recreation	1
Telephone	1
Psychological/Psychiatric	0
Inmate Account	0
Dental Care	0
Recovery Services	0
Inmate Groups	0
Library	0
<b>Total</b>	<b>466</b>



**TABLE 64. LAKE ERIE CORRECTIONAL INSTITUTION**

Breakdown of Top Categories of Reported Concerns in 2007-2008: Health Care, Staff Accountability, Force/Supervision, Inmate Grievance Procedure, Non-Grievable Matters

<b>Health Care</b>	<b>Number of Concerns</b>
<b>Access/Delay in receiving medical care</b>	<b>32</b>
<b>Improper/Inadequate medical care</b>	<b>32</b>
<b>Delay/Denial of medication</b>	<b>29</b>
Medical restriction	8
Medical aide/device	7
Other	7
Medical records	6
Medical co-pay	3
Medical Transfer	1
Prosthetic device	1
Eye glasses	0
Forced medical testing	0
<b>TOTAL</b>	<b>126</b>

  

<b>Staff Accountability</b>	<b>Number of Concerns</b>
<b>Failure to follow policies</b>	<b>23</b>
<b>Failure to perform job duties</b>	<b>21</b>
Failure to respond to communication	15
Other	11
Access to staff	6
<b>TOTAL</b>	<b>76</b>

  

<b>Use of Force</b>	<b>Number of Concerns</b>
<b>Conduct report for no reason</b>	<b>10</b>
<b>Intimidation/Threats</b>	<b>7</b>
Other	7
Harassment	6
Retaliation for filing a grievance	5
Abusive language	4
Retaliation for voicing complaints	3
Use of force	2
Retaliation for filing lawsuit	1
Racial or ethnic slurs	0
Privacy violation	0
<b>TOTAL</b>	<b>45</b>

  

<b>Inmate Grievance Procedure</b>	<b>Number of Concerns</b>
<b>Inspector</b>	<b>12</b>
Informal complaint	8
Chief Inspector	5
Other	5
<b>TOTAL</b>	<b>30</b>

  

<b>Non-Grievable Matters</b>	<b>Number of Concerns</b>
<b>RIB/Hearing Officer</b>	<b>17</b>
APA	3
Court	3
Other	2
Separate appeal process	1
Transitional control	0
Legislative action	0
<b>TOTAL</b>	<b>26</b>

**TABLE 65. PICKAWAY CORRECTIONAL INSTITUTION  
2007-2008 BREAKDOWN OF REPORTED CONCERNS**

CONCERNS	NUMBER OF CONCERNS
<b>Staff Accountability</b>	<b>67</b>
<b>Health Care</b>	<b>64</b>
<b>Inmate Grievance Procedure</b>	<b>44</b>
<b>Facilities Maintenance</b>	<b>37</b>
<b>Force/Supervision</b>	<b>35</b>
<b>Safety and Sanitation</b>	<b>29</b>
Institution Assignment	17
Special Management Housing	17
Non-Grievable Matters	15
Visiting	15
Food Services	12
Personal Property	12
Discrimination	9
Mail/Packages	9
Job Assignment	9
Religious Services	9
Inmate Account	7
Dental Care	6
Laundry/Quartermaster	6
Commissary	6
Records	6
Protective Control	5
Other	5
Psychological/Psychiatric	4
Security Classification	4
Housing Assignment	2
Education/Vocational Training	2
Library	1
Recovery Services	1
Recreation	1
Inmate Groups	0
Telephone	0
Legal Services	0
<b>Total</b>	<b>456</b>

**TABLE 66. PICKAWAY CORRECTIONAL INSTITUTION**

Breakdown of Top Categories of Reported Concerns in 2007-2008: Staff Accountability, Health Care, Inmate Grievance Procedure, Facilities Maintenance, Force/Supervision

<b>Staff Accountability</b>	<b>Number of Concerns</b>
<b>Failure to perform job duties</b>	<b>18</b>
<b>Failure to follow policies</b>	<b>17</b>
Failure to respond to communication	13
Other	13
Access to staff	6
<b>TOTAL</b>	<b>67</b>

<b>Health Care</b>	<b>Number of Concerns</b>
<b>Access/delay in receiving medical care</b>	<b>19</b>
<b>Improper/inadequate medical care</b>	<b>14</b>
Other	9
Delay/denial of medication	8
Medical records	3
Medical transfer	3
Medical restriction	3
Medical aide/device	3
Prosthetic device	1
Medical co-pay	1
Eye glasses	0
Forced medical testing	0
<b>TOTAL</b>	<b>63</b>

<b>Inmate Grievance Procedure</b>	<b>Number of Concerns</b>
<b>Inspector</b>	<b>16</b>
<b>Informal Complaint</b>	<b>16</b>
Chief Inspector	10
Other	2
<b>TOTAL</b>	<b>44</b>

<b>Facilities Maintenance (Breakdown not available)</b>	<b>37</b>
<b>Force/Supervision</b>	<b>Number of Concerns</b>
<b>Harassment</b>	<b>9</b>
<b>Abusive language</b>	<b>6</b>
<b>Intimidation/threats</b>	<b>5</b>
<b>Retaliation for voicing complaints</b>	<b>5</b>
Other	5
Retaliation for filing grievance	3
Use of force	2
Racial or ethnic slurs	0
Conduct report for no reason	0
Retaliation for filing lawsuit	0
Privacy violation	0
<b>TOTAL</b>	<b>35</b>

<b>Non-Grievable Matters</b>	<b>Number of Concerns</b>
<b>RIB/Hearing Officer</b>	<b>7</b>
APA	4
Other	2
Court	1
Separate appeal process	1
Legislative action	0
Transitional Control	0
<b>TOTAL</b>	<b>15</b>

**TABLE 67. TOLEDO CORRECTIONAL INSTITUTION  
2007-2008 BREAKDOWN OF REPORTED CONCERNS**

CONCERNS	NUMBER OF CONCERNS
<b>Staff Accountability</b>	<b>71</b>
<b>Inmate Grievance Procedure</b>	<b>48</b>
<b>Health Care</b>	<b>37</b>
<b>Force/Supervision</b>	<b>36</b>
<b>Protective Control</b>	<b>26</b>
Non-Grievable Matters	24
Institution Assignment	21
Other	18
Special Management Housing	17
Personal Property	13
Mail/Packages	13
Legal Services	13
Inmate Account	9
Visiting	8
Education/Vocational Programming	8
Discrimination	7
Recovery Services	6
Job Assignment	6
Security Classification	6
Library	5
Recreation	4
Records	3
Commissary	3
Telephone	2
Housing Assignment	2
Religious Services	2
Psychological/Psychiatric	1
Food Services	1
Facilities Maintenance	1
Inmate Groups	0
Dental Care	0
Laundry/Quartermaster	0
Safety and Sanitation	0
<b>Total</b>	<b>408</b>

**TABLE 68. TOLEDO CORRECTIONAL INSTITUTION**

Breakdown of Top Categories of Reported Concerns in 2007-2008: Staff Accountability, Inmate Grievance Procedure, Health Care, Force/Supervision, Protective Control

<b>Staff Accountability</b>	<b>Number of Concerns</b>
<b>Failure to perform job duties</b>	<b>21</b>
<b>Failure to follow policies</b>	<b>20</b>
Failure to respond to communication	15
Other	12
Access to staff	3
<b>TOTAL</b>	<b>71</b>

<b>Inmate Grievance Procedure</b>	<b>Number of Concerns</b>
<b>Inspector</b>	<b>18</b>
<b>Chief Inspector</b>	<b>11</b>
Other	11
Informal Complaint	8
<b>TOTAL</b>	<b>48</b>

<b>Health Care</b>	<b>Number of Concerns</b>
<b>Improper/inadequate medical care</b>	<b>9</b>
<b>Access/delay in receiving medical care</b>	<b>8</b>
Delay/denial of medication	5
Medical records	4
Medical aide/device	4
Medical restriction	3
Other	3
Medical co-pay	1
Forced medical testing	0
Medical transfer	0
Prosthetic device	0
Eye glasses	0
<b>TOTAL</b>	<b>37</b>

<b>Force/Supervision</b>	<b>Number of Concerns</b>
Other	10
<b>Harassment</b>	<b>7</b>
<b>Retaliation for voicing complaints</b>	<b>6</b>
<b>Retaliation for filing grievance</b>	<b>5</b>
<b>Use of force</b>	<b>4</b>
Conduct report for no reason	2
Abusive language	1
Intimidation/threats	1
Racial or ethnic slurs	0
Retaliation for filing lawsuit	0
Privacy violation	0
<b>TOTAL</b>	<b>36</b>

<b>Protective Control (Breakdown not available)</b>	<b>26</b>
<b>Non-Grievable Matters</b>	<b>Number of Concerns</b>
<b>RIB/Hearing Officer</b>	<b>6</b>
APA	6
Court	6
Separate appeal process	2
Other	2
Legislative action	2
Transitional control	0
<b>TOTAL</b>	<b>24</b>

**TABLE 69. OHIO REFORMATORY FOR WOMEN  
2007-2008 BREAKDOWN OF REPORTED CONCERNS**

CONCERNS	NUMBER OF CONCERNS
<b>Health Care</b>	<b>109</b>
<b>Staff Accountability</b>	<b>84</b>
<b>Force/Supervision</b>	<b>64</b>
<b>Non-Grievable Matters</b>	<b>32</b>
<b>Safety and Sanitation</b>	<b>25</b>
<b>Facilities Maintenance</b>	<b>24</b>
<b>Housing Assignment</b>	<b>22</b>
<b>Protective Control</b>	<b>21</b>
Other	20
<b>Inmate Grievance Procedure</b>	<b>16</b>
<b>Psychological/Psychiatric</b>	<b>14</b>
Mail/Packages	13
Special Management Housing	13
Food Services	10
Institution Assignment	9
Visiting	9
Job Assignment	8
Inmate Account	7
Commissary	7
Telephone	5
Personal Property	4
Laundry/Quartermaster	4
Inmate Group	3
Discrimination	3
Education/Vocational Training	3
Security Classification	2
Dental Care	2
Library	2
Recovery Services	2
Records	2
Legal Services	1
Recreation	1
Religious Services	0
<b>Total</b>	<b>541</b>

**TABLE 70 . OHIO REFORMATORY FOR WOMEN**

Breakdown of Top Categories of Reported Concerns in 2007-2008: Health Care, Staff Accountability, Force/Supervision, Non-Grievable Matters, Safety and Sanitation

<b>Health Care</b>	<b>Number of Concerns</b>
<b>Access/delay in receiving medical care</b>	<b>31</b>
<b>Improper/inadequate medical care</b>	<b>24</b>
<b>Delay/denial of medication</b>	<b>16</b>
Other	16
Medical records	8
Medical aide/device	6
Medical restriction	5
Eye glasses	0
Forced medical testing	0
Medical transfer	0
Prosthetic device	0
Medical co-pay	0
<b>TOTAL</b>	<b>109</b>

<b>Staff Accountability</b>	<b>Number of Concerns</b>
<b>Failure to perform job duties</b>	<b>25</b>
<b>Failure to follow policies</b>	<b>18</b>
Failure to respond to communication	15
Access to staff	14
Other	12
<b>TOTAL</b>	<b>84</b>

<b>Force/Supervision</b>	<b>Number of Concerns</b>
<b>Retaliation for voicing complaint</b>	<b>12</b>
Other	11
Retaliation for filing grievance	9
Harassment	9
Use of force	7
Abusive language	6
Intimidation/threats	5
Privacy violations	2
Racial or ethnic slurs	0
Conduct report for no reason	0
Retaliation for filing lawsuit	0
<b>TOTAL</b>	<b>64</b>

<b>Non-Grievable Matters</b>	<b>Number of Concerns</b>
Court	13
<b>RIB/Hearing Officer</b>	<b>9</b>
Legislative action	3
Other	3
APA	2
Separate appeal process	1
Transitional control	1
<b>TOTAL</b>	<b>32</b>

<b>Safety and Sanitation (Breakdown not available)</b>	<b>25</b>
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<b>Inmate Grievance Procedure</b>	<b>Number of Concerns</b>
<b>Institutional Inspector</b>	<b>7</b>
<b>Informal Complaint</b>	<b>7</b>
Chief Inspector	2
Other	0
<b>TOTAL</b>	<b>16</b>

**TABLE 71. "OTHER"(JAILS, EX-OFFENDER, ANONYMOUS, INSTITUTION UNSPECIFIED)  
2007-2008 BREAKDOWN OF REPORTED CONCERNS**

<b>CONCERNS</b>	<b>NUMBER OF CONCERNS</b>
<b>Health Care</b>	<b>57</b>
<b>Other</b>	<b>37</b>
<b>Staff Accountability</b>	<b>30</b>
<b>Non-Grievable Matters</b>	<b>28</b>
<b>Force/Supervision</b>	<b>25</b>
Facilities Maintenance	19
Safety and Sanitation	17
Inmate Grievance Procedure	16
Legal Services	16
Food Services	13
Psychological/Psychiatric	11
Laundry/Quartermaster	6
Personal Property	5
Mail/Packages	5
Discrimination	5
Special Management Housing	4
Telephone	4
Library	3
Recovery Services	3
Education/Vocational Training	3
Visiting	3
Dental Care	3
Recreation	3
Commissary	3
Protective Control	2
Institution Assignment	2
Inmate Account	1
Job Assignment	1
Housing Assignment	1
Inmate Groups	0
Records	0
Religious Services	0
Security Classification	0
<b>Total</b>	<b>326</b>



**TABLE 72. OTHER**

Breakdown of Top Categories of Reported Concerns in 2007-2008: Health Care, Other, Staff Accountability, Non-Grievable Matters, Safety and Sanitation, Force/Supervision

<b>Health Care</b>	<b>Number of Concerns</b>
Delay/denial of medication	15
Access/delay in receiving medical care	14
Improper/inadequate medical care	14
Other	8
Medical aide/device	4
Medical records	1
Medical co-pay	1
Eye glasses	0
Forced medical testing	0
Medical transfer	0
Medical restriction	0
Prosthetic device	0
<b>TOTAL</b>	<b>57</b>

<b>Other (Breakdown not available)</b>	<b>37</b>
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<b>Staff Accountability</b>	<b>Number of Concerns</b>
Failure to respond to communication	11
Failure to perform job duties	10
Failure to follow policies	5
Other	3
Access to staff	1
<b>TOTAL</b>	<b>30</b>

<b>Non-Grievable Matters</b>	<b>Number of Concerns</b>
Court	11
Other	6
APA	5
Legislative Action	3
Transitional Control	2
Separate appeal process	1
RIB/Hearing Officer	0
<b>TOTAL</b>	<b>28</b>

<b>Force/Supervision</b>	<b>Number of Concerns</b>
Other	6
Abusive language	5
Retaliation for voicing complaint	4
Use of force	3
Harassment	2
Conduct report for no reason	1
Intimidation/threats	1
Retaliation for filing grievance	1
Retaliation for filing lawsuit	1
Privacy violations	1
Racial or ethnic slurs	0
<b>TOTAL</b>	<b>25</b>
<b>Inmate Grievance Procedure</b>	<b>Number of Concerns</b>
Other	9
Informal Complaint	4
Chief Inspector	3
Inspector	0
<b>TOTAL</b>	<b>16</b>

**TABLE 73. RICHLAND CORRECTIONAL INSTITUTION  
2007-2008 BREAKDOWN OF REPORTED CONCERNS**

CONCERNS	NUMBER OF CONCERNS
<b>Force/Supervision</b>	<b>49</b>
<b>Staff Accountability</b>	<b>45</b>
<b>Non-Grievable Matters</b>	<b>35</b>
<b>Inmate Grievance Procedure</b>	<b>22</b>
<b>Food Services</b>	<b>20</b>
<b>Health Care</b>	<b>20</b>
Institution Assignment	16
Special Management Housing	13
Other	9
Discrimination	8
Security Classification	7
Safety and Sanitation	5
Dental Care	4
Religious Services	4
Housing Assignment	4
Protective Control	4
Personal Property	4
Records	3
Education/Vocational Training	2
Laundry/Quartermaster	2
Recreation	2
Commissary	2
Facilities Maintenance	2
Recovery Services	1
Visiting	1
Legal Services	1
Mail/Packages	1
Inmate Groups	0
Library	0
Telephone	0
Job Assignment	0
Inmate Account	0
Psychological/Psychiatric	0
<b>Total</b>	<b>268</b>

**TABLE 74. RICHLAND CORRECTIONAL INSTITUTION**

Breakdown of Top Categories of Reported Concerns in 2007-2008: Force/Supervision, Staff Accountability, Non-Grievable Matters, Inmate grievance Procedure, Food Services

<b>Force/Supervision</b>	<b>Number of Concerns</b>
<b>Harassment</b>	<b>12</b>
<b>Intimidation/threats</b>	<b>9</b>
<b>Retaliation for voicing complaints</b>	<b>6</b>
<b>Abusive language</b>	<b>5</b>
<b>Use of force</b>	<b>4</b>
Other	4
Retaliation for filing a grievance	3
Conduct report for no reason	2
Racial or ethnic slurs	1
Privacy violations	1
Retaliation for filing lawsuit	0
<b>TOTAL</b>	<b>49</b>

<b>Staff Accountability</b>	<b>Number of Concerns</b>
<b>Failure to perform job duties</b>	<b>13</b>
<b>Failure to follow policies</b>	<b>12</b>
<b>Failure to respond to communication</b>	<b>10</b>
Other	9
Access to staff	1
<b>TOTAL</b>	<b>45</b>

<b>Non-Grievable Matters</b>	<b>Number of Concerns</b>
<b>RIB/Hearing Officer</b>	<b>13</b>
Court	6
APA	5
Transitional control	5
Other	4
Legislative action	1
Separate appeal process	1
<b>TOTAL</b>	<b>35</b>

<b>Inmate Grievance Procedure</b>	<b>Number of Concerns</b>
<b>Inspector</b>	<b>8</b>
Informal Complaint	6
Chief Inspector	5
Other	3
<b>TOTAL</b>	<b>22</b>

<b>Food Services (Breakdown not available)</b>	<b>20</b>
<b>Health Care</b>	<b>Number of Concerns</b>
<b>Access/delay in receiving medical care</b>	<b>8</b>
Improper/inadequate medical care	8
Delay/denial of medication	2
Other	2
Medical records	0
Eye glasses	0
Forced medical testing	0
Medical transfer	0
Prosthetic device	0
Medical co-pay	0
Medical restriction	0
Medical aide/device	0
<b>TOTAL</b>	<b>20</b>

**TABLE 75. NOBLE CORRECTIONAL INSTITUTION  
2007-2008 BREAKDOWN OF REPORTED CONCERNS**

CONCERNS	NUMBER OF CONCERNS
<b>Force/Supervision</b>	<b>60</b>
<b>Staff Accountability</b>	<b>35</b>
<b>Health care</b>	<b>25</b>
<b>Inmate Grievance Procedure</b>	<b>22</b>
<b>Personal Property</b>	<b>22</b>
<b>Food Services</b>	<b>21</b>
Other	17
Facilities Maintenance	16
Non-Grievable Matters	15
Safety Sanitation	14
Institution Assignment	12
Special Management Housing	9
Library	7
Legal Services	7
Discrimination	6
Dental care	3
Housing Assignment	3
Protective Control	2
Mail/Packages	2
Psychological/Psychiatric	2
Inmate Account	2
Visiting	2
Commissary	1
Security Classification	1
Recreation	1
Records	1
Inmate Groups	1
Job Assignment	0
Laundry/Quartermaster	0
Religious Services	0
Telephone	0
Recovery Services	0
Education/Vocational Training	0
<b>Total</b>	<b>309</b>

**TABLE 76. NOBLE CORRECTIONAL INSTITUTION**

Breakdown of Top Categories of Reported Concerns in 2007-2008: Force/Supervision, Staff Accountability, Health Care, Inmate grievance Procedure, Personal Property

<b>Force/Supervision</b>	<b>Number of Concerns</b>
<b>Intimidation/threats</b>	<b>15</b>
<b>Use of force</b>	<b>10</b>
<b>Harassment</b>	<b>9</b>
Other	9
Abusive language	6
Retaliation for voicing complaint	3
Conduct report for no reason	3
Retaliation for filing grievance	2
Abusive language	2
Retaliation for filing lawsuit	1
Privacy violation	0
<b>TOTAL</b>	<b>60</b>

<b>Staff Accountability</b>	<b>Number of Concerns</b>
Other	13
<b>Failure to follow policies</b>	<b>11</b>
Failure to respond to communication	6
Failure perform job duties	4
Access to staff	1
<b>TOTAL</b>	<b>35</b>

<b>Health Care</b>	<b>Number of Concerns</b>
<b>Delay/denial of medication</b>	<b>9</b>
Other	7
Improper/inadequate medical care	4
Access/delay in receiving medical care	2
Medical transfer	1
Medical co-pay	1
Medical aide/device	1
Medical records	0
Eye glasses	0
Forced medical testing	0
Prosthetic device	0
Medical restriction	0
<b>TOTAL</b>	<b>25</b>

<b>Inmate Grievance Procedure</b>	<b>Number of Concerns</b>
<b>Informal Complaint</b>	<b>11</b>
Inspector	8
Other	2
Chief Inspector	1
<b>TOTAL</b>	<b>22</b>

<b>Personal Property (Breakdown not available)</b>	<b>22</b>
<b>Non-Grievable Matters</b>	<b>Number of Concerns</b>
<b>RIB/Hearing Officer</b>	<b>5</b>
Court	3
Transitional control	3
APA	2
Other	1
Separate appeal process	1
Legislative action	0
<b>TOTAL</b>	<b>15</b>

**TABLE 77. BELMONT CORRECTIONAL INSTITUTION  
2007-2008 BREAKDOWN OF REPORTED CONCERNS**

CONCERNS	NUMBER OF CONCERNS
<b>Force/Supervision</b>	<b>53</b>
<b>Staff Accountability</b>	<b>40</b>
<b>Inmate Grievance Procedure</b>	<b>17</b>
<b>Non-Grievable Matters</b>	<b>17</b>
<b>Safety and Sanitation</b>	<b>16</b>
Other	15
<b>Food Services</b>	<b>14</b>
Health Care	8
Institution Assignment	8
Job Assignment	7
Housing Assignment	7
Personal Property	6
Discrimination	6
Protective Control	4
Facilities Maintenance	4
Recovery Services	4
Psychological/Psychiatric	3
Special Management Housing	3
Recreation	3
Commissary	2
Security Classification	2
Records	2
Legal Services	1
Inmate Account	1
Mail/Packages	0
Visiting	0
Laundry/Quartermaster	0
Educational/Vocational Training	0
Religious Services	0
Dental Care	0
Telephone	0
Library	0
Inmate Groups	0
<b>Total</b>	<b>243</b>

**TABLE 78. BELMONT CORRECTIONAL INSTITUTION**

Breakdown of Top Categories of Reported Concerns in 2007-2008: Force/Supervision, Staff Accountability, Inmate Grievance Procedure, Non-Grievable Matters, Safety and Sanitation

<b>Force/Supervision</b>	<b>Number of Concerns</b>
<b>Harassment</b>	<b>9</b>
<b>Intimidation/threats</b>	<b>9</b>
Abusive language	7
Retaliation for voicing complaints	6
Conduct report for no reason	5
Other	5
Retaliation for filing grievance	4
Racial or ethnic slurs	4
Use of force	4
Retaliation for filing lawsuit	0
Privacy violations	0
<b>TOTAL</b>	<b>53</b>

<b>Staff Accountability</b>	<b>Number of Concerns</b>
<b>Failure to follow policies</b>	<b>16</b>
<b>Failure to perform job duties</b>	<b>11</b>
Other	6
Failure to respond to communication	4
Access to staff	3
<b>TOTAL</b>	<b>40</b>

<b>Inmate Grievance Procedure</b>	<b>Number of Concerns</b>
<b>Inspector</b>	<b>7</b>
<b>Informal complaint</b>	<b>6</b>
Other	3
Chief Inspector	1
<b>TOTAL</b>	<b>17</b>

<b>Non-Grievable Matters</b>	<b>Number of Concerns</b>
Court	5
<b>RIB/Hearing Officer</b>	<b>4</b>
Transitional control	2
Separate appeal process	2
Legislative action	2
APA	1
Other	1
<b>TOTAL</b>	<b>17</b>

<b>Safety and Sanitation (Breakdown not available)</b>	<b>16</b>
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<b>Health Care</b>	<b>Number of Concerns</b>
<b>Access/delay in receiving medical care</b>	<b>3</b>
<b>Improper/inadequate medical care</b>	<b>3</b>
Delay/denial of medication	2
Medical records	0
Eye glasses	0
Forced medical testing	0
Medical transfer	0
Medical restriction	0
Medical aide/device	0
Other	0
Prosthetic device	0
Medical co-pay	0
<b>TOTAL</b>	<b>8</b>

**TABLE 79. HOCKING CORRECTIONAL FACILITY  
2007-2008 BREAKDOWN OF REPORTED CONCERNS**

CONCERNS	NUMBER OF CONCERNS
<b>Health Care</b>	<b>35</b>
<b>Force/Supervision</b>	<b>31</b>
<b>Staff Accountability</b>	<b>18</b>
<b>Inmate Grievance Procedure</b>	<b>13</b>
<b>Non-Grievable Matters</b>	<b>12</b>
Job Assignment	6
Other	5
Institution Assignment	4
Education/Vocation Training	4
Special Management Housing	3
Personal Property	2
Commissary	2
Records	2
Safety and Sanitation	1
Recreation	1
Religious Services	1
Inmate Groups	1
Facilities Maintenance	0
Food Services	0
Protective Control	0
Discrimination	0
Mail/Packages	0
Psychological/Psychiatric	0
Security/Classification	0
Legal Services	0
Inmate Account	0
Visiting	0
Laundry/Quartermaster	0
Housing Assignment	0
Dental Care	0
Library	0
Recovery Services	0
Records	0
<b>Total</b>	<b>141</b>



**TABLE 80. HOCKING CORRECTIONAL FACILITY**

Breakdown of Top Categories of Reported Concerns in 2007-2008: Health Care, Force/Supervision, Staff Accountability, Inmate Grievance Procedure, Non-Grievable Matters

<b>Health Care</b>	<b>Number of Concerns</b>
Other	9
<b>Medical aide/device</b>	<b>7</b>
<b>Improper/inadequate medical care</b>	<b>6</b>
<b>Medical restriction</b>	<b>5</b>
Access/delay in receiving medical care	3
Delay/denial of medication	3
Medical transfer	2
Medical records	0
Eye glasses	0
Forced medical testing	0
Prosthetic device	0
Medical co-pay	0
<b>TOTAL</b>	<b>35</b>

<b>Force/Supervision</b>	<b>Number of Concerns</b>
<b>Harassment</b>	<b>6</b>
<b>Retaliation for filing grievance</b>	<b>6</b>
<b>Intimidation/threats</b>	<b>5</b>
<b>Retaliation for voicing complaints</b>	<b>4</b>
Conduct report for no reason	3
Other	3
Use of force	2
Abusive language	1
Privacy violations	1
Racial or ethnic slurs	0
Retaliation for filing lawsuit	0
<b>TOTAL</b>	<b>31</b>

<b>Staff Accountability</b>	<b>Number of Concerns</b>
<b>Failure to follow policies</b>	<b>6</b>
<b>Failure to perform job duties</b>	<b>5</b>
Other	4
Failure to respond to communication	2
Access to staff	1
<b>TOTAL</b>	<b>18</b>

<b>Inmate Grievance Procedure</b>	<b>Number of Concerns</b>
<b>Inspector</b>	<b>5</b>
<b>Informal Complaint</b>	<b>4</b>
Other	4
Chief Inspector	0
<b>TOTAL</b>	<b>13</b>

<b>Non-Grievable Matters</b>	<b>Number of Concerns</b>
APA	3
<b>RIB/Hearing Officer</b>	<b>2</b>
Court	2
Legislative action	2
Other	2
Transitional control	1
Separate appeal process	0
<b>TOTAL</b>	<b>12</b>

**TABLE 81. CORRECTIONAL RECEPTION CENTER  
2007-2008 BREAKDOWN OF REPORTED CONCERNS**

CONCERNS	NUMBER OF CONCERNS
<b>Staff Accountability</b>	<b>35</b>
<b>Health Care</b>	<b>24</b>
<b>Psychological/Psychiatric</b>	<b>15</b>
<b>Institution Assignment</b>	<b>13</b>
<b>Inmate Grievance Procedure</b>	<b>11</b>
Other	9
Personal Property	9
Force/Supervision	8
Visiting	7
Protective control	6
Non-Grievable Matters	5
Mail/Packages	4
Religious Services	3
Safety and Sanitation	3
Food Services	2
Inmate Account	2
Discrimination	1
Laundry/Quartermaster	1
Special Management Housing	1
Recovery Services	1
Commissary	0
Security Classification	0
Legal Services	0
Job Assignment	0
Recreation	0
Housing Assignment	0
Educational/Vocational Training	0
Dental Care	0
Telephone	0
Library	0
Records	0
Inmate Groups	0
<b>Total</b>	<b>160</b>

**TABLE 82. CORRECTIONAL RECEPTION CENTER**

Breakdown of Top Categories of Reported Concerns in 2007-2008: Staff Accountability, Health Care, Psychological/Psychiatric, Institution Assignment, Inmate Grievance Procedure

<b>Staff Accountability</b>	<b>Number of Concerns</b>
<b>Failure to perform job duties</b>	<b>11</b>
Failure to follow policies	8
Other	6
Access to staff	5
Failure to respond to communication	3
<b>TOTAL</b>	<b>35</b>

<b>Health Care</b>	<b>Number of Concerns</b>
<b>Improper/inadequate medical care</b>	<b>7</b>
Access/delay in receiving medical care	5
Other	5
Delay/denial of medication	4
Medical transfer	2
Medical aide/device	1
Medical records	0
Eye glasses	0
Forced medical testing	0
Prosthetic device	0
Medical co-pay	0
Medical restriction	0
<b>TOTAL</b>	<b>24</b>

<b>Psychological/Psychiatric*</b>	<b>15</b>
<b>Institution Assignment*</b>	<b>13</b>

\*Breakdown is not available

<b>Inmate Grievance Procedure</b>	<b>Number of Concerns</b>
<b>Informal Complaint</b>	<b>6</b>
Other	4
Inspector	1
Chief Inspector	0
<b>TOTAL</b>	<b>11</b>
<b>Use of Force</b>	<b>Number of Concerns</b>
<b>Abusive language</b>	<b>2</b>
Other	2
Use of force	1
Retaliation for filing grievance	1
Retaliation for voicing complaint	1
Harassment	1
Racial or ethnic slurs	0
Conduct report for no reason	0
Intimidation/threats	0
Retaliation for filing lawsuit	0
Privacy violations	0
<b>TOTAL</b>	<b>8</b>
<b>Non-Grievable Matters</b>	<b>Number of Concerns</b>
APA	1
<b>RIB/Hearing Officer</b>	<b>1</b>
Court	0
Legislative action	0
Separate appeal process	0
Transitional control	0
Other	0
<b>TOTAL</b>	<b>5</b>

**TABLE 83. LORAIN CORRECTIONAL INSTITUTION  
2007-2008 BREAKDOWN OF REPORTED CONCERNS**

<b>CONCERNS</b>	<b>NUMBER OF CONCERNS</b>
<b>Staff Accountability</b>	<b>18</b>
<b>Force/Supervision</b>	<b>17</b>
<b>Non-Grievable Matters</b>	<b>15</b>
<b>Safety and Sanitation</b>	<b>15</b>
<b>Institution Assignment</b>	<b>13</b>
<b>Health Care</b>	<b>10</b>
<b>Food Services</b>	<b>8</b>
Housing Assignment	8
Security Classification	6
Other	6
Recovery Services	5
Inmate Grievance Procedure	5
Psychological/Psychiatric	5
Facilities Maintenance	4
Protective Control	4
Special Management Housing	3
Inmate Account	3
Discrimination	3
Recreation	3
Visiting	3
Personal Property	2
Job Assignment	2
Commissary	1
Mail/Packages	0
Legal Services	0
Laundry/Quartermaster	0
Educational /Vocational Training	0
Religious Services	0
Dental Care	0
Telephone	0
Library	0
Records	0
Inmate Groups	0
<b>Total</b>	<b>159</b>

**TABLE 84. LORAIN CORRECTIONAL INSTITUTION**

Breakdown of Top Categories of Reported Concerns in 2007-2008: Staff Accountability, Force/Supervision, Non-Grievable Matters, Safety and Sanitation, Institution Assignment

<b>Staff Accountability</b>	<b>Number of Concerns</b>
<b>Failure to perform job duties</b>	<b>8</b>
Failure to follow policies	4
Other	3
Access to staff	2
Failure to respond to communication	1
<b>TOTAL</b>	<b>18</b>

<b>Use of Force</b>	<b>Number of Concerns</b>
<b>Use of force</b>	<b>3</b>
<b>Conduct report for no reason</b>	<b>3</b>
<b>Harassment</b>	<b>3</b>
Abusive language	2
Intimidation/threats	2
Retaliation/threats	2
Other	1
Retaliation for filing grievance	1
Racial or ethnic slurs	0
Retaliation for filing lawsuit	0
Privacy violations	0
<b>TOTAL</b>	<b>17</b>

<b>Non-Grievable Matters</b>	<b>Number of Concerns</b>
<b>RIB/Hearing Officer</b>	<b>6</b>
Court	3
APA	2
Legislative action	2
Separate appeal process	1
Other	1
Transitional Control	0
<b>TOTAL</b>	<b>15</b>
<b>Safety and Sanitation*</b>	<b>15</b>
<b>Institution Assignment*</b>	<b>13</b>

\*Breakdown is not available.

<b>Health Care</b>	<b>Number of Concerns</b>
<b>Delay/Denial of medication</b>	<b>4</b>
Medical records	2
Access/delay in receiving medical care	1
Improper/inadequate medical care	1
Medical restriction	1
Other	1
Eye glasses	0
Forced medical testing	0
Medical transfer	0
Prosthetic device	0
Medical co-pay	0
Medical aide/device	0
<b>TOTAL</b>	<b>10</b>
<b>Inmate Grievance Procedure</b>	<b>Number of Concerns</b>
Inspector	3
Informal Complaint	1
Chief Inspector	1
Other	0
<b>TOTAL</b>	<b>5</b>

**TABLE 85. NORTHEAST OHIO CORRECTIONAL CENTER  
2007-2008 BREAKDOWN OF REPORTED CONCERNS**

CONCERNS	NUMBER OF CONCERNS
<b>Health Care</b>	<b>31</b>
<b>Food Services</b>	<b>26</b>
<b>Force/Supervision</b>	<b>22</b>
<b>Recreation</b>	<b>15</b>
<b>Staff Accountability</b>	<b>12</b>
Laundry/Quartermaster	11
Other	8
Inmate Grievance Procedure	6
Education/Vocational Programming	6
Job Assignment	5
Special Management Housing	4
Discrimination	4
Institution Assignment	3
Safety and Sanitation	3
Legal Services	3
Commissary	2
Library	2
Non-Grievable Matters	1
Facilities Maintenance	1
Personal Property	1
Mail/Packages	1
Telephone	1
Visiting	1
Protective Control	0
Psychological/Psychiatric	0
Security Classification	0
Inmate Account	0
Housing Assignment	0
Religious Services	0
Dental Care	0
Recovery Services	0
Records	0
Inmate Groups	0
<b>Total</b>	<b>169</b>

**TABLE 86. NORTHEAST OHIO CORRECTIONAL CENTER**

Breakdown of Top Categories of Reported Concerns in 2007-2008: Health Care, Food Services, Force/Supervision, Recreation, Staff Accountability

<b>Health Care</b>	<b>Number of Concerns</b>
<b>Access/delay in receiving medical care</b>	<b>13</b>
<b>Improper/inadequate medical care</b>	<b>12</b>
Delay/denial of medication	3
Medical records	1
Medical restriction	1
Medical aide/device	1
Eye glasses	0
Forced medical testing	0
Medical transfer	0
Prosthetic device	0
Medical co-pay	0
Other	0
<b>TOTAL</b>	<b>31</b>

<b>Food Services (Breakdown not available)</b>	<b>26</b>
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<b>Force/Supervision</b>	<b>Number of Concerns</b>
<b>Abusive language</b>	<b>8</b>
<b>Racial or ethnic slurs</b>	<b>7</b>
Harassment	3
Intimidation/threats	1
Retaliation for voicing complaints	1
Privacy violations	1
Other	1
Use of force	0
Conduct report for no reason	0
Retaliation for filing grievance	0
Retaliation for voicing compliant	0
<b>TOTAL</b>	<b>22</b>

<b>Recreation (Breakdown not available)</b>	<b>15</b>
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<b>Staff Accountability</b>	<b>Number of Concerns</b>
<b>Failure to follow policies</b>	<b>5</b>
Other	3
Failure to perform job duties	2
Failure to respond to communication	2
Access to staff	0
<b>TOTAL</b>	<b>12</b>
<b>Inmate Grievance Procedure</b>	<b>Number of Concerns</b>
Other	2
Inspector	2
Informal Complaint	1
Chief Inspector	N/A
<b>TOTAL</b>	<b>6</b>
<b>Non-Grievable Matters</b>	<b>Number of Concerns</b>
Other	1
RIB/Hearing Officer	0
APA	0
Court	0
Legislative action	0
Separate appeal process	0
Transitional control	0
<b>TOTAL</b>	<b>1</b>

**TABLE 87. OAKWOOD CORRECTIONAL FACILITY  
2007-2008 BREAKDOWN OF REPORTED CONCERNS**

<b>CONCERNS</b>	<b>NUMBER OF CONCERNS</b>
<b>Force/Supervision</b>	<b>37</b>
<b>Staff Accountability</b>	<b>15</b>
<b>Other</b>	<b>10</b>
<b>Institution Assignment</b>	<b>9</b>
<b>Health Care</b>	<b>8</b>
Personal Property	7
Non-Grievable Matters	7
Food Services	6
Facilities Maintenance	6
Special Management Housing	5
Job Assignment	4
Inmate Grievance Procedure	4
Safety and Sanitation	3
Discrimination	3
Psychological/Psychiatric	3
Legal Services	3
Laundry/Quartermaster	3
Security Classification	2
Visiting	2
Education/Vocational Training	2
Telephone	1
Records	1
Protective Control	0
Commissary	0
Mail/Packages	0
Inmate Account	0
Recreation	0
Housing Assignment	0
Religious Services	0
Dental Care	0
Library	0
Recovery Services	0
Inmate Groups	0
<b>Total</b>	<b>141</b>



**TABLE 88. OAKWOOD CORRECTIONAL FACILITY**

Breakdown of Top Categories of Reported Concerns in 2007-2008: Force/Supervision, Staff Accountability, Other, Institution Assignment, Health Care

<b>Force/Supervision</b>	<b>Number of Concerns</b>
<b>Harassment</b>	<b>10</b>
<b>Abusive language</b>	<b>6</b>
Conduct report for no reason	5
Intimidation/threats	5
Other	3
Racial or ethnic slurs	2
Privacy violations	2
Use of force	1
Retaliation for lawsuit	1
Retaliation for voicing complaint	1
Retaliation for filing a grievance	1
<b>TOTAL</b>	<b>37</b>

<b>Staff Accountability</b>	<b>Number of Concerns</b>
<b>Failure to follow policies</b>	<b>5</b>
Other	4
Failure to respond to communication	3
Failure to perform job duties	3
Access to staff	0
<b>TOTAL</b>	<b>15</b>

<b>Other *</b>	<b>10</b>
<b>Institution Assignment*</b>	<b>9</b>

\*Breakdown not available.

<b>Health Care</b>	<b>Number of Concerns</b>
<b>Improper/Inadequate medical care</b>	<b>3</b>
Access/Delay in receiving medical care	2
Delay/Denial of medication	2
Medical aide/device	1
Medical Records	0
Eye Glasses	0
Forced medical testing	0
Medical transfer	0
Prosthetic device	0
Medical co-pay	0
Medical restriction	0
Other	0
<b>TOTAL</b>	<b>8</b>
<b>Non-Grievable Matters</b>	<b>Number of Concerns</b>
<b>RIB/Hearing officer</b>	<b>5</b>
APA	1
Legislative action	1
Court	0
Separate appeal process	0
Transitional control	0
Other	0
<b>TOTAL</b>	<b>7</b>
<b>Inmate Grievance Procedure</b>	<b>Number of Concerns</b>
Chief Inspector	2
Inspector	1
Informal Complaint	1
Other	0
<b>TOTAL</b>	<b>4</b>

**TABLE 89. NORTH COAST CORRECTIONAL TREATMENT FACILITY  
2007-2008 BREAKDOWN OF REPORTED CONCERNS**

CONCERNS	NUMBER OF CONCERNS
<b>Health Care</b>	<b>15</b>
<b>Staff Accountability</b>	<b>11</b>
<b>Force/Supervision</b>	<b>8</b>
<b>Food Services</b>	<b>7</b>
<b>Non-Grievable Matters</b>	<b>6</b>
<b>Inmate Account</b>	<b>6</b>
<b>Safety and Sanitation</b>	<b>5</b>
<b>Visiting</b>	<b>5</b>
<b>Inmate Grievance Procedure</b>	<b>5</b>
Other	4
Facilities Maintenance	4
Mail/Packages	4
Recovery Services	4
Personal Property	3
Discrimination	3
Education/Vocational Training	3
Housing Assignment	3
Legal Services	2
Recreation	2
Records	1
Job Assignment	1
Institution Assignment	1
Special Management Housing	0
Psychological/Psychiatric	0
Protective Control	0
Commissary	0
Security Classification	0
Laundry/Quartermaster	0
Religious Services	0
Dental Care	0
Telephone	0
Library	0
Inmate Groups	0
<b>Total</b>	<b>103</b>

**TABLE 90. NORTH COAST CORRECTIONAL FACILITY**

Breakdown of Top Categories of Reported Concerns in 2007-2008: Health Care, Staff Accountability, Force/Supervision, Food Services, Non-Grievable Matters

<b>Health Care</b>	<b>Number of Concerns</b>
<b>Access/delay in receiving medical care</b>	<b>6</b>
<b>Improper/inadequate medical care</b>	<b>5</b>
Other	3
Medical co-pay	1
Delay/denial of medication	0
Medical records	0
Eye glasses	0
Forced medical testing	0
Medical transfer	0
Prosthetic device	0
Medical restriction	0
Medical aide/device	0
<b>TOTAL</b>	<b>15</b>

<b>Staff Accountability</b>	<b>Number of Concerns</b>
Other	4
Failure to follow policies	3
Failure to respond to communication	2
Failure to perform job duties	2
Access to staff	0
<b>TOTAL</b>	<b>11</b>

<b>Use of Force</b>	<b>Number of Concerns</b>
<b>Retaliation for voicing complaints</b>	<b>2</b>
Other	2
Harassment	1
Privacy violations	1
Intimidation/threats	1
Harassment	1
Abusive language	1
Use of force	0
Racial or ethnic slurs	0
Retaliation for filing lawsuit	0
Retaliation for filing grievance	0
<b>TOTAL</b>	<b>8</b>

<b>Food Services (Breakdown not available).</b>	<b>7</b>
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<b>Non-Grievable Matters</b>	<b>Number of Concerns</b>
Court	2
Other	2
Transitional control	1
RIB/Hearing Officer	1
APA	0
Legislative action	0
Separate appeal process	0
<b>TOTAL</b>	<b>6</b>
<b>Inmate Grievance Procedure</b>	<b>Number of Concerns</b>
Inspector	2
Informal Complaint	1
Chief Inspector	1
Other	1
<b>TOTAL</b>	<b>5</b>

**TABLE 91. SOUTHEASTERN CORRECTIONAL INSTITUTION  
2007-2008 BREAKDOWN OF REPORTED CONCERNS**

CONCERNS	NUMBER OF CONCERNS
<b>Staff Accountability</b>	<b>16</b>
<b>Personal Property</b>	<b>6</b>
<b>Health Care</b>	<b>5</b>
<b>Inmate Grievance Procedure</b>	<b>5</b>
<b>Institution Assignment</b>	<b>5</b>
<b>Protective Control</b>	<b>5</b>
Non-Grievable Matters	4
Special Management Housing	4
Visiting	4
Housing Assignment	4
Records	4
Force/Supervision	3
Other	3
Commissary	2
Safety and Sanitation	2
Laundry/Quartermaster	2
Recreation	2
Facilities Maintenance	1
Discrimination	1
Security Classification	1
Inmate Account	1
Dental Care	1
Food Services	0
Mail/Packages	0
Psychological/Psychiatric	0
Job Assignment	0
Education/Vocational Training	0
Religious Services	0
Telephone	0
Library	0
Recovery Services	0
Inmate Groups	0
Legal Services	0
<b>Total</b>	<b>81</b>

**TABLE 92. SOUTHEASTERN CORRECTIONAL INSTITUTION**

Breakdown of Top Categories of Reported Concerns in 2007-2008: Staff Accountability, Personal Property, Health Care, Inmate Grievance Procedure, Institution Assignment, Protective Control

<b>Staff Accountability</b>	<b>Number of Concerns</b>
Failure to perform job duties	5
Other	4
Failure to follow policies	3
Failure to respond to communication	3
Access to staff	1
<b>TOTAL</b>	<b>16</b>

<b>Personal Property *</b>	<b>6</b>
<b>Protective Control *</b>	<b>5</b>

\*Breakdown not available.

<b>Health Care</b>	<b>Number of Concerns</b>
Delay/denial of medication	2
Access/delay in receiving medical care	1
Improper/inadequate medical care	1
Medical transfer	1
Medical records	0
Eye glasses	0
Forced medical testing	0
Prosthetic device	0
Medical co-pay	0
Medical restriction	0
Medical aide/device	0
Other	0
<b>TOTAL</b>	<b>5</b>
<b>Inmate Grievance Procedure</b>	<b>Number of Concerns</b>
Inspector	2
Chief Inspector	2
Other	1
Informal Complaint	0
<b>TOTAL</b>	<b>5</b>
<b>Non-Grievable Matters</b>	<b>Number of Concerns</b>
RIB/Hearing Officer	1
Court	1
Legislative action	1
Other	1
APA	0
Separate appeal process	0
Transitional control	0
<b>TOTAL</b>	<b>4</b>
<b>Force/Supervision</b>	<b>Number of Concerns</b>
Harassment	1
Abusive language	1
Other	1
Use of force	0
Racial or ethnic slurs	0
Conduct report for no reason	0
Intimidation/threats	0
Retaliation for filing grievance	0
Retaliation for filing lawsuit	0
Retaliation for voicing complaint	0
Privacy violations	0
<b>TOTAL</b>	<b>3</b>

**TABLE 93. CORRECTIONS MEDICAL CENTER  
2007-2008 BREAKDOWN OF REPORTED CONCERNS**

CONCERNS	NUMBER OF CONCERNS
<b>Force/Supervision</b>	<b>16</b>
<b>Health Care</b>	<b>15</b>
<b>Staff Accountability</b>	<b>9</b>
<b>Legal Services</b>	<b>6</b>
<b>Institution Assignment</b>	<b>5</b>
Other	4
Non-Grievable Matters	3
Inmate Grievance Procedure	2
Safety and Sanitation	2
Special Management Housing	2
Discrimination	2
Commissary	2
Visiting	2
Education/Vocational Training	2
Facilities Maintenance	1
Recreation	1
Laundry/Quartermaster	1
Religious Services	1
Library	1
Recovery Services	1
Personal Property	0
Food Services	0
Protective Control	0
Mail/Packages	0
Psychological/Psychiatric	0
Security Classification	0
Inmate Account	0
Job Assignment	0
Housing Assignment	0
Dental Care	0
Telephone	0
Records	0
Inmate Groups	0
<b>Total</b>	<b>78</b>

**TABLE 94. CORRECTIONS MEDICAL CENTER**

Breakdown of Top Categories of Reported Concerns in 2007-2008: Force/Supervision, Health Care, Staff Accountability, Legal Services, Institution Assignment

<b>Use of Force</b>	<b>Number of Concerns</b>
Other	5
Intimidation/threats	4
Harassment	2
Use of force	1
Abusive language	1
Conduct report	1
Retaliation for voicing complaint	1
Privacy violations	1
Racial or ethnic slurs	0
Retaliation for filing grievance	0
Retaliation for filing lawsuit	0
<b>TOTAL</b>	<b>16</b>

<b>Health Care</b>	<b>Number of Concerns</b>
<b>Improper/inadequate medical care</b>	<b>6</b>
Access/delay in receiving medical care	3
Other	3
Delay/denial of medication	2
Medical transfer	1
Medical records	0
Eye glasses	0
Forced medical testing	0
Prosthetic device	0
Medical co-pay	0
Medical restriction	0
Medical aide/device	0
<b>TOTAL</b>	<b>15</b>

<b>Staff Accountability</b>	<b>Number of Concerns</b>
Failure to follow policies	3
Failure to respond to communication	2
Other	2
Access to staff	1
Failure to perform job duties	1
<b>TOTAL</b>	<b>9</b>

<b>Legal Services*</b>	<b>6</b>
<b>Institution Assignment*</b>	<b>5</b>

\*Breakdown not available.

<b>Non-Grievable Matters</b>	<b>Number of Concerns</b>
Court	3
RIB/Hearing Officer	0
APA	0
Legislative action	0
Separate appeal process	0
Transitional control	0
Other	0
<b>TOTAL</b>	<b>3</b>
<b>Inmate Grievance Procedure</b>	<b>Number of Concerns</b>
Inspector	1
Informal Complaint	1
Chief Inspector	0
Other	0
<b>TOTAL</b>	<b>2</b>

**TABLE 95. FRANKLIN PRE-RELEASE CENTER  
2007-2008 BREAKDOWN OF REPORTED CONCERNS**

CONCERNS	NUMBER OF CONCERNS
<b>Staff Accountability</b>	<b>10</b>
<b>Inmate Grievance Procedure</b>	<b>9</b>
<b>Health Care</b>	<b>7</b>
<b>Non-Grievable Matters</b>	<b>7</b>
<b>Safety and Sanitation</b>	<b>4</b>
Food Services	3
Institution Assignment	1
Other	1
Commissary	1
Visiting	1
Laundry/Quartermaster	1
Recovery Services	1
Records	1
Facilities Maintenance	0
Personal Property	0
Special Management Housing	0
Protective Control	0
Discrimination	0
Mail/Packages	0
Psychological/Psychiatric	0
Security Classification	0
Legal Services	0
Inmate Account	0
Job Assignment	0
Recreation	0
Housing Assignment	0
Education/Vocation Training	0
Religious services	0
Dental Care	0
Telephone	0
Library	0
Inmate Groups	0
Force/Supervision	0
<b>Total</b>	<b>47</b>



**TABLE 96. FRANKLIN PRE-RELEASE CENTER**

Breakdown of Top Categories of Reported Concerns in 2007-2008: Staff Accountability, Inmate Grievance Procedure, Health Care, Non-Grievable Matters, Safety and Sanitation

<b>Staff Accountability</b>	<b>Number of Concerns</b>
Failure to follow policies	3
Other	3
Failure to respond to communication	2
Failure to perform job duties	2
Access to staff	0
<b>TOTAL</b>	<b>10</b>

<b>Inmate Grievance Procedure</b>	<b>Number of Concerns</b>
Inspector	4
Chief Inspector	3
Informal Complaint	2
Other	0
<b>TOTAL</b>	<b>9</b>

<b>Health Care</b>	<b>Number of Concerns</b>
Improper/Inadequate medical care	2
Other	2
Delay/denial of medication	1
Medical records	1
Access/delay in receiving medical care	1
Eye glasses	0
Forced medical testing	0
Medical transfer	0
Prosthetic device	0
Medical co-pay	0
Medical restriction	0
Medical aide/device	0
<b>TOTAL</b>	<b>7</b>

<b>Non-Grievable Matters</b>	<b>Number of Concerns</b>
APA	2
Court	2
Transitional control	2
Legislative action	1
Separate appeal process	0
Other	0
RIB/Hearing Officer	0
<b>TOTAL</b>	<b>7</b>

<b>Safety and Sanitation (Breakdown not available.)</b>	<b>4</b>
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**TABLE 97. NORTHEAST PRE-RELEASE CENTER  
2007-2008 BREAKDOWN OF REPORTED CONCERNS**

CONCERNS	NUMBER OF CONCERNS
<b>Health Care</b>	<b>8</b>
<b>Staff Accountability</b>	<b>8</b>
<b>Safety and Sanitation</b>	<b>6</b>
<b>Food Services</b>	<b>5</b>
<b>Inmate Grievance Procedure</b>	<b>5</b>
Facilities Maintenance	2
Personal Property	2
Job Assignment	1
Laundry/Quartermaster	1
Force Supervision	1
Other	1
Non-Grievable	0
Institution Assignment	0
Special Management Housing	0
Protective Control	0
Discrimination	0
Commissary	0
Mail/Packages	0
Psychological/Psychiatric	0
Security Classification	0
Legal Services	0
Inmate Account	0
Recreation	0
Visiting	0
Housing Assignment	0
Education/Vocational Training	0
Religious Services	0
Dental Care	0
Telephone	0
Library	0
Recovery Services	0
Records	0
Inmate Group	0
<b>Total</b>	<b>40</b>

**TABLE 98. NORTHEAST PRE-RELEASE CENTER**

Breakdown of Top Categories of Reported Concerns in 2007-2008: Health Care, Staff Accountability, Safety and Sanitation, Food Services, Inmate Grievance Procedure

<b>Health Care</b>	<b>Number of Concerns</b>
Delay/denial of medication	3
Improper/inadequate medical care	2
Access/delay in receiving medical care	2
Medical records	1
Eye glasses	0
Forced medical testing	0
Medical transfer	0
Prosthetic device	0
Medical co-pay	0
Medical restriction	0
Medical aide/device	0
Other	0
<b>TOTAL</b>	<b>8</b>

<b>Staff Accountability</b>	<b>Number of Concerns</b>
Failure to respond to communication	2
Failure to follow policies	2
Failure to perform job duties	2
Other	2
Access to staff	2
<b>TOTAL</b>	<b>8</b>

<b>Safety and Sanitation*</b>	<b>6</b>
<b>Food Services*</b>	<b>5</b>

\*Breakdown not available.

<b>Inmate Grievance Procedure</b>	<b>Number of Concerns</b>
Informal Complaint	2
Inspector	2
Chief Inspector	1
Other	0
<b>TOTAL</b>	<b>5</b>

<b>Use of Force</b>	<b>Number of Concerns</b>
Other	1
Use of force	0
Racial or ethnic slurs	0
Conduct report for no reason	0
Intimidation/threats	0
Retaliation for filing grievance	0
Retaliation for filing lawsuit	0
Retaliation for voicing complaint	0
Privacy violation	0
Harassment	0
Abusive language	0
<b>TOTAL</b>	<b>1</b>

**TABLE 99. DAYTON CORRECTIONAL INSTITUTION  
2007-2008 BREAKDOWN OF REPORTED CONCERNS REGARDING**

<b>CONCERNS</b>	<b>NUMBER OF CONCERNS</b>
<b>Legal Services</b>	<b>3</b>
<b>Visiting</b>	<b>1</b>
<b>Library</b>	<b>1</b>
Force/Supervision	0
Staff Accountability	0
Health Care	0
Inmate Grievance Procedure	0
Non-Grievable Matters	0
Institution Assignment	0
Other	0
Facilities Maintenance	0
Safety and Sanitation	0
Personal Property	0
Special Management Housing	0
Food Services	0
Protective Control	0
Discrimination	0
Commissary	0
Mail/Packages	0
Psychological/Psychiatric	0
Security Classification	0
Inmate Account	0
Job Assignment	0
Recreation	0
Laundry/Quartermaster	0
Housing/Assignment	0
Education/Vocational Training	0
Religious Services	0
Dental Care	0
Telephone	0
Recovery Services	0
Records	0
Inmate Groups	0
<b>Total</b>	<b>5</b>

**TABLE 100. MONTGOMERY EDUCATION & PRE-RELEASE CENTER  
2007-2008 BREAKDOWN OF REPORTED CONCERNS**

CONCERNS	NUMBER OF CONCERNS
<b>Inmate Account</b>	<b>3</b>
<b>Non-Grievable Matters</b>	<b>2</b>
<b>Staff Accountability</b>	<b>1</b>
<b>Other</b>	<b>1</b>
<b>Personal Property</b>	<b>1</b>
<b>Commissary</b>	<b>1</b>
Force/Supervision	0
Health Care	0
Inmate Grievance Procedure	0
Facilities Maintenance	0
Safety and Sanitation	0
Special Management Housing	0
Food Services	0
Protective Control	0
Discrimination	0
Mail/Packages	0
Psychological/Psychiatric	0
Security Classification	0
Legal Services	0
Job Assignment	0
Recreation	0
Visiting	0
Laundry/Quartermaster	0
Housing Assignment	0
Education/Vocational Training	0
Religious Services	0
Dental Care	0
Telephone	0
Library	0
Recovery Services	0
Records	0
Inmate Groups	0
Institution Assignment	0
<b>Total</b>	<b>9</b>

**TABLE 101. MONTGOMERY EDUCATION & PRE-RELEASE CENTER**

Breakdown of Top Categories of Reported Concerns in 2007-2008: Inmate Account, Non-Grievable Matters, Staff Accountability, Other, Personal Property, Commissary.

<b>SUBJECT CATEGORIES</b>	<b>NUMBER OF CONCERNS</b>
<b>Inmate Account*</b>	<b>3</b>

<b>Non-Grievable Matters</b>	<b>Number of Concerns</b>
Separate appeal process	1
Other	1
Transitional control	0
Legislative action	0
APA	0
Court	0
RIB/Hearing Officer	0
<b>TOTAL</b>	<b>2</b>

<b>Staff Accountability</b>	<b>Number of Concerns</b>
Other	1
Failure to follow policies	0
Failure to perform job duties	0
Failure to respond to communication	0
Access to staff	0
<b>TOTAL</b>	<b>1</b>

<b>Other*</b>	<b>1</b>
<b>Personal Property*</b>	<b>1</b>
<b>Commissary*</b>	<b>1</b>

\*Breakdown not available.

## **2007-2008 GRIEVANCE PROCEDURE EVALUATION PROJECT**

### **Project Chronology**

The Correctional Institution Inspection Committee is required by statute to evaluate the grievance procedure at each prison and to submit a separate report to the Ohio General Assembly on the findings. *The grievance procedure is important because it has the potential to prevent costly litigation and violence within the prisons. It can also serve as a valuable management tool for the Department of Rehabilitation and Correction, providing an excellent source of information to monitor the ever-changing problems, issues and concerns within a particular institution or the entire system.*

In the year 2000, the Ohio Department of Rehabilitation and Correction obtained contractual services from Attorney Vincent Nathan for an evaluation of the grievance procedure. The DRC Bureau of Planning and Evaluation and the consultant developed separate surveys for inmates, wardens, supervisors, and prison inspectors. They included the results as well as the questionnaires in the 2001 report. In light of the CIIC statutory requirement to evaluate the grievance procedure, in the October 18, 2006 quarterly meeting with the DRC Chief Inspector, the CIIC Director proposed use of the same survey instruments to obtain updated input on the grievance procedure.

In further communication with the DRC Chief Inspector on February 28, 2007, the CIIC Director relayed the main request for DRC staff to provide a sufficient random sample of inmate institution numbers from each institution. It was also suggested that if DRC Central Office staff would communicate with the Wardens and Inspectors regarding the project, it would assist in ensuring their cooperation, openness and responsiveness.

### **DRC Cooperation and Project Approval**

On March 5, 2007, the Chief Inspector relayed to the CIIC Director that he met with the Deputy Chief Inspector, DRC Assistant Director, and Chief of the Bureau of Planning and Evaluation regarding the project. He further relayed that the Assistant Director gave his approval for DRC staff to provide CIIC with the requested assistance. On March 8, 2007, in a follow-up meeting with the CIIC Director, DRC Chief Inspector and Chief of the Bureau of Planning and Evaluation, the logistics of the evaluation project were determined. Although a Supervisors' Survey was included in the 2000 study, in the CIIC project, it was decided to limit surveys to the wardens, inspectors, and inmates.

*DRC staff were extremely helpful in planning the project. For example, inmates could have been required to bear the cost of postage to mail the completed survey to the CIIC. However, in order to maximize the number of respondents, the DRC staff arranged to let inmates turn the sealed envelope with the completed survey into the Inspector at their institution, who then forwarded the surveys to the Chief Inspector for pick up by CIIC staff. The Chief Inspector's Office not only forwarded the surveys to Wardens and to Inspectors, assisted in follow-up communication with Wardens to ensure that everyone completed and returned their questionnaire to CIIC, but they also directly assisted in delivery of boxes of the CIIC mailings to the institutions for*

*distribution to the random sample of inmates. Institution Inspectors ensured the delivery of the surveys to the inmates, and they also assisted by forwarding the completed inmate surveys to the Chief Inspector's office, where CIIC staff retrieved the completed surveys.*

This project was a massive effort. Since DRC staff relayed that they plan to conduct a separate evaluation focusing on the extent to which institutions differ in pre-grievance resolution of problems, issues and concerns, the CIIC staff made every effort to expedite the survey preparation and distribution process to minimize any delay caused by the CIIC evaluation.

*It is the first time in CIIC history that the committee has conducted such a survey. Both the CIIC and the DRC can be very proud of the cooperative effort. While the Legislative Service Commission support staff helped CIIC tremendously by copying the surveys and restocking the CIIC supply of labels and envelopes, DRC staff assisted in ways far beyond the CIIC's initial request. They made this project a true example of a spirit of cooperation, with close communication between the CIIC office, the Chief Inspector's office, and their Bureau of Planning and Evaluation. Teamwork enabled the project to progress swiftly, smoothly and efficiently.*

### **Warden's Survey**

Wardens received their survey through the Chief Inspector on March 16, 2007. The Wardens truly deserve a special acknowledgement. *Their responses to the questionnaire show that they took the time to thoroughly respond to the 22 items in the survey, which included multiple choice and open-ended questions. There was no indication that anyone rushed through the survey. Their responses were candid and forthright. Their suggestions reflected a serious perspective toward the survey, as well as considerable thought, particularly in offering suggestions for improvements in the grievance process. Their input has an intrinsic value, for they have a unique position, knowledge, vantage point and perspective useful in assessing the extent to which the grievance procedure works well system-wide and/or at particular institutions.* Although the anonymity of the Wardens' and Inspectors' surveys makes it impossible to identify respondents or to connect the respondents to their institution, the anonymity is believed to have served its important purpose, to provide an opportunity for their open communication to be taken into account in the CIIC's evaluation of the grievance procedure. The CIIC staff value and appreciate their input.

### **Inspector's Survey**

The Inspectors received their survey via email from the Chief Inspector's office on March 23, 2007. Their completed surveys were received by CIIC staff during a meeting and training session of all Inspectors held by the Chief Inspector's office at the Best Practices Institute on March 30, 2007. In all, 36 completed surveys were returned, with one from each Inspector and Assistant Inspector. The questionnaire consists of 38 multiple choice questions followed by three open-ended questions, a total of 41 items.

The findings of the Inspector's survey were significantly easier to compile into report form than the Warden's responses. This is believed to be partly due to the brevity of the Inspector's



responses to the open-ended questions, which made them relatively simple to group into like categories. The negative aspect is that information gained from the survey is primarily from the responses to the multiple-choice questions, lacking the insight and in-depth explanations provided by Wardens in their open-ended commentaries.

The full participation of the Inspectors was most appreciated, as well as their time and effort to complete the questionnaire. *Their input is valued and will be carefully considered in the CIIC's continuing evaluation of the inmate grievance procedure. One of the Inspectors suggested that CIIC staff visit the institutions and "shadow" the Inspectors. That would be an excellent complement to the survey, and will be seriously considered in the months to come.* In the 2000 evaluation, interviews were conducted. Like the Institutional Inspectors, CIIC staff are constantly balancing priorities on any given day, week or month. For CIIC, the inspections and inspection reports will always be a priority, but so also is the evaluation and report on the grievance procedure. Communication from the Institutional Inspectors, and from the Chief Inspector and his staff, will always be welcomed, for it helps to guide the CIIC in its evaluations, reports and any proposals to assist in the development of improvements.

### **Inmate's Survey**

On March 30, 2007, the first inmate surveys were delivered to the Chief Inspector for distribution to the first three prisons. By July 5, 2007, the survey distribution phase was completed. *In all, 8,931 inmate surveys were distributed, consisting of a random sample of inmates at each prison. The final tally of returned surveys from inmates prepared on October 10, 2007 showed that 2,946 inmates completed and returned their survey, comprising 33 percent of the 8,931 surveys that were distributed.*

*Oakwood Correctional Facility returned the smallest number of surveys, with only nine received, comprising only 15 percent of the 59 work cadre who received a survey. The second lowest volume of surveys came from the Lorain Correctional Institution, with only ten surveys returned, comprising only 23 percent of the 43 work cadre who received a survey. The Correctional Reception Center had the third lowest number of returned surveys, with only 23 received, comprising the lowest return rate of 14 percent of the 163 work cadre who received a survey.*

While Oakwood Correctional Facility and Correctional Reception Center had the lowest return rates, with 15 and 14 percent respectively, eleven other prisons had return rates ranging from 22 percent (Noble Correctional Institution) to 29.5 percent (Madison Correctional Institution). Thirteen prisons had return rates ranging from 30.63 percent (Lake Erie Correctional Institution) to 38.53 percent (Franklin Pre-Release Center).

*The highest return rates came from six prisons, ranging from 40.9 percent (Toledo Correctional Institution) to the highest rate of return, 45.1 percent (Chillicothe Correctional Institution). The Ohio Reformatory for Women ranked second highest, with 44.4 percent of their surveys completed and returned, comprising 150 of the 340 that were distributed. The following table provides the specific data for each institution.*

**TABLE 102. DISTRIBUTION OF INMATE SURVEYS ON THE GRIEVANCE PROCEDURE BY DELIVERY DATE TO DRC CHIEF INSPECTOR, WITH NUMBER OF INMATES SURVEYED BY INSTITUTION AND NUMBER AND PERCENT OF SURVEYS RETURNED**

Delivered to Chief Inspector by CIIC Staff for Delivery to Facility	Correctional Institution	Number of Inmates Surveyed at Each Institution (Random Sample)	Number of Surveys Returned to CIIC	Percent of Surveys Returned to CIIC
3-30-07	Toledo CI	296	121	41%
	Allen CI	308	106	34%
	Oakwood CF	59	9	15%
5-22-07	Marion CI	342	118	35%
	Ohio Ref for Women	340	151	44%
	North Central CI	347	101	29%
5-30-07	Mansfield CI	348	102	29%
	Richland CI	352	81	23%
	Northeast Pre-RC	238	98	41%
6-5-07	Grafton CI	318	101	32%
	Lorain CI	43	10	23%
	North Coast CTF*	242	101	42%
6-11-07	Lake Erie CI*	320	98	31%
	Trumbull CI	310	119	38%
	Ohio State Penit	230	85	37%
6-14-07	Belmont CI	355	84	24%
	Noble CI	348	77	22%
	Southern Ohio CF	317	103	33%
6-21-07	Hocking CF	220	93	42%
	Ross CI	351	121	35%
	Chillicothe CI	357	161	45%
6-27-07	Corr Reception C	163	23	14%
	Pickaway CI	347	94	27%
	Southeastern CI	325	94	29%
7-3-07	Corr Medical C	94	24	26%
	Franklin PRC	218	84	39%
	London CI	343	116	34%
	Madison CI	339	100	30%
7-5-07	Dayton CI	217	57	26%
	Montgomery EPRC	185	65	35%
	Lebanon CI	346	133	38%
	Warren CI	313	116	37%
3-30-07 to 7-5-07	TOTAL SURVEYS DISTRIBUTED	8,931	2,946	33%

\*Privately operated facilities.

### The Random Sample and Exclusions

On March 27, 2007, the Bureau of Planning and Evaluation provided the samples of inmates for *Allen Correctional Institution*, *Oakwood Correctional Facility*, and *Toledo Correctional Institution*. Per prior discussion, they excluded the Sugar Creek MR/DD inmates from the sample process, an additional 91 MR/DD inmates scattered throughout many of the institutions, and those recently admitted, specifically a 30-day exclusionary period. At Oakwood Correctional Facility, the sample included all inmates that were Cadre and excluded all other inmates. *The Bureau decided to use the same sampling parameters used in the Vince Nathan Study: 95*

*percent confidence interval, error rate of + or – seven percent. However, the unknown factor in determining the best sample size was the estimated response rate. Given an unknown response rate, the Bureau advised an estimate of 50 percent, which in effect requires one to double the sample size.* The Bureau suggested that the CIIC consider the first three institutions as pilot sites and closely monitor the rate of response. It was decided that if the response rate is better or worse than 50 percent, consideration would be given to adjusting the sample accordingly for the other institutions.

On May 7, 2007 the return rate of surveys was reported to the Bureau of 40.8 percent for Toledo Correctional Institution, 34.4 percent for Allen Correctional Institution, and 15.2 percent for Oakwood Correctional Facility. Based on the results from this first group, the Bureau would consider readjusting the sample size. On May 14, 2007, the Bureau staff noted in regard to the sample size issue, that they were not sure what to expect with the inmate response rate. It was noted that given the response received, conventional wisdom would be to increase the total sample size. However, that would place more of a burden on the CIIC staff, and could be cost prohibitive. For the previous sample generated (Toledo Correctional Institution, Allen Correctional Institution and Oakwood Correctional Facility), the Bureau doubled the number of surveys to be sent, using the assumption that CIIC may receive a 50 percent response rate. The best return rate was from Toledo Correctional Institution at 40 percent, and the worst was from Oakwood Correctional Facility at 15 percent. After careful consideration, it was decided to proceed with Ohio Reformatory for Women, Marion Correctional Institution and North Central Correctional Institution using the same percentage of the population that was used for the first group, hoping for a better return rate. On May 21, 2007, the sample size for *Marion Correctional Institution, Ohio Reformatory for Women, and North Central Correctional Institution* were provided, noting the following were excluded:

- Inmates classified as MRDD
- Those with an admission date less than 30 days from the date of the sample, and
- Those with an exit date less than seven days from the date of the sample.

On June 4, 2007, per communication between the CIIC Director and the Bureau of Planning and Evaluation staff, reception inmates were also excluded from the Lorain Correctional Institution, which is a reception center. Also on June 4, 2007, the Bureau staff relayed that they had some difficulty identifying the cadre inmates at LORCI. It was explained that previously, all cadre were housed in a single unit. However, there was a *recent effort to reduce the number of cadre inmates at reception centers, and to replace their slots with short-term offenders. Consequently, the cadre unit was mixed with many short-term offenders. The Bureau staff obtained a list of 43 cadre offenders.* However, since the Department was in the process of making changes in the unit, some of the offenders were subject to transfer in the near future. Therefore, since the cadre was so small, the Bureau provided the CIIC with the entire list of cadre for the sample.

On June 8, 2007, the Bureau provided the samples for *Ohio State Penitentiary, Lake Erie Correctional Institution, and Trumbull Correctional Institution.* Excluded were the same three criteria noted above. It was also noted that the number of female inmates at TCI and in the sample is 101. No additional sampling was done on this population.

On June 20, 2007, the Bureau provided the samples for *Hocking Correctional Facility, Ross Correctional Institution and Chillicothe Correctional Institution*, excluding MRDD, those with an admission date less than 30 days from the current date, and inmates with an exit date less than seven days from the current date. On June 27, 2007, random samples were received by CIIC staff from the Bureau for the *Correctional Reception Center, Pickaway Correctional Institution, and the Southeastern Correctional Institution*, using the same three exclusionary criteria. For the reception center, all reception status inmates were also excluded, leaving only the cadre inmates. On July 2, 2007, the inmate samples were received for the *Corrections Medical Center, Franklin Pre-Release Center, London Correctional Institution and Madison Correctional Institution*. Those classified as MRDD, those with an admission date less than 30 days from the current date, and inmates with an exit date less than seven days from the date of the sample were excluded.

### **Project Reports**

The first CIIC report on the survey results was completed on November 28, 2007 and pertains to the Wardens' responses to their unique survey. The report titled, "Evaluation of the Inmate Grievance Procedure: Warden's Survey" is accessible in the Publications section of the CIIC website at [www.ciic.state.oh.us](http://www.ciic.state.oh.us), as is the second report, "Evaluation of the Inmate Grievance Procedure: Inspector's Survey," completed on March 20, 2008. The report details the responses of the Inspectors to their unique questionnaire. The first two reports provide the system-wide results of the survey of all Wardens and survey of all Inspectors.

The third report began a series on the results of each institution's inmate surveys: The first inmate survey report, "Evaluation of the Inmate Grievance Procedure: Allen Correctional Institution's Inmate Survey," was completed on April 8, 2008. The second report, "Evaluation of the Inmate Grievance Procedure: Oakwood Correctional Facility's Inmate Survey," was completed on April 10, 2008. The third report, "Evaluation of the Inmate Grievance Procedure: Toledo Correctional Institution's Inmate Survey," was completed on June 23, 2008.

**TABLE 103. CIIC REPORTS ON THE EVALUATION OF THE INMATE GRIEVANCE PROCEDURE IN 2007 AND 2008**

<b>Grievance Procedure Reports</b>	<b>Completion Date</b>	<b>Release Date</b>
Wardens' Survey	November 28, 2007	December 10, 2007
Inspectors' Survey	March 20, 2008	March 24, 2008
Allen Correctional Institution's Inmate Survey	April 8, 2008	April 15, 2008
Oakwood Correctional Facility's Inmate Survey	April 10, 2008	April 15, 2008
Toledo Correctional Institution's Inmate Survey	June 23, 2008	July 1, 2008

## EVALUATION RESULTS

The CIIC mandate to evaluate the inmate grievance procedure is continuous. There is much to be learned from each of the above reports, and from the reports that will be completed on the remaining institutions in early 2009. *Following completion of the individual institution reports, CIIC staff hope to review the results system-wide on selective questions, such as those which requested input on “good things” and “bad things” regarding the grievance procedure, and what, if anything, inmates, Inspectors, and Wardens would change to make it better.*

In the 2007-2008 inspections, a questionnaire was prepared from the British Inspectorate's Expectations, which included a section on the inmate grievance procedure. The questions and the responses are yet another valuable source of information that will be taken into account in the CIIC's continuing evaluation of the grievance procedure.

*At this writing, one of the main themes from the survey input, and from all of the continuing communication received about the grievance procedure from prisoners and from staff, is that the **grievance procedure needs to be, and needs to be perceived as, an effective way to solve problems in a fair and speedy manner.** Based on the grievance decisions in 2007 and 2008 as reported by the institutional inspectors in their monthly reports, of the 9,787 grievances decided by Inspectors system-wide, 7,904 were denied, comprising 81 percent of the grievance decisions, while 1,882 were granted system-wide, comprising 19.2 percent of the grievance decisions. On an institution basis, the Corrections Medical Center has the highest percentage of grievances granted at 42 percent, followed by the Ohio Reformatory for Women and Franklin Pre-Release Center at 36 percent granted. All other institutions range from zero percent granted, 100 percent denied at Montgomery Education Pre-Release Center, to 30 percent granted, 70 percent denied at two prisons.*

TABLE 104. OUTCOME OF GRIEVANCES IN 2007 AND 2008 BY INSTITUTION WITH NUMBER AND PERCENT

Institution	Number Granted	Number Denied	Total	Percent Granted	Percent Denied
<b>Montgomery Education Pre-Release Center</b>	<b>0</b>	<b>8</b>	<b>8</b>	<b>0%</b>	<b>100%</b>
<b>Warren Correctional Institution</b>	<b>21</b>	<b>234</b>	<b>255</b>	<b>8%</b>	<b>92%</b>
<b>Noble Correctional Institution</b>	<b>10</b>	<b>80</b>	<b>90</b>	<b>11%</b>	<b>89%</b>
<b>Lebanon Correctional Institution</b>	<b>68</b>	<b>532</b>	<b>600</b>	<b>11%</b>	<b>89%</b>
<b>Lake Erie Correctional Institution</b>	<b>30</b>	<b>236</b>	<b>266</b>	<b>11%</b>	<b>89%</b>
<b>Chillicothe Correctional Institution</b>	<b>66</b>	<b>542</b>	<b>608</b>	<b>11%</b>	<b>89%</b>
<b>Lorain Correctional Institution</b>	<b>7</b>	<b>55</b>	<b>62</b>	<b>11%</b>	<b>89%</b>
<b>London Correctional Institution</b>	<b>58</b>	<b>368</b>	<b>426</b>	<b>14%</b>	<b>86%</b>
Madison Correctional Institution	38	222	260	15%	<b>85%</b>
Trumbull Correctional Institution	37	205	242	15%	<b>85%</b>
Southern Ohio Correctional Facility	123	724	847	15%	<b>85%</b>
Ohio State Penitentiary	182	994	1,176	15%	<b>85%</b>
North Coast Correctional Treatment Facility	12	57	69	17%	<b>83%</b>
Oakwood Correctional Facility	7	31	38	18%	<b>82%</b>
Correctional Reception Center	21	85	106	20%	<b>80%</b>
Allen Correctional Institution	97	393	490	20%	<b>80%</b>
Grafton Correctional Institution	116	425	541	21%	<b>79%</b>
Ross Correctional Institution	72	273	345	21%	<b>79%</b>
Mansfield Correctional Institution	135	434	569	24%	<b>76%</b>
Marion Correctional Institution	110	350	460	24%	<b>76%</b>
North Central Correctional Institution	137	443	580	24%	<b>76%</b>
Dayton Correctional Institution	1	3	4	25%	<b>75%</b>
Northeast Pre-Release Center	3	8	11	27%	<b>73%</b>
Southeastern Correctional Institution	11	30	41	27%	<b>73%</b>
Belmont Correctional Institution	87	224	311	28%	<b>72%</b>
Toledo Correctional Institution	97	248	345	28%	<b>72%</b>
Richland Correctional Institution	66	158	224	29%	<b>71%</b>
Pickaway Correctional Institution	112	266	378	30%	<b>70%</b>
Hocking Correctional Facility	16	38	54	30%	<b>70%</b>
<b>Franklin Pre-Release Center</b>	<b>5</b>	<b>9</b>	<b>14</b>	<b>36%</b>	<b>64%</b>
<b>Ohio Reformatory for Women</b>	<b>107</b>	<b>187</b>	<b>294</b>	<b>36%</b>	<b>64%</b>
<b>Corrections Medical Center</b>	<b>31</b>	<b>42</b>	<b>73</b>	<b>42%</b>	<b>58%</b>
<b>Total</b>	<b>1,883</b>	<b>7,904</b>	<b>9,787</b>	<b>19.23%</b>	<b>80.8%</b>
	<b>Granted</b>	<b>Denied</b>	<b>Total</b>	<b>Granted</b>	<b>Denied</b>